

To: Dennis

From: Andy

I sent a lot of background information on the GOAL project to Mitch, Rocky, and John. I wasn't sure that you'd be interested in this stuff, but I want you to know what was sent in case you find it of value.

Mitch should have a copy of the following:

"What's Holding Back American Industry" By Dr. Edward Deming
"Policies and Strategies for Productivity Improvement"
by Myron Tribus and J. Herbert Hollomon
"Why Japanese Factories Work" by Robert H. Hayes
"Managing our ways to Economic Decline" by Hayes and Abernathy
An article from the New Hampshire Business Review on Deming & GOAL
"Clouds Forming Over the Japanese Sun" by Peter Drucker
"Wanted: Science and Math Scholars" by Patricia McCormack

the piece by Abernathy and Hayes has received a lot of press lately and was given to me by Bill Page from Polaroid.