

United Way pledge cards are due today

Friday, September 13 may be your lucky day, but only if you have submitted your United Way pledge card. To be eligible for the September 13 prize drawing, you must submit your pledge card by today, September 6.

Employees have donated \$93,855, or 85%, of the \$110,000 United Way Pacesetter Campaign goal.

To be eligible for the grand prize, a weekend for two at Wintergreen plus \$200, you must give at least \$26. Other prizes include:

- ✓ one of seven vacation days
- ✓ Kirk-Steiff pewter pitcher
- ✓ pair of framed prints: Open and Closed Irises

- ✓ ABC linen assortment from *Stevens Lines*
- ✓ *Aromatique* fragrance basket
- ✓ *Graves Mountain Lodge* gift basket
- ✓ *Rowena's* sauces and jams gift set
- ✓ *Goodwin Guild Weavers* lap blanket and pillow
- ✓ *Foreign Advisory* pair of delft candlesticks
- ✓ *Vaillencourt* chalkware figurine
- ✓ *Nancy Thomas* folk art ark
- ✓ *Impact* pair of framed prints

- ✓ *Wythe Candies* gourmet basket
- ✓ one one-hour *Tazewell Club* massage
- ✓ one one-month membership to *Tazewell Club*
- ✓ six-month theater passes for two to *Williamsburg Theater*
- ✓ dinner for two at a colonial tavern
- ✓ dinner for two at the *Cascades*
- ✓ dinner for four at the *Groaning Board*
- ✓ tickets for two to the plantation dinner at the *Cascades*.

You need to turn in your pledge card to your United Way captain by 5 p.m. today. If you need a pledge card or don't know who your United Way captain is in your work area, call Virginia Cooke, extension 7068.



Summer visitors praise Colonial Williamsburg

In spite of the summer heat, several families have written of their pleasant experiences in Colonial Williamsburg.

Robert Gottschalk, an attorney from Charlottesville, wrote that his family's first impressions were formed by the **Woodlands**, "the best facilities of any hotel we have seen in the United States." He listed the miniature golf, shuffleboard, swimming pools, bicycles, the flowers, the service in the office and the housekeeping. "We're finding ourselves recommending the Williamsburg Woodlands to anyone who thinks of visiting Colonial Williamsburg or Busch Gardens."

Mr. Gottschalk said the physical appearance of the Historic Area met their "highest expectations." They were disappointed that certain crafts and shops were not open, but realized that "this is a result of tight budgets." He promised to

make an annual gift to the Foundation, in the hope it would help ease the budget problems.

A gentleman from Wyoming, Henry Bailey, Jr., also sent a contribution. He wrote that his family's visit in June was its first, but it hopes to return again and again. "It was inspiring, uplifting and entertaining. You are to be commended for the excellent work done by your organization and by all those who have helped make Colonial Williamsburg a unique and treasured part of our national heritage and a fitting tribute to the men and women who carved democracy from a wilderness."

Michele Kereczman of Kunkletown, Pa. also wrote about the accommodations at the Woodlands. "The staff is wonderful and a special thank you goes to officers J. R. Langenhennig, Anthony Stith and Gilbert Tyler of security. They were very helpful when my daughter, Jaime, was injured at poolside. If I appeared (to Officer Langenhennig) calmer than most parents upon learning of their child's injury, please let her know that I am a member

of my employer's 125-member emergency squad. It is, however, different when one's own child is involved.

"I was both surprised and pleased to learn that your establishment would cover
please see "facilities", page two

What's happening

- ✓ Town Criers Toastmasters, 2nd and 4th Tuesdays, noon, PTB.
- ✓ Carter's Grove Run/Walk, Saturday, September 7 at 9 a.m.
- ✓ Weight Watchers registration deadline, Monday, September 23, call Sue Houser at ext. 7029, #1.
- ✓ Employees' Arts and Crafts Show and Sale, Saturday, September 28, 11 a.m. to 7 p.m. and Sunday, September 29, 10 a.m. to 3 p.m.
- ✓ Employee Yard Sale, October 5, contact Donna Whalen, ext. 7118 for application.
- ✓ Health and Safety Fair, Commonwealth Hall, Thursday, Oct. 17.



Supplier exceeds employee's expectations

Ken Sweet of accounts receivable recently had an experience with a supplier that believed in good customer relations. It reminded him of our seven-year objective, "Exceed Visitor Expectations."

Ken needed cleaning supplies for his Bernoulli box, part of his computer sys-

tem, and was unable to find a local source. Finally he wrote to Iomega Corporation, the manufacturer.

Ken expected to receive a price list and order form. Instead he received the very supplies he needed and a letter from Lou Ann Ostergaard of Iomega customer sup-

port. The letter included parts numbers, descriptions, prices, where to order, and the hope that the items shipped would tide him over until the order could be filled.

Ken says the experience gave him a good feeling about Iomega, and he believes it illustrates the kind of company behavior that keeps customers coming back.

Fife & Drum participates in Langley military tattoo for fifth consecutive year

For the fifth year Colonial Williamsburg's Fife and Drum Corps participated in the Langley Air Force Base annual military tattoo. The hour-long tribute to military music was August 21 and 22 at the base Memorial Park.

According to an article in the *Langley Flyer*, "the word 'tattoo' is derived from 'doe den tap toe' which seventeenth- and eighteenth-century drummers yelled to

innkeepers signaling them to turn off the ale taps and close for the night while the soldiers returned to their camp.

The soldiers returned to their quarters as the drums and fifes of the regiment marched through the streets."

The article says that by the nineteenth century the term "tattoo" had come to be used for a military parade or musical show.

Add new dependents to health care plan thirty days after birth of child

A reminder to all employees enrolled in any of the Colonial Williamsburg's health care plans: you must enroll a new child within 30 days of birth. You should contact the benefits office at extension 7026 to schedule a time to come in and complete a new application.

Even if you already have family coverage, an application must be completed before coverage for the dependent can begin.

Applications more than 30 days after birth can't be accepted and coverage won't be available until open enrollment.

Many activities planned for Health and Safety Fair in Commonwealth Hall

Have you marked your calendar for the Health & Safety Fair, Thursday, October 17 at Commonwealth Hall? Here are just a few of the activities planned:

Ident-a-Kid: You can have a special identification card prepared for your child. Ident-a-Kid is a national organization meeting this need. The laminated card includes a picture, finger prints and basic information identifying your child. **The cost per child for this service is \$5 for one card, \$8 for two cards and \$10 for three cards.**

LifeNet Organ Donor: Organ donation is an opportunity to help save lives. You can become a part of this effort through LifeNet Transplant Services, an independent non-profit organ and tissue transplant

agency. More than 22,000 names are on the waiting list for transplants. At its booth in the Health & Safety Fair, you can sign up and give the "Gift of Life."

Even a Dummy Knows - Seat Belts Save Lives by Travelers Insurance: How often do you buckle up? The Travelers staff will give you an opportunity to safely feel the impact of being involved in a collision going 55 miles per hour. This activity is not recommended for everyone.

If this doesn't convince you, watching a "dummy" being catapulted (no seat belt) and measuring the landing distance might.



Correction

While Weight Watchers provides mental massages and strokes to help you lose weight, it is the Tazewell Club that offers free, 5-minute massages at the Health & Safety Fair on October 17.

Sorry about the mix-up.

Facilities

continued from page one

the initial medical expenses. I certainly appreciate the gesture. Jaime has healed nicely, and we are looking forward to our next visit to Williamsburg (in the near future) and of course, the Woodlands is our choice of accommodations."

Robert Beck of Newport News wrote to tell of his very pleasant dinner at the Williamsburg Inn. "Last night, on short notice to the Inn, my wife and I took five guests for dinner. The service and food were superior. The maitre d' who received my phone reservation who handled my special requests was named James Lewis. Our waiter, Mark Scott, truly did an outstanding job. Actually, all of the service personnel performed extraordinarily. We had five different meals between the seven people and all were superior."

Anita Smith wins Walkers' drawing

Anita Smith is the winner of the Colonial Walkers "Walk to Daytona Beach" incentive for the period June 1 through July 31. Congratulations, Anita!

TheExtra is published weekly by the Communications Department. Deadlines are 5 p.m. every Tuesday. Call Sally Riley, ext. 7968, for assistance. Send announcements via interoffice mail to *CW News Extra*, GBO. Or, FAX them to Sally Riley, ext. 7702.