



I4E Career Development Pilot - Report by Anita Coleman, 24 May, 2019



HOMELESSNESS DEMYSTIFIED
BUFFET OF EDUCATIONAL EXPERIENCES



2 **A LEARNING BY VOLUNTEERING EXPERIENCE - FEB. 2 - MAY 4, 2019**
Designed to offer mobile career development services and understand OC homelessness

I4E CAREER DEVELOPMENT PILOT	DETAILS	OUTCOMES	PRODUCTIVITY
<p>A team of 5, often only 3, people volunteered career development services from 5 - 8 pm on 8 Mondays at The Link, an emergency shelter on Red Hill and Warner.</p> <p>Trained in <i>The Works</i>, a system by CareerWise (Fullerton), we spoke with homeless clients, and helped create chrono functional resumes and job applications.</p>	<p>TEAM LEADER: Anita Coleman</p> <p>PARTNER: CareerWise (Fullerton)</p> <p>HOMELESS SERVICE PROVIDER: Mercy House</p> <p>TYPE OF HOUSING: Emergency Shelter</p> <p>TYPE OF HOMELESS PEOPLE: Family, Single parents, unaccompanied adults, including seniors</p>	<p>EMERGING LEADERS: Lynn Redmann, Dorie Solinger.</p> <p>LESSONS LEARNED: Training of volunteers takes a lot of time. Most of the people we served are very low-income. They may not qualify for permanent supportive housing.</p> <p>NEXT STEPS: Lynn and Dorie in training to lead their own teams. A new I4E/CareerWise team led by Dorie will continue at The Link. Lynn has added details to CareerWise Training. He will train a team of volunteers for The Lighthouse, a new shelter in Costa Mesa.</p> <p>Presbyterian Women of the Presbytery of Los Ranchos awarded \$750 grant for CareerWise.</p>	<ul style="list-style-type: none"> » 234 volunteer hours » 124 hours in contact with homeless people at The Link » 18 clients met » 16 resumes created » 2 or 3 resumes created for some clients » 20 job applications » 4 to 6 emails set up » 1 client, that we know of (possibly 2 more), found jobs within the 8 week pilot

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IrvineForEveryone.org

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Homelessness Demystified: Buffet of Educational Experiences

Learning by Volunteering Experience, Feb 2 – May 4, 2019

Goal: To get to know homeless neighbors and service providers by offering a service they need. Designed for those who wanted to make a difference to OC homelessness in a long lasting way.

Title: I4E Career Development Pilot

Partner: CareerWise (Fullerton)

Homeless Service Provider: Mercy House

Type of Housing: Emergency Shelter

Type of Homeless People: Families. Single parents. Unaccompanied adults. Seniors.

Type of Service offered: Mobile Career Development - Resume creation and job applications.

Team Leader: Anita Coleman

Status Report: A team of 5 (additional visitor one week), often only 3, people, volunteered from 5 pm to 8 pm on Mondays at *The Link*, an emergency shelter on Red Hill and Warner to provide career development services. Trained in *The Works*, a system developed by partner CareerWise (Fullerton) we met with homeless clients, talked with them to identify their strengths and experiences, and helped create chrono-functional resumes and job applications. We were given a tour of the shelter the third time we volunteered.

See I4E Pilot Stats & Volunteer Hours donated for more details.

Outcomes:

Productivity: 234 volunteer hours donated of which 124 were in contact with homeless people at The Link. A total of 18 clients. 16 resumes created. 33 intake forms completed. Some clients had two or three chrono functional resumes developed. ~ 20 jobs applications. 4 to 6 emails set up. One that we know of (possibly two more) client found jobs within the 8 week pilot.

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Emerging Leaders:

Lynn Redmann, Covenant Pres. Costa Mesa

Dorie Solinger, I4E

Lessons Learned: Training of volunteers takes a lot of time. Most of the people we served are very low-income. They may not qualify for permanent supportive housing. Our volunteer timing of 5 to 8 pm was dinner hour. Often there were no clients during the first hour.

Next Steps: Lynn and Dorie are in training to lead their own teams. A new I4E CareerWise team led by Dorie will continue at *The Link*. Lynn is adding instructions to the CareerWise training. Lynn will train team of volunteers for The Lighthouse, new shelter in Costa Mesa.

Grants: PWP Bogie Grant for CareerWise (Fullerton) \$750.00.

I4E Pilot Stats and Volunteer Hours Donated:

- Number of Clients we met: 18 people
- Number of Resumes created: 16
- Number of Job Applications: 20
- Number of Clients who accepted a job: 1 (that we know of, possibly 2 or 3)
- Number of Emails set-up: 4 to 6
- Number of Demographic Surveys completed: 8
- With 100% attendance during the Pilot, Dorie and Lynn donated 24 contact hours each with homeless clients in *The Link*. 3 hours per week.
- CareerWise Trainer and Client Progress Tracker and Guide: Communicator: 22 hours + 2 (estimated)
- I4E Pilot Planning and Team Leader Anita donated 125 volunteer hours. 40 of these 125 hours were spent in actual contact with homeless clients at two different shelters. The 125 hours also includes time understanding OC homeless people's career development needs, grant writing, planning the pilot, creating recruitment flyers, communication, scheduling, and related tasks.

Total # of volunteer hours donated is 234 and monetary value = \$7,008.30

Some Comparison Statistics:

- Number of hours the average American volunteer volunteers (donates time) per year: 32.1 hours. This is less than an hour per week!
- Number of hours Americans spend on social media daily = 2 hours 6 mins.
- Average number of hours per day that Americans spend on media - news, TV, social media = 11 hours (Nielsen Total Audience Report) Probably includes multi-tasking.
- Number of hours in a work year is approx. 2080 hours. A work year is the number of hours a full-time employee can work in a year.
- Average monetary value of U.S. volunteer hours in 2019 is calculated at \$25.43 per hour. In California, the value is \$29.95/hr. As per this, we contributed \$7,008.30.

Thank you for your continued collaborative contributions to help homeless people.

Anita Coleman, Ph.D.

A Copy of the I4E Career Dev. Pilot Volunteer Recruitment Flyer

One person can make a difference and everyone should try.
John F. Kennedy

Join Us! Exciting new, once-in-a-lifetime opportunity

Irvine4E Career Development Team (Volunteers) Forming Now

Irvine for Everyone, a grassroots community outreach initiative, is excited to partner with CareerWise (Fullerton) to pilot an independent Irvine-based career development team.

CareerWISE (Fullerton), which started in 2000, offers career development services to homeless clients in shelters. Resume creation, job application, and practice interview services are brought to the homeless clients in the places they live and congregate. CareerWise will provide the training and proven system to help the first I4E team offer career counseling services to homeless clients in Irvine/nearby. More information about CareerWise is on their website: <https://www.careerwiseforhomeless.org/>.

Volunteer Requirements:

- 4 hours on site at a shelter training
- 4 hours classroom training
- Volunteers must bring their own laptops
- Be familiar or be prepared to learn Google docs and completing online forms.
- A college degree is not necessary but may be helpful.
- After the training, volunteers will be placed at a local shelter, a site in or near Irvine where they will provide the services.
- The team will serve on a mutually convenient rotation schedule of 2 to 3 hours weekly.
- The pilot will last at least 6 weeks in March and April 2019.

Number of volunteer openings: 7 maximum

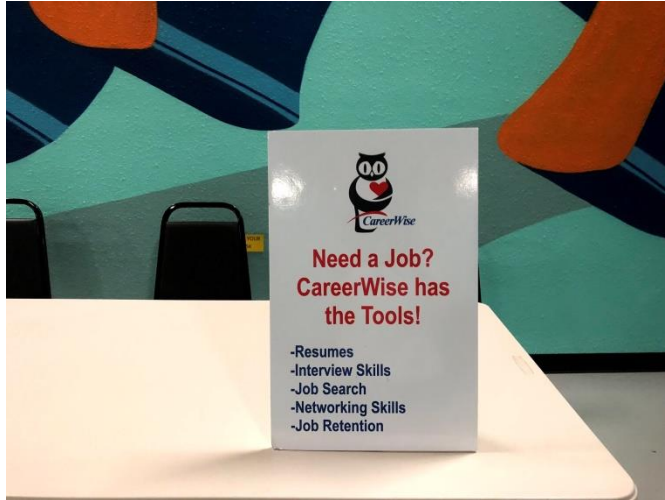
RSVP: Anita – email: irvineforeveryone@gmail.com | phone' (949) 682-9603



Irvine for Everyone Digital Library / Housing Hub

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I4E-CareerWise team volunteered at The Link on Mondays, Mar 4 – Apr 22, 2019 from 5 pm – 8 pm. We would come early and get tables and chairs, from around the common areas and set up right there in the corridor in the middle of the shelter! Across from the bathrooms, near the dining area, and right in between the residential/sleeping areas for families and couples. This was so clients would see us and avail themselves of our services.

