



Colonial Williamsburg NEWS

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Information about Colonial Williamsburg people and programs

Customers help human resources

Three task forces of employees from Human Resources and other divisions have been meeting to study the foundation's Human Resources service needs and the best ways to meet them. The task forces are a continuation of a Human Resources planning effort that began last year.

Outside consultants recommended that the division be split into "core" and "field" teams to better serve employees and managers. Currently, the Human Resources division is organized as a core, or centralized, function.

The consultants recommended that three field, or customer service, teams be established. One would serve the business divisions, one the education divisions and a third would serve the rest of the organization.

The customer service teams would be located in the offices for the divisions they support. Some functions, like much of Compensation and Benefits, would stay with the core Human Resources function.

Human Resources staff and employees from each of the three customer areas studied the proposal. Customer service task forces were formed to see how employees in each area felt about the recommendations and to more fully define their areas' customer service needs.

The task forces tackled many difficult issues: Do the recommendations address symptoms or problems? Where problems exist, can they be solved by distributing Human Resources functions in the proposed field areas? Will distributing Human Resources functions in the field improve

service? Does the same organizational strategy make sense for each of the three areas, which have their own needs?

During the past month, the task forces have continued their efforts to move from broad ideas to specific solutions. Their ideas will be presented to the management committee later this month.

"The task forces liked the customer service team concept," Whitehead said. "Like many other areas, our division doesn't have the resources to do everything. We're looking for ways in which we can make the biggest difference in helping Colonial Williamsburg make effective use of its people."

"To do that, we must understand better the needs of our customers and concentrate our efforts on meeting the most critical needs."

Bruton Parish starts construction project

Addition slated for early 1994

Bruton Parish Church has begun construction on an addition at the rear of the Parish House, near Merchants Square. The new structure, on the north face of the Parish House, will extend into the parking lot, stopping five feet short of being parallel with the back of Casey's Department Store.

Bruton Parish will lose nine parking spaces to the construction. A new parking area for the Parish House will be established at the back of the rectory lot at 314 Prince George Street. During construction, Colonial Williamsburg will lose six spaces

behind the Parish House, for a storage area for construction materials.

Visitors, customers and employees will be affected by construction traffic entering and exiting the site via the parking lot behind the Parish House and Casey's.

According to Bill Gardiner, vice president of Facilities and Property Management, very little activity will be noticeable from Duke of Gloucester Street. Most of the activity will be at the back of the existing structure. Residents of the John Blair House and Kitchen will continue to have access to parking behind their residences.

The project is to be complete by February or March 1994.

Irish president visits



Mary Robinson, the president of Ireland, center, visited Colonial Williamsburg with her husband, Nicholas, last Saturday. They joined historical interpreter Berry Hoak and C.W. president and Mrs. Robert Wilburn for a tour of the Palace, the printer and bookbinder, apothecary and the Capitol. The president and her husband were guests of the Wilburns at an informal dinner Saturday evening at Carter's Grove. It was Robinson's first visit to Williamsburg.

Photo by Patrick Saylor

PERSON TO PERSON

Jackie Jones is a dining room cashier at the Williamsburg Lodge. She was worked for Colonial Williamsburg for four years. Her favorite thing about the job is meeting people. "I love meeting people from all over," she said.



"The most interesting thing was when I met John-Boy (actor Richard Thomas), because I always liked him." Jackie, a Williamsburg native, lives in Newport News with her husband, Troy

Person to Person is a brief profile of Colonial Williamsburg employees, who are randomly selected from a computer database. It appears every two weeks.



Character interpreters took a break from debates at the Capitol to enjoy lunch at Shields Tavern last Saturday. From left, they were: David Tarleton, Willie Balderson, Jim McDonald, Carson Hudson, Clip Carson (hidden) and Tom Hay. Photo by Pat Saylor

Days of fasting, prayer relived

Memorial Day weekend programs at Colonial Williamsburg commemorate events of 1774 protesting British treatment of the North American colonies.

Visitors at the Capitol Saturday, May 29, will see evidence in the council chambers of efforts by Thomas Jefferson, Patrick Henry, James Madison and other patriots to devise a non-violent protest opposing the Boston Port Act of 1774.

Parliament closed the port of Boston until the citizens paid for the tea destroyed during the Boston Tea Party. In response, the Virginia House of Burgesses resolved to observe a Day of Fasting, Humiliation and Prayer supporting Boston's citizens.

In retaliation, Virginia's royal governor will appear at 1.45 p.m., Sunday, May 30, at the Capitol, dissolve the colony's legislature and order new elections.

Reacting to the governor's order, the Burgesses will assemble in the Capitol yard at 2 p.m. to consider further courses of action. After brief discussion, they will repair to the Raleigh Tavern to debate in extra-legal session an association — an agreement to cease trading with the British.

The events begin at the Courthouse at 9.45 a.m., Monday, May 31, with brief speeches describing strained relations with England. At 10 a.m., the assembled crowd will march in solemn procession and continue the observance at Bruton Parish Church

Tavern hosts 'delegates'

Visitors at Shields Tavern last Saturday enjoyed an unexpected treat — lunch with members of the fifth Virginia Convention. The "delegates" visited the tavern for lunch between debates over whether the colony should declare its independence from England. It was all part of the day's Prelude to Independence program, celebrating the 218th anniversary of the Virginia Resolution for Independence.

Though the idea of having costumed characters mix with 20th-century visitors seems simple, this was the first time it had been done formally, according to Jim Ryan, Colonial Williamsburg Hotel Properties vice president and tavern general manager.

The suggestion came from Jim Bradley of the Communications department as a way to extend the program beyond the confines of the Capitol and into the 18th-century community. "Midday, as debate

rages in the Hall of Burgesses, it is conceivable some delegates may have left for lunch, returning later to renew their deliberative efforts," Bradley wrote in a memo to Ryan. "As they dined, perhaps they argued debate points among themselves or planned strategies to counter opponents' arguments."

Ryan agreed, and offered to host two groups of six character interpreters each. Shields Tavern was chosen because its central hall and large oval table provided the best vantage point for customers coming and going.

An 18th-century style meal was prepared and served in bowls and on platters. The meal included Virginia ham, pickled cabbage, carrot puffs, meat pasties, pearl onions, cider and Indian cornmeal pudding. Shields associates were prepared beforehand to invite their guests to linger before or after their meals.

Gallery readies for tool show

Two exhibitions at the DeWitt Wallace Decorative Arts Gallery close June 1 to begin construction work for "Tools Working Wood in 18th-Century America," to open January 14, 1994.

The closing exhibitions are "Patron and Tradesmen" and "Images of Nature, Creations of Man." The gallery's East Garden Court also will close until January.

The tools exhibition will fill all the changing galleries occupied by "Patron and Trades-

man" plus a portion of the area devoted to "Images of Nature." It will feature nearly 2,000 18th- and early 19th-century wood-working tools from the holdings of Colonial Williamsburg's collection, other museums and private collections.

The exhibition is funded by a grant from the National Endowment for the Humanities, the Colonial Williamsburg Foundation and private gifts. It will run through June 1995.

Mr. Rogers visits slave quarters



Two PBS-TV projects recently shot program segments in the Historic Area. "Mister Rogers' Neighborhood" videotaped Tuesday and Wednesday at the Millinery, the Palace kitchen and several other locations in the Historic Area. The segments are scheduled for broadcast in August and December. Above, Robert Watson Jr. interprets life at the slave quarters for Mister Rogers last Wednesday evening at Carter's Grove. A Florentine Films crew shot exterior scenes and interiors of the Wythe House and the Capitol on May 1. The crew is producing a biography of Thomas Jefferson under the direction of Ken Burns, who produced the Civil War series for PBS-TV. The crew will return later this year to shoot additional scenes. Broadcast is tentatively scheduled in 1996.

Photo by Jim Bradley

Williamsburg, Texas-style



Williamsburg comes to Texas each November when the Robert Hyer Elementary School in Dallas, Tex., celebrates "Williamsburg Week." During the first day, fifth grade students dress in costumes similar to those of the 18th century. Here, a group during last fall's program watches a spinning demonstration. The week includes demonstrations of quilting, weaving, candle dipping and basketmaking. Students watch films from Colonial Williamsburg, bring colonial objects for the school's showcase and can enjoy a "Williamsburg" meal in the school cafeteria.

Center's director looks back 1 year after expansion

Since its reopening last year, the new wing of the Abby Aldrich Rockefeller Folk Art Center has been but one of its innovations.

Carolyn Weekley, director of the center, says the introduction of guided tours by volunteers has "added a whole new dynamic in how we interpret the collection to the public." By adding new members this spring, the volunteer corps, which works with the Folk Art Center and the DeWitt Wallace Decorative Arts Gallery, has grown to 33. Museum, college and school groups and Elderhostel visitors with the collection have all become more familiar with the collection through the volunteers' efforts.

Volunteers also have formed a children's task force and are working closely with Weekley to plan programs for children, which should be up and running by the fall. More than 100 area teachers have been involved with experimental programs during the past few months. Weekley hopes the center will help teachers see the Folk Art Center "as a potentially important facility that they can use as a part of their regular curricular teaching."

It also has been a busy year for Weekley and her staff. More than 164,000 visitors viewed the collection from May 1 to the end of January, 34,000 more than visited the collection in 1989, the year the center closed for renovation.

Currently, the center features "The Best Is Not Too Good For You: English Slip-Decorated Earthenware," curated by guest curator Leslie B. Grigsby. The exhibition includes 85 slipware objects from large jugs to circular dishes. The Christmas toy show returned in December after a two-year hiatus. An exhibition of recent accessions has been on view since February. Other highlights during the past year were more unexpected: "One of the nice surprises was the overwhelming response to the text panels," Weekley said. "We have had an enormous number of requests for the panels, which is unusual."

Weekley hopes that now and in years to come each visitor will depart feeling "as if they have learned something from this material," that art appreciation is not just the purview of the wealthy.

"I hope they ultimately feel a kind of pride and inspiration that people below the five percent elite in this country have and continue to support artistic expression, because it's a fundamental human need."

Sunday, May 23
Noon - 4 p.m.
Bassett Hall

NEWSBRIEFS

Employees invited to clearance sale

Golf apparel goes on a clearance sale for employees, dependents and retirees only, 6-8 p.m. Wednesday, May 26, at the Golden Horseshoe Gold Clubhouse.

A selection of men's and women's apparel will be reduced 25 to 50 percent. In addition, employees' regular 25 percent discount will be increased to 40 percent for this clearance sale.

The sale includes men's Titleist and Pickering solid color cotton logo shirts and sweaters and men's shorts and slacks from Corbin. Women's apparel on sale includes coordinating shirts, shorts and sweaters from Aurea, Leon Levin and Jean Bell and solid color cotton logo shirts and sweaters from Pickering. A small selection of golf products, including headcovers and miscellaneous gift items, will be included.

The sale is not open to the public. Employees must show a valid Colonial Williamsburg pass to be admitted.

Graduating this Summer?

Colleges are coming to a close and that stressful exam period is over but not forgotten. CW News wants to hear about employees' hard work and the resulting degrees they received.

Please send the information — the college attended, the degree received and the graduation date — by Tuesday, June 1. Send it to Charlotte Agnew, the Goodwin Building, Room 132, or fax it to 220-7702.

Silver demonstration at gallery

Gayle Whiting, journeyman silversmith at the Golden Ball, will demonstrate the 18th-century techniques of engraving and piercing in "A Woman Practices Her Trade," a video-assisted presentation at 4 p.m., May 26, in the Hennage Auditorium.

During the presentation, collections department volunteer John Hyman will examine examples of these techniques from his collection of 18th-century punch strainers now on display at the DeWitt Wallace Decorative Arts Gallery. Employees are admitted with valid CW identification.

June training classes offered

Human Resources Development will offer the following classes during June:

Team Problem Solving - Monday-Friday, June 14-18, 8:30 a.m. to 5 p.m.

LQP: A Leadership Challenge - Tuesday and Wednesday, June 22 and 23, 8:30 a.m. - noon

LQP: Front-Line Leadership - Thursday and Friday, June 24 and 25, 8:30 a.m. - noon

Listening and Speaking Skills - Tuesday and Wednesday, June 29 and 30, 8:30 a.m. - noon

For more information and to sign up for classes, call Pat Joyce at 7125.

New frames at Craft House

For years Craft House at the Williamsburg Inn has sold authentic reproduction 18th-century prints. Until recently, however, there were no frames that measured up.

Earlier this year, a new frame adapted from an original in the Colonial Williamsburg collection made its debut. The black wooden frame with a gold leaf liner is available with the Furber floral print series and the Furber fruit series.

Lawn bowlers win match

The Williamsburg Inn lawn bowlers defeated their rivals from the Pinehurst Club in North Carolina during a 25-game tournament here last weekend. The final result in the 13-12 match was not determined until the last contest, 12-9 in favor of the Inn team.

This was the eleventh encounter between the two teams. The Inn team retrieved the coveted silver bowl for the fourth time. They will defend the trophy in October on the Pinehurst green. Their next tournament will be against the DuPont Lawn Bowling Club, next month in Wilmington, Del.

In memory...

Doris J. Etchberger, 63, died May 16. Doris joined Colonial Williamsburg in 1974 as an interpreter at the colonial Post Office. She retired in 1988. Her husband, William, was manager of the Williamsburg Theatre when he retired in 1988.

Her daughter, Karen Whitehead, is a secretary in the Architecture and Engineering department. Her daughter-in-law, Melissa Etchberger, is an accounting clerk in the Payroll department. Both sons, William and James, also were foundation employees.

THE MARKETPLACE

For Sale Home in Bruton Heights area. Walk to Colonial Williamsburg from this three bedroom, one bath home. Quiet dead end street is great for kids. Gas heat, air conditioners, interior shutters, bookshelves and children's play equipment. All convey. Assumable FHA mortgage. \$79,500. Call 220-2620.

For Sale: Townhouse near Fort Eustis, 1,200 square feet. Two master bedrooms, one with walk-in closet, two and a half bathrooms, eat-in kitchen, large dining room, living room with fireplace, deck, and fenced back yard. Access to clubhouse with huge swimming pool. Asking \$67,000 (negotiable). Call Michelle at 220-7130 or after 5 p.m. 887-0078.

For Sale Three-millimeter Microfilm reader/printer, reads 16mm and 35mm reels, prints through a dry process at about 8 cents a copy. \$350. Haitian cotton loveseat, \$125. Call 220-2522 or 253-1762.

For Sale: A 1988 Nissan Sentra. Rated high in Consumer Report. Have all records of oil changes, new brakes, etc. Five-speed. Gets approximately 35 miles

to a gallon. In very good condition at 115,000 miles. Perfect for college student. \$2,500. Call 220-3022 or after 6 p.m. 827-9444.

For Sale: IBM compatible computer, 30MB hard drive, two 5¼ floppy drives, amber monochrome monitor, keyboard, Star multifont NLQ printer DOS 3.3 and WordPerfect 5.1 installed on hard drive. Also includes all cables, manuals, paper and original packing materials. \$500. Call Jodi at 220-8946 or 229-6232.

For Sale A pair of older Rossignol 180 skis with New Look bindings, Scott poles and size 5½ almost new Lange boots for \$100 or individually priced. Also a set of aerobic weights (wrist/ankle type, 2½ pounds each) for \$5. Contact Jimmy at 566-0288.

For Sale Men's 10-speed bicycle, turquoise, excellent condition, \$45. Refrigerator 3.0, dormitory size, excellent condition, \$50. Call 220-7260 or after 6 p.m. 220-1149.

For Sale: Four kitchen chairs, brown vinyl high back with chrome legs. Good condition, \$20. Call 565-2280.

For Rent. Two-bedroom home in Toano area. Appliances and washer/dryer hook-up. Quiet area. No pets. \$490 a month plus deposit, yearly lease. Available in June. Call 566-0705.

For Rent: Four-bedroom, one bathroom cottage, six miles past Kill Devil Hills, N.C., on west side of the bypass. Wall-to-wall carpeting, cable television, central air conditioning, dishwasher, microwave and garbage disposal. Large deck for sunning and outside shower to use when returning from the beach. Reduced Spring rates through June 10. \$300 per week, \$160 per weekend. Call Bonnie at 220-7749 or 693-9327.

Wanted: Ads for the Marketplace. Ads are free for Colonial Williamsburg employees only. Submit ads in writing to Patrick Saylor, GBO-130, in person or by interoffice mail. Or, FAX them to 7702. Include your name and work unit, these are not included in the ad unless requested. Ads run for one week and must be renewed in writing, no phone calls, please. Ads are repeated as space allows. Ads and renewals must be received by 5 p.m. Friday.