### UNIVERSITY OF LOWELL

INNOVATIVE EMPLOYMENT PROGRAM



#### OCCUPATIONAL SPECIFIC ENGLISH AS A SECOND LANGUAGE (ESL)

and

#### EMPLOYMENT ORIENTATION

prepared for

#### LOWELL LINGERIE COMPANY

by

Dr. Hai B. Pho, Editor

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THIS CURRICULUM IS PREPARED EXCLUSIVELY FOR LOWELL LINGERIE COMPANY BY THE UNIVERSITY OF LOWELL/INNOVATIVE EMPLOYMENT PROGRAM UNDER A GRANT WITH THE DEPARTMENT OF PUBLIC WELFARE/REFUGEE RESETTLEMENT PROGRAM, DR. HAI B. PHO, PRINCIPAL INVESTIGATOR.

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### UNIVERSITY OF LOWELL



# OCCUPATIONAL SPECIFIC ENGLISH AS A SECOND LANGUAGE (ESL) AND EMPLOYMENT ORIENTATION

PREPARED FOR

LOWELL LINGERIE COMPANY

BY

LAN T. PHO
University of Lowell

JOAN DEWITT SEELER Jewish Vocational Services

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#### INTRODUCTION

The Lowell Lingerie curriculum is an instructional package of occupational specific English As a Second Language (ESE) and employment orientation (EO).

The objectives of the curriculum are (1) to familiarize students with job related English, (2) to improve their English comprehension level for both listening and speaking, (3) to provide them with a better understanding of work procedures, machinery and equipment, company regulations, personnel policies, occupational safety and interpersonal communication.

The curriculum is written for students who have completed a beginning course in ESL. The focus of this curriculum is job-related vocabulary and conversation. Basic grammar is reviewed through the presentation of vocabulary and job-related dialogues.

Teaching methods include show-and-tell, illustration, simple explanation, listening and speaking drill, situational role playing, etc...

#### FUNCTIONAL OVERVIEW OF CURRICULUM

#### MONTH 1: LOWELL LINGERIE COMPANY -- A GENERAL OVERVIEW

- Week 1: -Company orientation: products, people, physical plant, occupational safety
  - -Recognizing machine parts
  - -Asking for clarification
  - -Understanding directions
  - -Recognizing sewing terms
  - -Acknowledging that you understand directions given
- Week 2: -Employment with Lowell Lingerie: trial period, hourly rate workers, inexperienced piece-workers
  - -Understanding directions for setting up the machine
  - -Understanding terms for operating the machine
  - -Understanding oral feedback about quality of work
- Week 3: -Employment procedures
  - -Interpersonal communication
  - -Supervisors and fellow-workers
  - -Calling in sick
- Week 4: -Occupational safety--review
  - -Recognizing types of garments
  - -Recognizing colors
  - -Recognizing sizes
  - -Recognizing parts of garments
  - -Recognizing fabrics
  - -Understanding directions about handling material

#### MONTH 2: ADVANCED STITCHING TERMINOLOGY, PERSONNEL POLICIES

- Week 1: Pay procedure: hourly rate, straight time, overtime
  - -Recognizing trimmings
  - -Following directions for sewing
  - -Recognizing types of stitches and attachments or machines that make them
  - -Understanding oral feedback about quality of work

- Week 2: -Vacation pay, holiday pay, sick pay
  - -Recognizing and reporting problems the machine
  - -Asking about and identifying fellow employees and their functions
- Week 3: -Leave of absence: sickness, disability including pregnancy/maternity military services, jury duty.
  - -Understanding good work habits
  - -Reporting accidents
- Week 4: -An introduction to your union--ILGWU
  - -Understanding break and lunch terms and practices
  - -Asking if a seat is free
  - -Understanding how to use a vending machine
- MONTH 3: INTERPERSONAL RELATIONSHIPS AT WORK, PERFORMANCE APPRAISAL, REVIEW PERSONNEL POLICIES AND UNION PRACTICES
  - Week 1: Review payroll procedures
    - -Introducing self
    - -Talking to a fellow worker about social activities during breaks
    - -Asking for property
    - -Acknowledging a mistake
    - -Understanding piece-work procedure
  - Week 2: -Piece worker--How rates are set and how to figure your earnings
    - -Asking directions
    - -Understanding physical facilities of plant
  - <u>Week 3: -Medical coverage --Health and welfare benefits</u>
    -Review union practices
  - Week 4: -Performance evaluation
    - -Lay-off and termination
    - -General review

#### STRUCTURAL OVERVIEW OF CURRICULUM

#### MONTH 1

- Week 1: -Yes/No question with the simple present of "to be"
  - -Demonstrative "this"
  - -Imperative "do"
  - -Yes/No question with the simple present of "to do"
- Week 2: -Yes/No questions with modal "can"
  - -"WH" question "what"
  - -Present progressive: I am--ing
  - -Imperatives: Watch, Put, Press
  - -Imbedded questions, for example :"Claire said that ...."
- Week 3: "WH" questions: What, How, Who
  - -Contractions: What's
  - -Possessive: Your, My
  - -Question with modal "may"
  - -Future with "I'll"
  - -Indirect object "Let me know"
- Week 4: -Article "some"
  - -"need" plus infinitive
  - -Questions with "do"
  - -Possessive adjestives: Your, His, Her
  - -Coordinate conjunction "or"
  - -Multiple adjectives

#### MONTH 2

- Week 1: -Prepositions of place
  - -Modals "have to", "can"
  - -Adverbs: Too, Very, Much, A little
- Week 2: -Modal "should", "had better"
  - -Past tense "did"
  - -Contractions: she's, that's, who's
  - -Relative clauses: "She's the woman who/that..."
- Week 3: -Modal "should", "can", "have to"
  - -Comparative "er", "more", "est"

- -Imperatives
- -Future "going to"

#### Week 4: -Future "will"

- -Preposition of time in "months"
- -Only
- -Imbedded sentense "I think that..."

#### MONTH 3

Week 1: -Review "wh" questions

Past tense

Future tense

This/That, These/Those

- -Present perfect continuous--have been working
- -Conditional: "if", "when"
- Week 2: -Questions "How", "Where"
  - -Imbedded question: "Where....is"
- Week 3: -Conditional: "if", "when"
  - -Negative question: "aren't"
  - -Relative clauses
  - -Anyone/Someone
  - -Anybody/Somebody
- Week 4: General Review

#### TEACHER'S NOTES

A few suggested drills and activities are included in the text.

In general the focus should be on speaking and listening, with reading and writing assigned as homework if desired. The aim of class time should be to enable the student to understand and use the vocabulary and grammar orally.

Therefore, all terms should be introduced orally and visually first. When possible real items whould be used in class. Flashcards and written dialogues and stories should be used for reenforcement and review.

Choice of drills are left to the teacher's discretion, but those that require the highest percentage of student conversation are recommended. After students can produce the dialogues comfortably, they should use other vocabulary items and terms from their own previous knowledge.

Where supplementary vocabulary items are indicated, or if a class has a low level of English proficiency, the teacher should concentrate on the most important vocabulary items and attempt to finish all the topics within three-month term period.

Employment orientation is composed of numerous topics related to employees' performance and job satisfaction. In some weekly units vocabulary for ESL and EO are presented separately. In others these terminologies are integrated. EO terminologies or concepts should be explained in the most simple form to assure full understanding on the part of the students. A review of the company regulations and its personnel policies by the teacher is essential. Interpretation services of bilingual counsellors are strongly recommended. In addition, arrangement should be made to involve management staff and personnel office staff in class presentation.

Curriculum is structured on a daily unit during the first month of/theining program. For the last two months it is structured into weekly units.

The following texts can be used in conjunction with this curriculum:

- 1. EVERYDAY ENGLISH--STUDENT BOOK 2 B, edited by Linda Schurer, The Alemany Press, 1980.
- 2. ENGLISH FOR YOUR FIRST JOB, David Prince and Julia Gage, Edmonds Community College, Washington, 1981.

#### MONTH 1: LOWELL LINGERIE COMPANY -- A GENERAL OVERVIEW

#### Week 1: GENERAL ORIENTATION, MACHINE PARTS, PEOPLE YOU SHOULD KNOW

#### Day 1: The First Day at Work

- -Welcoming remarks from the company representative
- -History of the Company
- -The organizational chart
- -The physical facilities: parking lot, main entrance, emergency exit, fire extinguisher, no smoking sign, stitcher's floor, rest room, nurse's room, lunch room (lunch bag, refrigerator, vending machine, etc...)
- -Breaks: coffee, lunch
- -The time card: time clock, punch in, punch out.

Lowell Lingerie Company

12-14 PERKINS STREET

LOWELL, MASSACHUSETTS 01853

TELEPHONE 617 454-0491 P.O. BOX 409

CARROLL T. VANHOOSER PRESIDENT-TREASURER

NEW YORK OFFICE EMPIRE STATE BUILDING, ROOM 4213 350 FIFTH AVENUE NEW YORK, NEW YORK 10118 (212) 695-2948

December 28, 1982

LOWELL LINGERIE COMPANY is a Manufacturing concern operating in Lowell for over 35 years.

We manufacture women's pajamas, gowns, robes, slips, and half-slips mainly for the chain store market; such as, J.C. Penney Company and Sears, Roebuck & Co. We are constantly expanding our production at this location and at other plants in Vermont and Pennsylvania, to meet the demand for this merchandise.

It is our goal to manufacture a high-quality garment and to service our customers in the best possible way to insure success in the future.

Management acknowledges the fact that it takes people to produce this merchandise, therefore we are always looking for the type of person who will conscientiously strive to meet the standards of quality set by this company. The performance of our employees is the measure by which the company achieves its goals.

Our employees belong to the International Ladies' Garment Workers' Union and through the Union, we provide benefits such as Group Health Insurance, Vacation Pay, Life & Disability Insurance.

Most people find Lowell Lingerie a pleasant place to work. We believe this is a result of a general willingness to give and take and to deal honestly and intelligently with whatever problems may arise.

Your supervisor is responsible for your fair treatment, therefore, you will usually find that a talk with your supervisor is the best way to resolve any problem.

However, if you are unhappy with the results of the discussion, you may talk with the Union Representative who will, in turn, discuss the problem with management and hopefully resolve the dispute to everyone's satisfaction.

Our management team starts with the supervisors: stitching, finishing, shipping, and office. Your supervisor was chosen on the basis of having experience and training in these areas. The main responsibility of a supervisor is to direct and help her or his department so that it will contribute to the efficient and successful operation of the company.

The stitching supervisor reports to the Production Manager, whose main responsibility is to coordinate the work flow of goods to meet production dead-lines. The manager also is responsible for the costing of styles and setting piece rates for styles going into production. She works closely with the planning department headed up by the Vice President of Manufacturing. Production Planning is based on sales contracts issued by our customers.

# Lowell Lingerie Company

12-14 PERKINS STREET

LOWELL, MASSACHUSETTS 01853

TELEPHONE 617 454-04

CARROLL T. VANHOOSER PRESIDENT-TREASURER

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NEW YORK OFFICE EMPIRE STATE BUILDING, ROOM 4213 350 FIFTH AVENUE NEW YORK, NEW YORK 10118

करिंगा हो हे गाँदि (dowell Lingerie Company) मा मिस ग्रेड मे के हिंद मार्ग का है है जित हमारा हा कि का के मार्ग के मार्

क्ष्रकार ने किंद्र होता में होते स्पेट्र हु हु ने स्पेट्र हु हु ने क्ष्रिय ने किंद्र हु ने किंद

พอหลาย Union มีตาย ระหาว International Ladies Garment workers Union มีตาย ระชา Union ๆ เอชี่ นะ กับริธัยกับ ยิยยานั้น อุรันาการตาย บารตาย บารตาย (Group Health Insurance), การกษารักการตาย แก่ง กาย (Vacation Pay), การาชาริการตาย (Life x Disability Insurance) ๆ

## Lowell Lingerie Company

12-14 PERKINS STREET

LOWELL, MASSACHUSETTS 01853

TELEPHONE 617 454-0491

P.O. BO

CARROLL T. VANHOOSER PRESIDENT-TREASURER

NEW YORK OFFICE EMPIRE STATE BUILDING, ROOM 4213 350 FIFTH AVENUE NEW YORK, NEW YORK 10118

coon December, 28 1982.

อางย์รัสดชื่อwell Lingerie รึ่งเป็นรีรงานอังดีรั้ง ความสัมใจในเมืองชื่อwell.

ผ่ามขางกา 35 ปี. ญากรุของอาคาอนเล้าแลกาดของมามุรังอานาเกาของตอกรอานุคากานสู้ เล้ก มเอกา มอม, เสื้อคุม, สั่งคอบใบ และถึงสลัปเค้า ส่วมมาภายทายใช้สักงแมนเชัดได้ สามมาย เจบ ย่ะสัก J. C. Penny + เล:ชาม Sears ยาลีย์งลัก Roebuck & co. อื่นๆ 29 พวกเล้า เริ่ม Vermont IID: Pennsyvania ๆ แมมจุดชายมาย 29 สม คร ยา พอ)กา เพื่อปอามาใบความลาเราใบอาบาลักม์ และเราจะพยายามย์รี่ภายอุภคาในอาทาลัสตร เล่าเก่าปั่นไปได้ คาาคะบะผู้จักาบจะอเมื่ออายาเอาช้า พ่อาลับ ยา พากพ่ออออร์ ก การาย เอากาลัง พ่า ๆ บับ แบบ เอา เอา เอา อาย แทกเกาลงองเอาลาลาดาแบบเกาะเลขายาง แกกาก ลายา ลอกลอย ปกาลเมากาลเมาการ ובשו אין יבשו ובל ובחור בשומה בשולה בלווק הוחות בנו ובל הוא שומים וושיבו וושישים וואישים וואישים וואישים וואישי ແລະພວກເຮັາລະຈາຍ ຄາ Group ປະກັນພັບສຸຂພາຍ ແລະຈາຍ Vacation, ປະກັນພັບຊື້ວິດ, ແລະປະກັນພັບເຮັງອົງຄະ เมื่อกลายบลงมยายนองลา Pomell Pinderie ชายภูกมปากนู เฉบอินาาการายาการ คาาลายลายายายอนดายอายากคาามายายลายายอายายอยู่สุดเกา ชามจะโอลับเพื่อไลยับอากาๆ เพื่อขา) SupervisorAะจุดยแท้ไลไม้สุด สุด. เล่าสายบนุมาการ ยา อาเกอมสามกฤตาล อาการ การ เล่า การ การ เกา ຂອງภามใช้ฉับบับ, เกามอากาะ ใช้ฉับภัยผู้แผนคอ Union ผู้จ่ำจะแท้ไล สุณยนากทุก รูปลุ่มกาณ เออชอไมาทุนอุมานเปลี่ยก เขอะขางเราะ เล่งยงภา พลายไลาไลา ขางแบบไรลากลาไปกุก ลู่ไล่อกุณาเกกุลาลา ภมอย และภายาวายององเกมยางๆ คัม คาวะ คาวเมณ้า ย่าว.

ภายชื่อวักษีอบรากะอเขาบาท Production Manager.
The Production Manager มี ภามชื่อมีของ โมเด็วกาง/เก็บออ

ผากาย มี เกี่ยวการ โบบอาการ เมื่อมีการ โบบอาการ โบบบาท โบบบบาท โบบบาท โบบ

# Lowell Lingerie Company

12-14 PERKINS STREET

LOWELL, MASSACHUSETTS 01853 TELEPHONE 617 454-0491 P.O. BOX 409

CARROLL T. VANHOOSER PRESIDENT-TREASURER

Ngay 28 tháng 12, năm 1982

NEW YORK OFFICE EMPIRE STATE BUILDING, ROOM 4213 .350 FIFTH AVENUE NEW YORK, NEW YORK 10118 (212) 695-2948

Lowell Lingerie Company lã mốt công ty sắn xuất y phục phụ nữ tại Lowell, dước thãnh lấp trong 35 năm vữa qua.

Chúng tôi may quân áo ngữ của phụ nử, áo khoát ngoãi, vã các loại quân áo lót, v..v.. cho các của hiệu bán lễ nhủ J.C. Penney vã Sears, Roebuck & Co. Chúng tôi luôn luôn phát triển mức sắn xuất tại cổ xưởng ổ Lowell cũng nhủ tại các chi nhánh trong tiểu bang Vermont vã Pennsylvania dễ thoả mắn nhu cấu chung của thị trường về y-phục phụ nữ.

Muc- dích của chúng tôi lã may các y-phục tốt vã bến để phục vụ khách hãng một cách tích cức nhất hấu bão vệ sử thành cống của công ty sau nây.

Ban quản-trị tin răng thật ra chỉ có nhân công mỏi có thể giúp xi nghiệp nhiều nhất trong ngãnh thưởng mai nây. Cho nên chúng tôi luôn luôn tim thuê những nhân công chi u khó tích cực lam việc dễ dáp ủng với tiêu chuẩn về phẩm chất dấ nêu trên. Sử cấn cũ lam việc của nhân công dấ mang lai thanh quấ tốt dep cho công ty.

Nhân công của chúng tối dếu là hội viên của Nghiệp Đoàn Quốc Tế về Nganh May Y Phục Phụ Nử (International Ladies' Garment Workers' Union). Qua sử trung gian của Nghiệp Doan chúng tối cung cấp nhưng quyền lỏi về nhân viên nhủ bảo hiểm sửc khốc, trả lưởng nghi phép, bảo hiểm sinh mạng, bảo hiểm tan tật, v..v..

Mọi người dếu công nhận răng Lowell Lingerie Company la một nởi lam việc vui và hai lòng. Chúng tôi tin răng dây la kết quá của nhưng nhân công lam việc tại dây khi họ san sang tiếp nhận một cách sang suốt va ngay tháng những khó khan trong công việc.

Nguồi Giám-thị có trách nhiệm dối dãi công băng với mọi nhân công, vi vậy nếu nhân công não có khó khán cấn giải quyết, nên gặp vã nói chuyện trực tiếp với người Giám-thị. Tuy nhiên nếu dưỡng sử cấm thấy không dưộc hai lòng với nhưng giải quyết nây, họ có thể liên lác với dại diễn Nghiệp doàn. Nguồi dại-diễn nây sẽ trinh bay nhưng khó khán kế trên với ban Quắn-trị. Ban Quản-trị sẽ cố gắng giải quyết các khó khán dã xây ra một cách thoả dáng cho dối bên.

Ban Quắn-trị gốm có những nhân viên bắt dấu từ cấp Giám-thị của các ngãnh như: may, hoán tất, giao hãng, vã nhân viên văn phông. Các Giám-thị dước lựa chọn trên căn bắn kinh nghiệm vã dược huấn luyện về các ngãnh chuyển môn kế trên. Trách nhiệm chính của Giám-thị lã giúp do những nhân công trong ngãnh của họ dễ những nhân công nây có thể góp phân một cách hửu hiệu trong sử thánh công của công ty.

Nguồi Giám-thị của ngắnh may có bốn phận báo cáo cho người Quắn-đốc Sản Xuất. Nguồi Quán-đốc Sản Xuất có bốn phận phối hợp vã diệu khiến công việc cho dước đáp ứng với các định kỹ sắn-xuất. Người Quán-đốc đóng thời cũng có trách nhiệm trong việc ấn định chi phi sản xuất va ấn định mức tính lường bống cho các nhân công lãm lường khoán. Người Quán-đốc lãm việc trực tiếp vởi Ông Phó Giám-Đốc về Sản Xuất trong việc thành lấp kế hoạch sắn xuất. Kế hoạch sắn xuất của công ty được qui định theo các hỏp đóng mua bản với các khách hãng.

No.

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otals		SHOWN							

Signature
1950-9112 SIMPLEX TIME RECORDER CO., GARDNER, MA, 01441 PRINTED IN U.S.A.

#### Day 2: Machine Parts and the People You Should Know

#### Vocabulary

Plug pedal <u>Floor Lady</u>: new employee/trainee

Switch needle break-in a new employee

On bobbin training

Off watch me on-the-job training

Knee lift please say that Service Girl: delivery again bundle

Grammar: review "to be"
Yes/No questions

Materials: sewing machine, scrap, scissors, bobbin,

vocabulary sheet.

Dialogue

Claire: Watch me.

This is the pedal. This is the needle. This is the bobbin.

Huong: Please say that again.

Claire: This is the bobbin.

Day 3: Machine Parts and the People you Should Know (continued)

Review: Day 2 vocabulary

Vocabulary

nervous

slowly

afraid

not very fast not too fast not afraid machine goes sew Production Manager:

authority

responsibility assignment organizing supervising

Mechanics: break-down, problem,

did not work, something wrong

<u>Janitor</u>: clean, dirty, wet, sweep, mop, wax

Grammar: Are you? Yes, I am
No, I am not

Do, Don't

Materials: sewing machine, scrap, scissors, bobbin, vocabulary sheet.

Dialogue

Claire: This is the On/Off switch.

Huong: Oh! It sews very fast.

Claire: Are you afraid?

Huong: Yes, I am.

Claire: Do it slowly, like this.

Day 4: Machine Parts and the People You Should Know (continued)

Review: Day 3 vocabulary

Vocabulary

I understand

record, record keeping, salary,

Comptroller:

thread pressure (foot)

I don't understand

pay, expenses,

bobbin case guide

Please do it again

profits
Secretary/Receptionist: telephone,

scrap

Do you understand Yes

answer the phone,

scissors

No I see take a message, page

Grammar: Questions with "do", Do You? Yes, I do. No I don't.

Materials: sewing machine, scrap, scissors, bobbin, vocabulary sheet.

Dialogue

Claire:

Watch me

Thread it like this

Huong:

Please do it again

. . . . .

Claire:

Do you understand?

Huong:

Yes, I do.

#### Day 5: Review All Vocabulary. Label Machine Parts on a Picture of Machine

(Supplementary: Role Playing Dialogues)

Listening Quiz: teacher read items

students circle item they hear

Materials: pictures of machine for labeling,

listening quiz sheet, sewing machine, thread

Role Playing: Thread a machine

Questions and Answers: company orientation

Listening Quiz: circle the correct item

plug switch pedal
 pedal bobbin case bobbin
 knee lift needle bobbin
 guide thread foot
 scrap scissors foot

#### MONTH 1

#### Week 2: EMPLOYMENT WITH LOWELL LINGERIE,

SETTING UP AND OPERATING THE MACHINE

#### Day 1: Setting Up the Machine

Trial Period

Review: Parts of the machine

#### Vocabulary

drop the bobbin into the case
thread the needle from the front, from the side
wipe the machine
can, can't
wrong, try again
do it like this
good

#### Trial Period

4-week trial period 13-week trial period probationary employee, trainee permanent employee discharge retain

Grammar: Can you....? Yes, I can No, I can't

<u>Materials</u>: sewing machine, bobbin, thread, scissors, scrap, vocabulary sheet

#### Dialogue

Claire: Can you drop the bobbin in the case?

Huong: Yes, I can.

Claire: Can you thread the needle?

Huong: Yes, I can,

Claire: That's wrong, do it like this.

Huong: I'll try again.

Claire: That's good.

#### Day 2: Operating the Machine

Hourly Paid Worker & Piece Rate Worker

Review: Day 1 vocabulary

Vocabulary

turn on

pick up put down salary pay

turn off start

carefully

rate (\$3.75/hr)

stop and

and now?

piece rate

Grammar: Present progressive

What are you doing?
Am I

I am ....
You are

sewing machine, bobbin, thread, scissors, scrap,

flashcard pictures, vocabulary sheet

Dialogue

Materials:

Claire:

Watch me carefully

What am I doing?

Huong:

You are turning on the machine

Claire:

and now?

Huong:

You are picking up the foot

Claire:

Good. Now you do it.

#### Day 3: Operating the Machine (continued) Inexperienced Piece Worker

Review: very fast, not too fast, machine, pedal, etc...

Vocabulary			Inexperienced Piece Rate				
put	right	inexperience	Hiring date	\$3.75			
under material	ready first	increase minimum	Thirty days Sixty days	3.90 4.10			
press	then	classification accelerate	Ninety days	4.35			

Grammar: Imperatives

Materials: sewing machine, bobbin, thread, scissors, scrap,

vocabulary sheet.

Dialogue

Claire: Watch carefully,

Huong: OK.

Claire: First pick up the foot.

Huong: I see.

Claire: Put the material under the foot.

Then put down the foot.

Huong: Uh huh.

Claire: Then press the pedal slowly.

Huong: Not too fast.

Claire: Right.

Day 4: Good Work and Bad Work

Trial Period (continued)

Review: Vocabulary day 2 & 3

Vocabulary

good work no good

OK that's nice

termination discharge

lay-off rehire

nice going not bad

right

that's wrong very good wrong

satisfactory unsatisfactory

slowdown

Grammar: imbedded sentences

Claire said that: it's good work

it's OK

Materials: sample of good work and bad work.

Exercise

Students: Listen to vocabulary announced by teacher,

Repeat vocabulary after teacher.

Listen again, for every phrase of "good work", students raise 1 finger, for every phrase of "bad work", students raise 2 fingers. Do this listening exercise until

students can distinguish expression of "good work" from

expression of "bad work".

Repeat the exercise, but this time teacher raises her voice and soften her voice to show that loud voice or

soft voice does not change criticism to praise.

Listen:

good job nice going good work not bad at all no good not good poor job poorly done

you work fast OK

pretty good

you work too slow you made a mistake do it again, faster

Listen again and repeat after teacher

Listen and hold up 1 finger for "praise" 2 fingers for "critism"

good job no good wrong

good work

not bad at all

wrong

you work fast

you work too slow

Listen again, for "praise" students say "thank you" for "criticism" students say "I understand"

> "Please show me again" "Should I do it again?"

#### Day 5: Review

Situational Role Playing: students receive "praise" students receive "criticism"

Listening Quiz: critism phrases

record answer on sheet: 1 through 10 phrases,

circle "good"for "praise" circle "bad" for "critieism"

Materials: flash cards

picture flash cards

sewing machine, scraps, tape of different people giving praise and criticism, including men and

women speak loudly and softly.

#### MONTH 1

#### Week 3: EMPLOYMENT PROCEDURES

#### Day 1: Application Form Vocabulary

(1) recognition of capital letters and small Review: -alphabet: letters

(2) alphabetical order

#### -numbers

#### Vocabulary

street area code name first town fill out application middle number write clearly last zip code print address telephone number social security number

work education emergency contact person citizen

visa status reference

Grammar: "wh" question: What's your ....? How do you spell your ...?

Materials: blank application form, flash cards for alphabet, numbers, first, middle, last name, vocabulary and dialogue sheet.

#### Dialogue

What's your name? (first, middle, last) How do you spell it? What's your address? What your telephone number?

#### Supplementary Dialogue

Saying your name (first, middle, last)

Hi Huong. This is Claire. Go with her. She'll show you what to do

What's your name? -My name is Claire Lajoie. You can call me Claire. My name is Huong Tran.

How do you spell your name? -H U O N G TRAN.

Please call me Huong. Huong is my first name, Tran is my last name.

### APPLICATION FOR EMPLOYMENT (PRE-EMPLOYMENT QUESTIONNAIRE) (AN EQUAL OPPORTUNITY EMPLOYER)

PERSONAL INFORM	ATION		DA	TE.		
			SC	CIAL SECURITY		LAST
NAME LAST	FIRST	MIDDLE	NL	IMBER		+
PRESENT ADDRESS						
THE SELLIN ASSETTION	STREET	CI	TY	STATE		7
PERMANENT ADDRESS						
	STREET	CI	TY	STATE		
PHONE NO:		ARE YOU 18 YEARS	OR OLDER Yes	□ No□		
BOX PRECEDING A G	OF THE QUESTIONS IN TH QUESTION, THEREBY INDICA IFICATION, OR DICTATED (	TING THAT THE	<b>INFORMATION</b>	S REQUIRED FO	R A BONA FIDE	
☐ Heightfe	et inches		□ Ci	tizen of U.S.	Yes No	
☐ WeightIb						FIRST
☐ What Foreign Lang	guages do you speak fluent	ly?	Rea	ad W	rite	
						1
*The Age Discoimination in	Employment Act of 1967 prohib	its discrimination of	a the basis of age u	with pospest to indi	ividuale who are at	1
least 40 but less than 70		its disci il illiation o	in the basis of age v	vitir respect to indi	Wildais Wile are at	1
MPLOYMENT DESI	RED					7
		DATE VOLL		SALADY		
POSITION		DATE YOU CAN START		SALARY DESIRED		_ 3
		IF SO MAY	WE INQUIRE RESENT EMPLOYE			MIDDLE
ARE YOU EMPLOYED NOW?		OF YOUR P	RESENT EMPLOYE	:R?		٦,
EVER APPLIED TO THIS COM	PANY REFORE?	WHERE?		WHEN?		
		***************************************		***************************************		ユ
EDUCATION	NAME AND LOCATION C	OF SCHOOL	*NO. OF YEARS ATTENDED	*DID YOU GRADUATE?	SUBJECTS STUD	IED
GRAMMAR SCHOOL						
SHAMINAH SCHOOL						
HIGH SCHOOL						
COLLEGE						
TRADE, BUSINESS OR CORRESPONDENCE SCHOOL						
ne Age Discrimination in Emplo an 70 years of age.	byment Act of 1967 prohibits dis	scrimination on the	L basis of age with re	L Lespect to individual	ls who are at least 40	) but
GENERAL SUBJECTS OF SPECIAL STUD	OY OR RESEARCH WORK					
J.S. MILITARY OR NAVAL SERVICE		ANK		MEMBERSHIP IN		

#### FORMER EMPLOYERS (LIST BELOW LAST FOUR EMPLOYERS, STARTING WITH LAST ONE FIRST).

DATE MONTH AND YEAR	NAME AND ADDRESS OF EMPLOYER	SALARY	POSITION	REASON FOR LEAVING
FROM	L.			1
то				
FROM				
ТО				
FROM				
то				
FROM				
то				1.00
REFERENCES: GIVE	THE NAMES OF THREE PERSONS NOT RE	ELATED TO YOU, WHOM YO	U HAVE KNOWN AT L	EAST ONE YEAR.
NAMI	E ADD	RESS	BUSINESS	YEARS ACQUAINTED
1				
2				
3				
HYSICAL RECORI				
AND UNDERSTAND TH AUTHORIZE INVESTIG AND ALL INFORMATIO PERSONAL OR OTHER' FURNISHING SAME TO		MENTS ON THIS APPLICATION OF THE PROPERTY OF T	CATION SHALL BE REFERENCES LISTE PERTINENT INFOR OR ANY DAMAGE	GROUNDS FOR DISMISSAL D ABOVE TO GIVE YOU ANY MATION THEY MAY HAVE THAT MAY RESULT FROM
	GREE THAT, IF HIRED, MY EMPLOY MY WAGES AND SALARY, BE TERI			
DATE	SIGNATURE			
	DO NOT	WRITE BELOW THIS	LINE	
INTERVIEWED BY			D	ATE
		· · · · · · · · · · · · · · · · · · ·		
HIRED:   Yes   No	POSITION		DEPT.	
SALARY/WAGE		DATE REPORTING	TO WORK	
APPROVED: 1.	2.		3.	
	PLOYMENT MANAGER	DEPT. HEAD		GENERAL MANAGER

This form has been designed to strictly comply with State and Federal fair employment practice laws prohibiting employment discrimination. This Application for Employment Form is sold for general use throughout the United States, TOPS assumes no responsibility for the inclusion in said form of any questions which, when asked by the Employer of the Job Applicant, may violate State and/or Federal Law.

#### Day 2: Making Telephone Calls

#### Job Interview

Review: alphabet and numbers

#### Vocabulary

pay phone, public phone operator Personnel clerk telephone number connect schedule need just a minute appointment a dime good morning interview wait good afternoon on time who may late calling hold cannot come in please reschedule

Grammar: "wh" question: what, who, when, where, why modal "may"

Materials: teletrainer, coins, vocabulary and dialogue sheet

#### Dialogue: 1

Receptionist: "Lowell Lingerie Company."

Lam Muoi: I am Lam Muoi. I will not be in today and tomorrow. Please mail my check to my home address.

Receptionist: I will connect you with our Payroll Department.

Lam Muoi: (wait for the connection) I am Lam Muoi, I will not be in today and tomorrow. Please mail my check to my home address. Thank you.

#### Dialogue 2

Receptionist: Good morning. Lowell Lingerie Company.

Phenom: Good morning. I am Phenom. My child missed the school bus. I will be late for work.

Receptionist: Thank you for calling. We'll see you later.

Phenom: Bye.

READ

The phone book has a lot of information. The first page is very important. It has emergency phone numbers. Look on the first page and find these numbers.

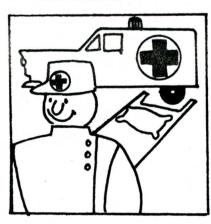
1 fire department



2 police department



3 ambulance



#### 4 doctor



#### To A Friend

- 1. I need to talk to my uncle.
- 2. You can call him.
- No, I can't.
   I don't have any money.
- 2. You can call him collect.



PRACTICE

oon?

:00.

I
We
You
He
don't have any money.
He
She
She
He
doesn't have any money.

Ι You can call him collect. We her can You call him. me can't He them She us Thev

FILL IN THE BLANKS

Thev

don't doesn't any him her us me them

- 1. I can't call my uncle. I don't have any money.

  You can call rim collect.
- 2. She can't call her parents. She have money. She can call collect.
- 3. He can't call his girlfriend. He have money. He can call collect.
- 4. We can't call you and your wife. We have money. You can call collect.
- 5. They can't call you. They \_\_\_\_\_ have \_\_\_\_ money. They can call \_\_\_\_\_ collect.

ONE

#### Day 3: Calling in Sick

Review: Day 2

#### Vocabulary

coming in
cannot coming in
sick
tomorrow
let me know

headache sure before

flu

cold

what's the matter with you?

Grammar: indirect object

Materials: teletrainer, vocabulary and dialogue sheet

#### Dialogue

Receptionist:	"Good Morning - Lowell Lingerie Company"					
Huong:	I am Huong Nguyen, clock number 3054. I am sick today.					
or	I am Huong Nguyen, Clock number 3054. I will be out all week, doctor's orders.					
or	I am Huong Nguyen, clock number 3054. I am sick, I will not be in today.					
or	I am Huong Nguyen, clock number 3054. I am sick, I will not come in today. I will come in tomorrow.					

Receptionist: Thank you.

(Supervisors will check with receptionist to find out who is absent)

#### Day 4: Time Card, Pay Check, W4 Form

Review: Telling time Days of the Week

Months of the Year

Dates

#### Vocabulary

always start allowance
everyday finish federal tax
punch in go home FICA
punch out again tax w ithholdi

punch out again tax withholding break gross pay medical insurance lunch hour net pay other deduction

hours shown deduction correct signature dependent

Grammar: present time adverbs of time.

Materials: time card, blank card, punch card, pay check, see English for your First Job, PP 86-87 attached

#### Fill-in Exercise

Wł	nat do you	do at work eve	ryday?							
Ι	always go	to work at			I	punch	in	at		
Ι	punch out	for lunch at		.•	I	punch	in	again	at	
I	punch out	at	_and go	hon	ne.					

# Day 5: Review

Role play--Telephone calls

Listening Quiz

see Everyday English, Book 2 B, PP 17 of Employment section

<u>Materials</u>: teletrainer listening quiz sheet.

-21-a

I have \_\_\_\_\_\_breaks every day.

ry?

s?

WMENT

### MONTH 1

Week 4: THE GARMENTS

## OCCUPATIONAL SAFETY

Day 1: Types of Garments We Manufacture

Look: Signs & Doors

Review: colors and sizes

Vocabulary

lingerie neglige e danger keep off night gown pants stay out no smoking slip pajamas no admittance wet floor half-slip garment do not enter wet paint robe sample do not open watch the step kind low overhead just

Grammar: some, need plus infinitive

Materials: samples of each garment, vocabulary and dialogue sheet, see English for YourFirst Job, PP 65, 66, 69 attached.

Dialogue

Claire: We need to make some sample garments

Huong: What kind do we need to make?

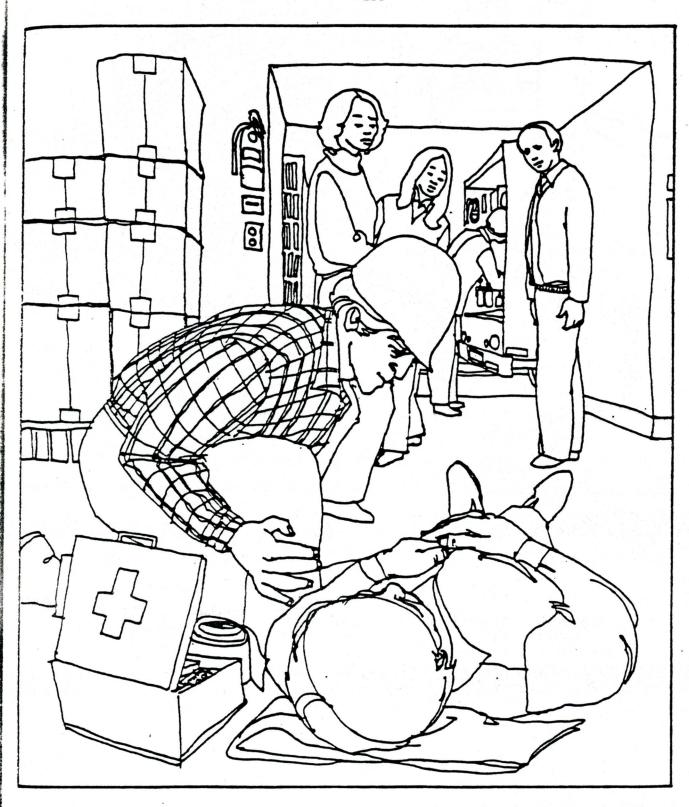
Claire: Some nightgowns and some robes.

Huong: What colors?

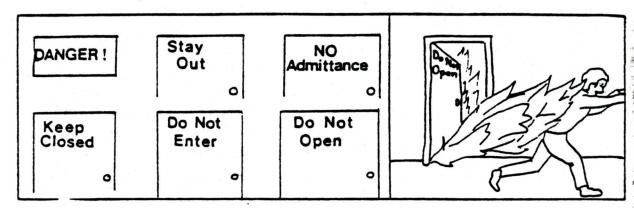
Claire: Light blue and peach.

Wueng: What sizes?
Claire: Just medium.

# SAFETY



Look: Signs and Doors.



# 2. Listen and listen.

Stay out.

Keep closed.

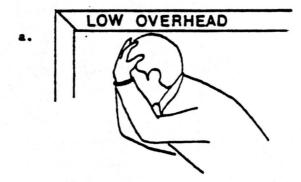
Danger.

No admittance.

Do not enter.

Do not open.

# 5. More Signs:



No Smoking



Look and listen.

Low overhead.

No smoking.

Watch the step.

# Day 2: Parts of Garments

# Fire Signs and Lifting

Review: Types of garments

# Vocabulary

Sleeve	armhole	fire exit	reach
cuff	back	fire extinguisher	stretch
bodice	right	fire alarm	lift
neckline	left	keep clear	be careful
collar	leg	fire drill	too heavy
yoke	your	do not block	too high
his	her	bend down	too big

Grammar: questions with "do" and "don't" possessive adjectives

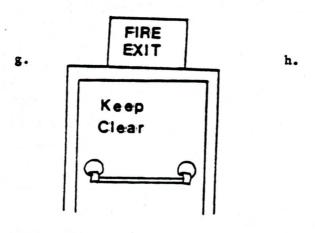
Materials: a sample of large picture of a garment with parts labeled, vocabulary sheet.

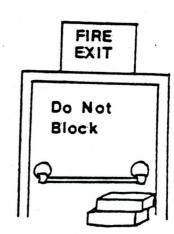
See English for Your First Job, PP 70-71 attached.

Chain Exercise: in a circle each student asks the next, and point at parts of the garment they wear.

Does your blouse have a collar?
No it doesn't
Does his shirt have a cuff?
Yes, it does.

# 6. Fire Signs:





Look and listen.

Exit.

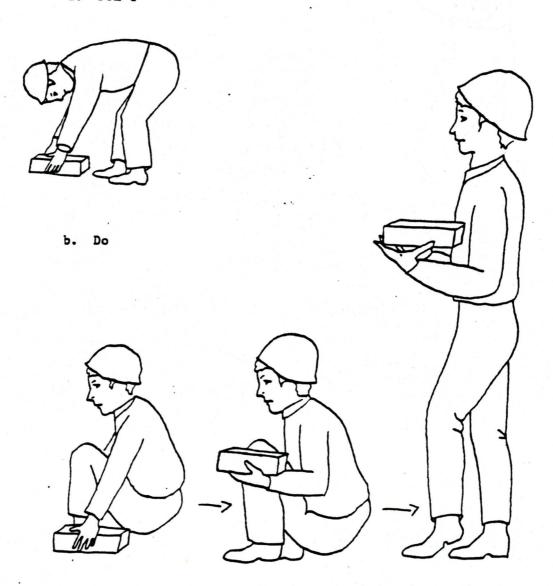
Do not block.

Don't block.

Keep clear.

# 7. Lifting.

a. Don't



c. Lift something now.

Be careful!

Day 3: Parts of Garments (continued)

Look and Listen

Review: Parts of garments, Day 2.

## Vocabulary

leg
waistline
skirt
crotch
hem line

wear safe clothes put things away don't sleep pay attention don't smoke

belt keep fire exit clear

Grammar: "or", multiple adjectives.

Materials: sample of garments, large picture of garment with parts labeled, vocabulary sheet, cards for identification game, pile of picture cards for parts of garment, pile of sizes 4--18.

Cards Game: students draw cards and ask partners parts of garment, sizes, etc...

See English for your First Job, PP 76-77 attached.

11. Look and listen. What's wrong? Say:

Wear safe clothes.

Put things away.

Don't sleep.

Pay attention.

Don't smoke.

Keep out

Don't lift things wrong.

Keep fire exits clear.

ь.

a.



C.





d.



c.



Say: Wear safe clothes.

Put things away.

Don't sleep.

Pay attention.

Don't smoke.

Keep out

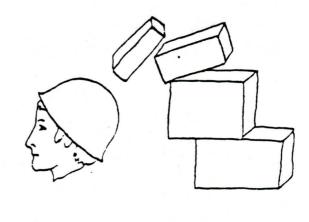
Don't lift things wrong.

Keep fire exits clear.









g.

i.

# Day 4: Fabrics

Review: parts of garments

# Vocabulary

fabric fleece slippery
material satin light
cotton velvet heavy
nylon tricot right side show
knit wrong side than

Grammar: comparatives

hot, hotter, hottest.

Materials: samples of each type of material, vocabulary and

dialogue sheet.

# Dialogue

Claire: Be careful. Tricot is more slippery than cotton.

Huong: OK

Claire: This is the right side, and this is the wrong side.

Huong: Please show me again. I don't understand.

....

Huong: OK. Now, I see.

# Day 5: Review

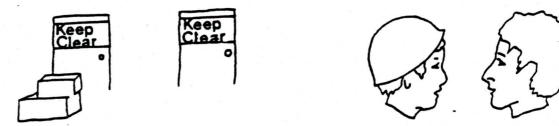
Vocabulary Quiz: teacher holds up items, students circle multiple choice from 10 to 20 items on a prepared list of vocabulary.

Listening Quiz: line up 2 or 3 different parts of & garment. These pieces should be the same color. Teacher says: The \_\_\_\_\_ is blue. Students have to mark the right part of garment on answer sheet.

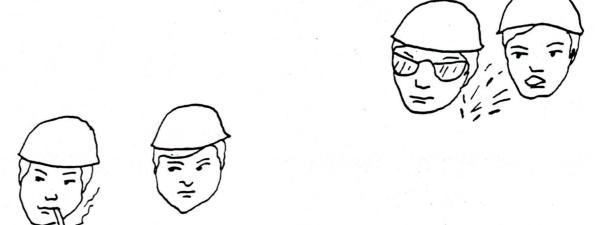
See English for Your First Job, PP 72-73-74-74 attached for Employment Orientation quiz on "occupational safety".



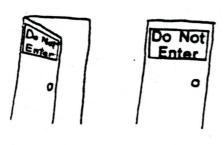
b

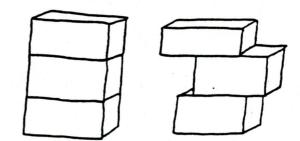


d.



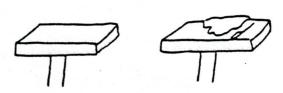




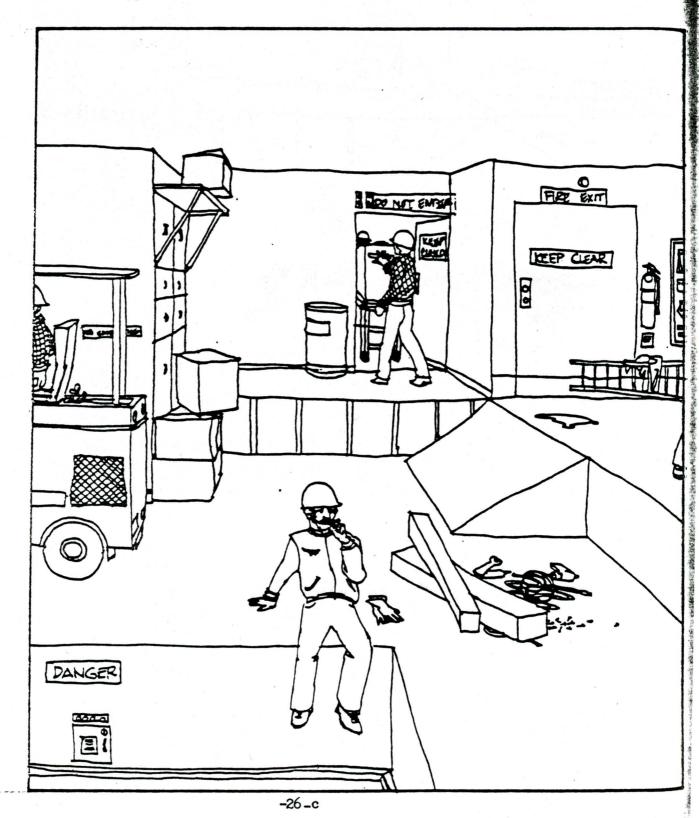








What's wrong?



# 10. Look and listen.

Pay attention.

Put things away.

Wear safe clothes.

Keep fire exits clear.

Keep out

Don't smoke.

Don't sleep.

Don't lift things wrong.

# MONTH 2: ADVANCED STUCHING TERMINOLOGY, PERSONNEL POLICIES

# Week 1: TRIMMINGS, STICHING, PAYROLL PROCEDURES

# Day 1: Trimmings--Review Paycheck and W-4 Form

Review: Parts of the garment

# Vocabulary

Lace ruffle freehand work Elastic binding around attachment Piping edge Trim put on Snip under be sure

# Grammar: Prepositions

Materials: a sample garment, large picture labelled, sample of trimmings, sample of paycheck and W4 form.

## Dialogue:

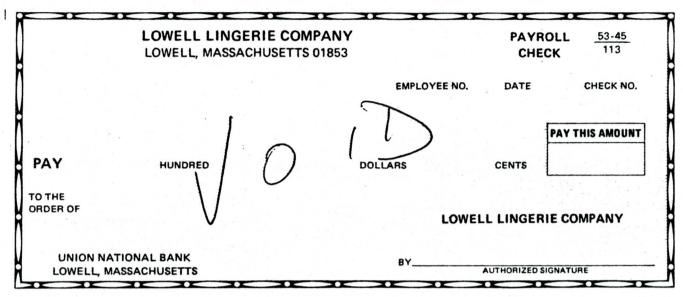
Claire: Work the lace around the neckline like this.

Huong: Like this?

Claire: Yes, very good.

Be sure to snip the thread.

Huong: OK.



"OO43059" CO11300456C "OO 0032 9"

	HECK NO.	CH	HOURS AR O.T.	REGUL	ENDING	WEEK	ITY NO.	CIAL SECUR	MPLOYEE
					EARNINGS				
KABLE	NON-TA	OTHER	LIDAY	но	MAKE-UP	WORK	PIECE	OVERTIME	REGULAR
PAY	GROSS					ERIOD	HIS PAY	EDUCTED T	
			43059		THER	0.	STATE	DERAL	F.I.C.A.
		7 - 1			S	UCTION	DED		
LOWELL LINGERIE COMP LOWELL, MASS. 01853									
V	NET PA		1		TAL	DATE TO	EAR TO		
1	NEIFF		OTHER	E	STAT	FEDERAL	·	F.I.C.A	GROSS WAGES

PLEASE DETACH AND RETAIN THIS STUB FOR YOUR RECORDS

# **Paying Taxes**

In January your employer gives you a W-2 form that shows how much money you earned during the previous year, and how much money was withheld for taxes. The federal government Internal Revenue Service sends you a booklet of federal income tax forms and instructions. If your state has a state income tax, you also receive a booklet of state income tax forms and instructions.

If you are self-employed, you will not receive a W-2 form. The instruction booklet explains what other forms you need to fill out.

## W-2 Form

	ACME MACHINE 90 STATE STREE ANYTOWN, U.S.A	T	See instructions		Copy A For Internal Revenue Service Center  * See - INSTRUCTIONS ON Back of Copy D
21 🗆	Employee's social security number $016-23-7384$	1 Federal income tax withheld \$\\ \1345.91	2 Wages, tips, and other compensation # 9462	3 FICA employee tax wit \$\\$553.53\$	thheid 4 Total FICA wages
Name ➤	Type or print EMPLOYEE'S name, and (Name must aline with arrow)  Joseph Melia	dress, and ZIP code below	5 Was employee covered by a qualified pension plan, etc.?	6 •	7 •
	14 Main Street Anytown, U.S.A		8 State tax withheld # 47.31	9 State wages	10 State
orm W·2	, , ,		11 City or local	12 City or local	13 City or locality

# **Questions**

1	What is Joseph Melia's social security number?
2	How much money did Joseph Melia make in 1976?
	gross income
	net income
3	How much was withheld from his wages during 1976?
	federal tax
	state tax
	social security tax (F.I.C.A.)
4	
	federal tax instruction booklet to find out

# Day 2: Stitching--Hourly Paid Workers

Review: Parts of garment

# Vocabulary

Straight applique hourly rate

Menow shir lace attach number of hours work per day

Chain piper mumber of days per week menow machine gross pay, net pay

Seam menow machine gross pay, net pay trimmer deductions

only Federal Tax

FICA

health insurance

Grammar: Modals have to, can.

Materials: samples of different stitches, vocabulary sheets

# Dialogue

Huong: How can you make a chain stitch?

My machine only makes a straight stitch.

Claire: Oh, you have to use a \_\_special \_\_machine

to make a chain stitch.

# Day 3: Problem--Overtime Pay

Review: Size, good work, bad work unit.

# Vocabulary

Too wide time and half
Big narrow over thirty five hours per week
Small not straight over seven hours in one day
Long do it again Saturday work, time and half
Short finished Sunday work, double time

work on paid vacation day, time and half

Grammar: Too, very

Materials: samples of bad work

# Dialogue

Huong: I'm finished.

Claire: Let me check these.

Huong: OK.

Claire: These are good. These are not good. They are not straight.

Huong: I'm sorry. I'll do them again.

Claire: Good.

# Day 4: Problems

Review: Day 3

# Vocabulary:

Oh dear!

Take it out

A little

Too near the edge

Much

Bunched up

Running off the edge

It's crooked

Slow down

Not too fast

Grammar: Much too

A little too

Materials: Samples of bad work

# Dialogue

Huong:

Oh dear, help!

The machine is running much too fast.

It's all bunched up.

Claire:

Take it out.

Do it again.

Slow down.

Huong:

OK.

Day 5: Review

Role Plays

Listening quiz

### MONTH 2

# Week 2: Problems with the Machine. Vacation Pay, Holiday Pay, Sick Pay

## Vocabulary

machine broken bad tension cage stuck bad stitch fix doesn't go change fall apart doesn't run name

number light material too heavy

needle thread wrong material too light

# Vacation Pay

Contribution: Lowell Lingerie Company makes contribution to the Union which in turn issues vacation pay

to eligible employees.

Computation: Vacation pay is computed twice a year:

May:  $4 \frac{1}{2}\%$  of gross earning of the previous

calendar year

November: 1 1/2 % of gross earning of the

previous calendar year.

# Vacation Without Pay

Employees who are not elegible for vacation pay can request up to two weeks time off as a vacation without pay.

#### Plan Close Down

First week in July for one week, without pay.
Last week in December for one week, without pay.

Grammar: modal: should, had better Past tense "did"

Materials: machine, flash cards of parts, samples of bad stitch, sample of bad tension, sample of light material, sample of heavy material.

#### Dialogue

Claire: What's the matter?

Huong: The machine doesn't work.

Claire: Did you check the thread?

Huong: Yes, I did. It's OK.

Claire: We'd better call a mechanic.

#### MONTH 2

# Week 2 (continued) Review People You Should Know. Holiday Pay.

# Vocabulary

Production Manager Floor lady

Service Girl

Service Person cleans

repairs gives out order Mechanics Janitor

coordinate work flow

sets rates supervises

stitching supervisor directs the department

# Holiday Pay

Holiday will be paid after 30 days of employment of newly hired employees.

Employees will be paid for the following holidays:

New Year/s Day

2. Washington's Birthday

3. Good Friday

4. Memorial Day 5. Labor Day

6. Thanksgiving Day

7. Day after Thanksgiving

8. Christmas Day

9. Last Working Day before Christmas

10. Last Working day before Summer Vacation

# 11. Patriots Day.

An employee shall not be eligible for holiday pay if, while work is available, he/she fails to work the day before and the day after the holiday, unless such absence is for a justifiable cause.

In the event work is performed on a holiday, it shall be paid for at the rate of time and one-half, in addition to the holiday pay.

Grammar: contraction she's, that's, who's.

Relative clauses: she's the woman who..../that....

Materials: pictures of people, calendar with marked holidays.

#### Dialogue

Huong:

Who's that?

Mai:

That's Claire

Huong:

Is she the Service Person?

Mai:

No, she's the Floor Lady. She's my boss.

# Week 3: Good Work Habits, Bad Work Habits. Leave of Absence.

## Vocabulary

leave eat	lint, remnant wipe up, pick up	turn off attracts
before	bugs	after
floor	work	oil
grease	litters	everytime

### Rules

- 1. Turn the machine off everytime you leave it.
- 2. Keep the machine clean. Wipe it before and after you use it.
- 3. Wipe up oil drips and grease. Clean up lint.
- 4. Don't eat on the stitching floor. Food attracts bugs.
- 5. Don't leave food on the stitching floor.
- 6. Don't litter the stitching floor.
- 7. Pick up remnants on the floor.

## Leave of Absence

Leave of absence will be granted for: sickness, pregnancy, maternity, dissability, military services, jury duty, and union businesses.

Authorized leave of absence can be extended up to 180 days.

Employees return from authorized leave of absence are entitled to job rights set forth prior to leave.

Death in Family: employee after one year of employment is entitled to 3 days pay for death of member of the immediate family (father, mother, brother, sister, husband, wife, son, and daughter), 2 days pay (father-in-law, mother-in-law, grand father, grand mother).

Lost Time: in excess of 15 minutes such as waiting, machine trouble, will be paid hourly rate, lost time must be recorded and approved by immediate supervisor.

Jury Duty: employee will be paid time off for jury duty.

<u>Tardiness</u>: excessive tardiness will be reported to supervisor for disciplinary action.

# MONTH 2

# Week 3 (continued)

## Vocabulary

hard worker lazy worker stick with it give up on time late clean/neat efficient messy wasteful good-natured moody dependable not dependable careful reliable unreliable careless remember forget cooperative pleasant unpleasant uncooperative

Grammar: should, comparative: er, more, est.

<u>Materials</u>: flashcards, pictures of e (or more) workers to illustrate characteristics, picture of What's wrong here.

# Dialogues, Stories, Exercises

Everyday English Book 2 B (Employment Section)

Dialogue Page 35-a Story Page 35-b, c Story Page 35-d

IONS Mr. Duong To Hi		
MI. Duong 10 HI	s Bos	<u>s</u>
work hard?	1.	Do I take long coffee breaks?
you do.	2.	No, you don't.
come on time every day?	1.	Do I learn new things?
you do.	2.	Yes, you do.
	1.	Can I have a raise?
	2.	Yes, you can.
THE STORY		
TENCES ABOUT MR. DUONG		
promoted		
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od job		
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y		
wife		
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	you do.  come on time every day? you do.  THE STORY TENCES ABOUT MR. DUONG  promoted  1. Occorg got pood job  ise	you do.  come on time every day?  1.  you do.  2.  1.  2.  THE STORY TENCES ABOUT MR. DUONG  promoted  1. Quong got promoted  od job  ise

OYMENT

#### READ THE STORY

Bill is a kitchen helper in a restaurant. He helps the cook.





He chops the vegetables and cuts up the meat.



He runs errands.



He has to clean the kitchen, too.

Yesterday Bill was lazy. He helped the cook.

He chopped the vegetables and cut up the meat.

He ran errands. He didn't clean the kitchen.



#### COMPARE AND PRACTICE

# EVERY DAY

He helps the cook.

He chops vegetables.

He cuts up the meat.

He runs errands.

He cleans the kitchen.

#### YESTERDAY

He helped the cook.

He chopped vegetables.

He cut up the meat.

He ran errands.

He cleaned the kitchen.

PRACTI

CONVE

WRITE

1.

2.

3.

1

5.

6.

7.

8.

9.

10.

### CONVERSATION

# Bill And His Boss

- 1. Did you chop the vegetables yesterday?
- 2. Yes, I did.
- 1. Did you cut up the meat?
- 2. Yes, I did.
- 1. Did you clean the kitchen?
- No, I didn't.
   I'm sorry. I forgot.

PRACTICE

Did you clean the kitchen?

Yes, I did.

No, I didn't.

WRITE QUESTIONS AND ANSWERS

did

didn't

	Did you	cut up the chicken yesterday?		Yes, I did.
	you	clean the floor yesterday?		No,
2	you	chop the vegetables yesterday?		Yes,
	you	cut up the meat yesterday?		No,
	you	clean	_?	
			_	
			_	

#### READ THE STORY

The employment agency helped June get a job. She will start tomorrow. It's her first job in the United States and she is very nervous. She'll have to ask a lot of questions, but she will learn a lot very quickly.

#### PRACTICE

He
She
We will start tomorrow.
You next month.



### ANSWER THE QUESTIONS

They

- 1. Did June find a new job?
- 2. Will she start next week?
- 3. Is she nervous?
- 4. Will she ask a lot of questions?
- 5. Will she learn a lot?
- 6. Is this her first job in the U.S.?
- 7. Did the employment agency help her?

Yes,	she	did

-35-d

Year

EXICO

ial

### MONTH 2

# Week 3 (continued): Accidents At Work

Review: Parts of the body

## Vocabulary

Emergency Get a doctor Fire Get an ambulance Don't move Get out Call the police Help me Call the Fire Department Hurts Hospital Call the Nurse Broken Sprained Get a stretcher Heart attack Fell Get a blanket Can't walk Stroke Get a bandage Very sick Can't move Can't see Can't breath Bleeding Choke Shock Wounded

Grammar: imperatives, modals "can", "have to", future tense.

Materials: pictures of human body and first aid items, vocabulary sheet.

## Dialogue

1. Huong: What's wrong?

Mary: I fell, and my back hurts.

Huong: Can you get up?

Mary: No, I can't.

Huong: Don't move. I am going to call the supervisor.

2. Huong: Emergency!

Get the supervisor

John: What happened?

Huong: Susan got a shock.

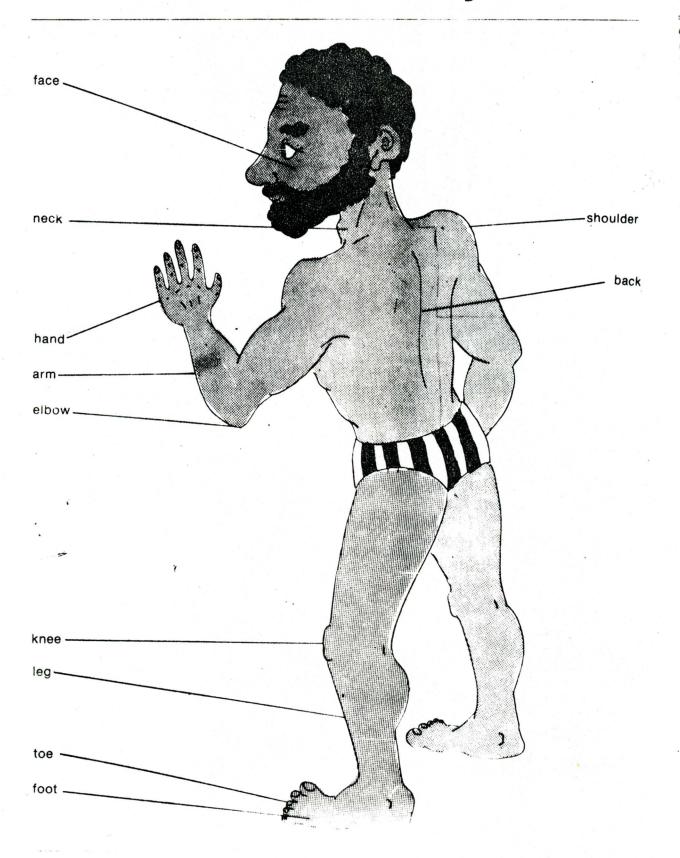
She can't move.

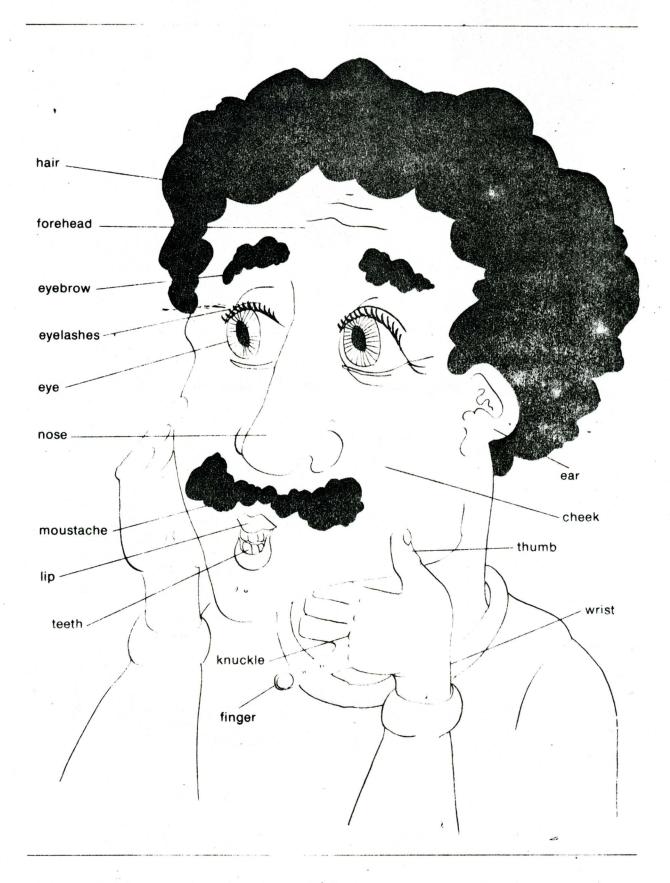
#### Accident at Work Procedures:

If you cut your finger, fall down, or hurt yourself in any way, you. should call the floor lady or supervisor immediately. No matter how light the accident may seem to you, you should report it. Your supervisor will take you to the First Aid Room. If your pain is intense, she will take you to the hospital.

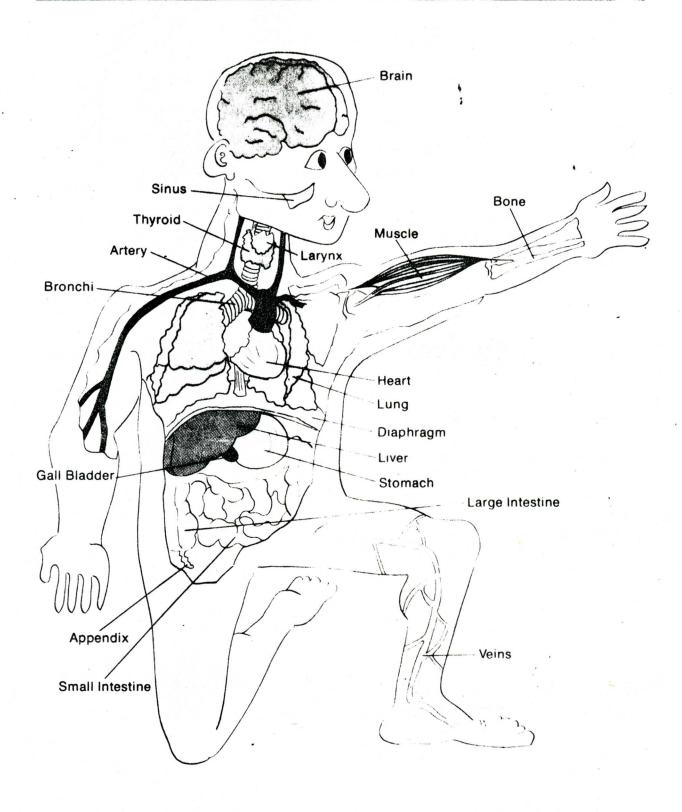
If your needle is broken, try to find the broken part of the needle, it may be in your hand or some part of you body. You may have to go to the hospital for an X-ray.

# Parts of the Body





## **Inside Your Body**



### Week 4: An Introduction to Your Union

### Vocabulary

ILGWU International Ladies Garment Workers Union

Union Initiation fee belong to working conditions

union dues join benefits not yet

pay in months

training still

### People you should know from your union

-Union Chairperson -Shop Committee

-Price Committee Person -Cutting Room Steward -Mens-finishing -Union Business Agent

Grammar: future tense--Will

preposition of time: in months

Materials: flashcards, visits by union officer, dialogue, story.

### Story

After 3 months at Lowell Lingerie, Huong will join the ILGWU. She will pay her initiation fee \$15. This fee will be deducted from her paycheck. Then she will belong to the union. She will get good benefits. She will get good pay, too. She will pay \$11 dues every month. This dues will also be deducted from her paycheck.

### Dialogue

Huong: Do you belong to the union?

Mary: Yes, I do. Do you?

Huong: No, not yet. I am still in training.

### Week 4 (continued) Taking Breaks

Review: food, buying, money.

### Vocabulary

coffee break vending machine lunch break caterer out of order coin return lunchroom out of \_\_\_\_ water bubbler choose bathroom get back to work men's ladies think

Grammar: only, imbedded sentence--I think that's ...

Materials: Picture of a vending machine, play or real money for role playing, pictures of food, pictures of places for meals.

### Dialogue

1. Huong: Excuse me.

Tai: Yes?

Huong: This is a line.

Tai: OK. I'm sorry.

Huong: That's OK.

2. Caterer: A sandwich and a can of juice. That's \$2.20.

Mai: Sorry. I only have \$10.

Caterer: That's O.K. \$2.20, 3, 4, 5.

Mai: Excuse me. I think that's wrong. I gave you \$10.

Caterer: Oh, I'm sorry. Here you are.

Mai: Thank you. Bye.

Caterer: Bye.

Practice or Show and Tell: Show students how to use a vending machine in the lunchroom.

## Month 3: INTERPERSONAL COMMUNICATION AT WORK, PERFORMANCE APPRAISAL, REVIEW PERSONNEL POLICIES AND UNION PRACTICES

### Week 1: Socializing, Review "Payroll Procedures"

Review: Payroll Procedures (see PP 40, a,b,c,d)

### Vocabulary

Weekend went shopping watched TV went to a movie went to the park went to the beach	like to outsick that's too bad played basketball played ping pong played games	stayed home what's the matter played soccer played tennis played cards went swimming
Family status: married single divorced widow widower	son daughter husband wife aunt uncle niece	father mother in-law brother sister cousin nephew
visited my vacation mistake	last weekend holiday I think	next weekend excuse me I'm sorry

Grammar: review "wh" question, past tense, future tense, this, that, these, those.

-Who is that?

-Where do you live?

-How long have you lived there?

-How long have you been working here?

-What's your name?

### Dialogues

1.	John:	Hello. What's your name?
	Tuan:	Tuan Tran. What's yours?
	John:	I'm John Smith. What do you do?
	Tuan:	I'm a stitcher. What do you do?
	John:	I'm a mechanic.
	Tuan:	Oh!
	John:	Do you live near here?
	Tuan:	Yes, on First street. Where do you live?
	John:	On Market street. Oh, time's up. Got to get back to work.
	Tuan:	See you later.
	John:	Bye.

2. Mary: What did you do last weekend?
Mai: I stayed home. And you?
Mary: I went to the park.
Mai: ummmm.

3. Tai: What are you doing next weekend?

Harry: I am staying home. And you?

Tai: I am going shopping.

4. Frank: Hello Thanh. How are you?

Thanh: Fine, thanks. And You?

Frank: Not bad.

Thanh: Frank, this is Quang.

Frank: Pleased to meet you Tuan, I'm Frank.

Thanh: Excuse me, Frank. His name is Quang. Not Tuan.

Frank: Oh! Sorry Quang.

Quang: That's OK.

#### \*PAYROLL PROCEDURES\*

### UNION & TRAINEE EMPLOYEES:

### 1. TRIAL PERIOD

a. Trial Period for Newly Hired Employees (Experienced Piece Workers, and Hourly Paid Workers).

The Trial period will be four weeks during which they may be discharged without regard to cause.

The rate for experienced workers will be set by the Plant Manager according to their experience. Stitching Employees hired at a rate lower than the minimum in their classification, agreed upon between the union and the Company, will be paid the minimum rate after completion of the trial period.

If the employee is terminated during the trial period due to slowdown in production and rehired within six (6) months, the rate at the time of rehire shall be the same rate received at the time of layoff.

Employees terminated during the trial period and rehired after six (6) months will be considered as new employees.

Employees who are not members of the ILGWU at the time of hire will be requested to join the Union after completion of the trial period upon approval of the Personnel Manager.

b. Inexperienced Piece Workers (Including Stitching Trainees).

The trial period will be thirteen (13) weeks during which they may be discharged without regard to cause.

The rate during the trial period will be \$3.75 per hour, or the effective Federal Minimum Wage, whichever is higher

Commencing with the beginning of the fifth week of their employment, and every four weeks thereafter, they will receive an increase, as follows:

Weeks	Rate
Hiring date	3.75
Thirty days	3.90
Sixty days	4.10
Ninety days	4.35

until they have reached the minimum for their classification. The Plant Manager, at his descretion, may accelerate these steps due to greater proficiency of the Trainee, to enable the Trainee to reach the minimum in a shorter length of time.

### UNION EMPLOYEES (continued)

### 1. Trial Period

#### b. (Continued)

The Plant Manager will give the personnel department signed instructions for any exception to these procedures.

Trainees may join the Union before end of trial period upon approval of the Personnel Manager.

If the employee is terminated due to slowdown in production or temporary interruption of the training program and rehired within six (6) months, the rate at the time rehire shall be the same as the rate received at time of the layoff.

Employees terminated during their trial period and rehired after six (6) months will be considered new employees.

### Overtime Hours

The standard hours of employment are 35 hours per week, divided equally into five (5) days. All work outside daily working hours shall be considered as overtime and shall be paid for at the rate of time and one-half.

Saturday work, as such, shall be considered overtime and shall be paid for at the rate of time and one-half.

Trainees must work five days during the week to receive time and one-half on Saturday.

Premium overtime for piece workers is based on total hours worked, divided into total gross pay earned current week.

EXAMPLE: Worked 40 hours, earned \$200.00 (includes piecework earnings, and all other earnings).

\$200.00 divided by 40 hours = \$5.00 per hour Premium overtime rate = \$2.50 per hour X five overtime hours.

### Holiday Pay

Holiday pay will be paid after 30 days of employment of newly hired employees.

Employees will be paid for the following holidays:

1. New Year's Day

- 6. Thanksgiving Day
- 2. Washington's Birthday
- 7. Day after Thanksgiving

3. Good Friday

8. Christmas Day

4. Memorial Day

9. Last Working Day before Christmas

5. Labor Day

- 10. Last Working Day before Summer Vacation
- 11. Patriots Day (eff. 1983)

### UNION EMPLOYEES (continued)

### Holiday Pay (continued)

Note: The last working day before Christmas may be changed to the day after Christmas, if Christmas day is on a Thursday.

An employee shall be ineligible for holidy pay if, while work is available, he fails to work the day before and the day after the holiday, unless such absence is for a justifiable cause.

Also, Holiday pay will be paid to an employee who is on a leave of absence or laid off for lack of work, if she returns to work within three (3) months after the date of the holiday.

Holiday Pay for each <u>piece worker</u> shall be based on average earnings during the employee's last four (4) weeks of full employment prior to the holiday.

Holiday Pay for time workers shall be based on their hourly rate.

In the event work is performed on such holiday, it shall be paid for at the rate of time and one-half, in addition to the holiday pay.

### Leave of Absence

Employees must request a leave of absence in writing to the Plant Manager.

- a. An employee who has been absent because of his own bona fide illness, subject to verification by a physician's statement, and returns to work within six (6) months after such absence begins, shall be entitled to his regular job prior to such absence.
  - If he returns to work after six (6) months but within one year, he shall be entitled to (i) his regular job prior to such absence, if available, (ii) if it is not avaiable, to another job, at the same rate of pay, and (iii) otherwise to any job. In any case he shall be entitled to his regular job if it becomes available during the succeeding four (4) months.
  - b. If an employee returns after one (1) year of such absence but not later than one and one-half  $(1-l\frac{1}{2})$  years of such absence, then such employee shall be entitled to any job available.
- For purposes of this Article, pregnancy and disability resulting from pregnancy and delivery of a child shall be deemed upon verification by physician's certificate like any other illness.
- Regardless of whether or not an employee is disabled by pregnancy or a pregnancy-related condition, an employee shall have a right to maternity leave upon certification by her physician that she has reached at least the sixth month of pregnancy.

  She shall also have a right to maternity leave regardless of disability for three (3) months following child birth. Reinstatement following her return from maternity leave shall be in accordance to reinstatement under paragraph 1 (a).
- 4. An employee may obtain a leave of absence for military service or for union business.

  -40-c

### UNION EMPLOYEES (continued)

### Leave of absence (continued)

- 5. a. Any leave of absence may be extended up to an additional one hundred and eighty (180) days for good cause shown.
  - b. The Employer shall not unreasonably withhold its consent to the original application or the extension.
- An employee who returns to work under the terms of a leave of absence granted under paragraphs 1, 2, 3, 4, or 5 above shall be entitled to the job rights set forth in paragraph 1 above. An employee who returns to work after an absence authorized under paragraphs 4 or 5 above, shall be entitled to his regular job prior to such absence.

### Death in the Family

In the event of death in the family of an employee, employed for a period of one (1) year or more, the employee shall receive upon return to work a maximum of three (3) days pay, for Family: Father, Mother, Brother, Sister, Husband, Wife, Son and Daughter.

Two (2) days pay, for Family: Father In-Law, Mother In-Law, Grandmother, and Grandfather. Said pay shall be computed in the same manner as holiday pay.

### Lost Time

Piece workers will be paid their hourly base rate for lost time; such as, waiting, machine trouble, etc., in excess of 15 minutes.

Time must be recorded on piece work sheets and approved by employee's immediate supervisor, or in the case of machine trouble by the mechanic.

### Jury Duty

An employee shall be granted paid time off for jury duty. For a time worker such pay shall be the difference between jury pay and his regular rate. For a piece worker such pay shall be the difference between jury pay and his average hourly earnings.

### Tardiness

Employee's time will be computed exactly to the minute punched on their time card. Excessive tardiness will be reported to the supervisor for disciplinary action.

# Lowell Lingerie Company

12-14 PERKINS STREET

LOWELL, MASSACHUSETTS 01853

TELEPHONE 617 454-0491

P.O. BOX 409

CARROLL T. VANHOOSER PRESIDENT-TREASURER **NEW YORK OFFICE** EMPIRE STATE BUILDING, ROOM 4213 350 FIFTH AVENUE Sources **NEW YORK, NEW YORK 10118** (212) 695-2948 न्ति स्पे के कार्या में वाद्या के के कार्य ั พุงค์ พิพร สุ ส ธะกร とりとり エロかでの SYSWER DE MALANA SAMON. 6 dars & 3: 405K) 495: \$ 3.75. \$ 3.90. \$ 4.10. \$ 4.35.

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# Lowell Lingerie Company

12-14 PERKINS STREET

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TELEPHONE 617 454-0491

CARROLL T. VANHOOSER PRESIDENT-TREASURER

ภายแมะน้ำลอาภายกาย PAYROLL.

NEW YORK OFFICE EMPIRE STATE BUILDING, ROOM 4213 350 FIFTH AVENUE NEW YORK, NEW YORK 10118

ส่วรยอบภาบบทเองเองอัยบักางกลัสทายที่.

1. ทักร์ทามัก:

b. ชีวทนักลองผบอางานอง อ่น Experient มอากงาม:
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//a: พมักงานคัมใกล้วีกลักกับพาสัยจางคับพายกนาว: เอาเปียยมักงามไขา.

Diezzo Puj overtime.

หละคริง ในกุมากสฤรอาการานานนานม 35 70 ในกุ ต่องชัด, สิ่วแนน 5นี้ ต่องชัด, 1/2ะตุลา เมามาเมาสาอาเสนาสา 35 ฮุอในกุ ในอาชาลนั้นแนน เอ็นอา Overtime และ 30 ในกุ ยดุสามายายแน้น สิรามาเกา เล้า การ ในภาพเรดอาการอาการเพ่ามา เขาจเปราอีก เรารในเคยอาเอ้า עכניות חוש שו שו שו וכוף עובחלו שמון אפת וכן בוצועכת ובוועם הוו בו בוצו בו שוועם בו בופים בופים וו

ะต่ามของเมะตามัน วุธิในเวลา เมม 175 ในเกา เล้า เวิม อเอ. และ Premium 24 overtime อาสอ Piece workers มันแผนดอาโขาลาสาเมามา สิวิริยาเกาอาจาก อาการสายงานา

มัน แลงมางานไข้างเบาน กุ่มเราละงานั้นค Gross Pay ปะจาอาเลกนั้น.

ของกา: จาอาภายตากเปิด 40 จะใน), และ Gross Pay นับแน้มี 200. อบ (และ สมเราราย พายากราก Aecework เอา ยุภภาอเอากาการุนัน. สารักดาน.

(5,00.00 שוצלעה 40 35 צען פפח \$ 5.00 mgs לען.

Dise Penium exovertime un son a 2.50 mgs lux(X) out is 5 overtime hours.

sie unusieluou Holiday.

มาก ลางเงณยาดเริ่ทยาลุลอท Holigan ทุท ติทุมโทกล่ายท แกกผลใจขอในงณ์ปริจอกมุน วิจันนามายอดาวัน Holiday และจะจาย กานอัน กากลาโปนส์. เอนเราะกลับอยู่ปีเม่. 6. วัน Thanksgivin

6. SwThanksgiving.

2. Juine sold: en u Washingtons.

7. จึบษาลังจาภ Thanksgiving.

3. Du Good Friday.

8. Du Christmas.

4. Sulvasse, Memorial.

9. Swenswow christmas.

5. JUNIULMOLD, Labor

10. Sun a o coid espon Christmas.

11. Patriots day. (effect 1983). www.nin Onion (m).

\* municonsul Holiday (m).

ບານາຍເບາກ: ລີເຂັ້ວ ວັນ ຄວັດລາກສຸດ ຫາຍ ກວມວັນ christmas ບັນອາດຈະ ຢູ່ນ ເປັນ ຍາລັງຈາກ christmas

ens soj à m' Plant manager.

1. a. เก็กผมสาวเลมใกษาสมานะเกล็กฏอสัยสามเลี้ยงของอยอดของคนามเดนม //ละผาบน์

6 เกือนผือน่นจะเร็าเล้มาเมอลอาสามพัสผู้ใด ผามพอก็ก็กิดเมายาเล เหลื ของเลาอาเมองค

น้องสามเลี้ยงของของผมแล้ว , //ละกาวเลาบลัยเมา คาอาอุเลาบนอาคามของคนมาสย์เหอ่า //ละผามอาก

จะเขางใช้เล็กอุเลชิลเผมแล้วผลในเก็บจาร์ เขางานผลและสช่นแบน (ก็อบกุราบเลาเลยว่า); กาอา

เล่าเองค (1) ยื่ ของเล็วแมนวะเขางเมาเล็กขมางกับคุ้าที่เกาเลาวามเลาเลาเลี้ยงอา เป้า.

2. สาลัยภามน์ ลูภ //อ: เอาอา คะ //อะเกา เพองน์ยนักลียังขึ้นจากเล่น การกับภามเรียชอย.

3. (สายมีภาม อาลี ย่งเพ่นอมภาม คับใจบาทนองทุน เลือนภาม เลือนภามตั้ง คลุ่งคลีเมื่องกลับใจประจานการประจาย เลือนภามเลือน เลือนการบาทนอง เล้า

และอามอนการบอกจะสานอากมองเนื่ออาธองกนั้นตามเกล้าสู่เช่นอาะยาม อาร์ อาธอ บทเอก ลูกราชกเช่นตั้น. <u>ຂນມສາງານ Union</u> (ກ່).

ອາເມື່ອຍາສ້ອນຄວາຍແພ່ງ ວ. a. ອາຈານການສາເມື່ອຍາສ້ອນກອນຄຸນຄຸ້ນ ກຸກ ຊາພະງິວນັ້ນໄດ້ ເຄິ່ງ ພັງ ຮອຍ ແປດ ສີ່ຍວັນ (180) ວັນ ຄຸ້ນາຍ .

b. ผมักๆมากาจกางเย่น เรื่อนังยงการอยายาลังขยะกับ 20 4 pplication or ขยาย พาการ (ผมพักามคับใก หากับขยะ หันเช้าอุทางใช้ใน ภาย อเเนื่อ ยาล้อเกานยับ รี/ชี/ขี้บริ ( 2, 3, 4, ยาล็ธ หากับกานแล้วนั้น //อะ จะนั้นถึงพางเช้างานที่จากอง รี/ โก้ ภาราวิ นั้น ปุ่งกับกับนั้น, //อะ เก็บแม้กามคับใกล้ากับผืน เช้างานจิ่ง ยาลัง ภาของ พาการนับ พี่ผ้านกับใช้) เกี่งในปริยทย์ 4 ยาล็ธ นั้นรี้ จะไก้ สาม พ่องภาม พามอ์ ภามิกมัน ได้.

ภามพายชุ้นเยามคอยคือ.

ส่วนก่อะน้องมหายองเอาม คอบควะอุเมอยอบขางงาน, และสาลัยอบกางน อุเคราัก วามาง เอลง (1) ปี อลัยอายาลง และ อาร์ม จะไก้ เอ 3 วัน และกิน 3 วัน และกิน 3 วัน มักน่านกาง ย่ง ลัด จะจาย ชา ๆ แม่น อุ คายอากาแม่น, คนาง และอยคล เจ็น, เม่, แม่, เอเน, เอ็น ข. มลา etc .... และสาลัย ณ วันนั้น แม่นอเดชั้นลาเจ็น, เม่ากัก, แม่ เกิ้, เช่น, แม่ เช่, เช่นคัน. - และอาบ เมือง ณ วันน้ำแม่นอก, ใจ) เมจะจาย ใช้.

\* ภาษาสมเล็บอก ... Piece work แบบระจายตามจัดใน)จึง สิกาสตาม เดิมจัดใน) ลาลัยภาม สมเล็บอลา; มับแบบในภามล่าว อาลิเสลาักบับตาย ยาลิ เอง และเร็มๆ แบบย์ ใช้เมาม (15) มาอก และ เอลา เม่นตลา ขับอลิก เก็ก ปริมเตั Piece Work Sheet และใช้สมให

Supervisor ก่อม อาริ รัฐ จากปรามายที่เกิด รัชายักอร์ .

<u>ภาบเจียเป็นชาวีจึกของรับ หรืรๆงบ:</u>
ขมักภายผกกลาน แม่มาใหม่ผาง ได้ ถึกจายไขาดาน ภามเจีย ชาวิยาดเจีย พากา ล่านับใบเวลา ชางิยาดเจีย พากา ล่านับใบเวลา ชางิยาดเจีย พอก หมับ ผางิยาดเจีย พากา ล่านับให้เดิง พอก หมับ พัฒนา จาง และ ล่านับ คิยอย พอก หมับ พากา ล่านับ คิยอย พอก หมับ พากา ล่านับ คิยอย พอก หมับ พากา ล่านับให้เดิง พากา ล่านับให้เดิ

ภามมากามจักจุ้า. สารัยเอลางานมักงานแม่มระมัย ตามมาลาสร้า ก็ Puncked giray time card. และ ภามจุ้งจุ้า เพาๆ มัน แม่มจะไก้ ลายงานค่องอิงม้า (Supervisor) ลาลัยภามยอง เพื่อม คำโช่.

# Lowell Lingerie Company

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TELEPHONE 617 454-0491 P.O. BOX 409

CARROLL T. VANHOOSER PRESIDENT-TREASURER

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NEW YORK OFFICE EMPIRE STATE BUILDING, ROOM 4213 350 FIFTH AVENUE NEW YORK, NEW YORK 10118 (212) 895-2048

### I. NGHIẾP DOĀN VÀ NHẨN VIỆN TẬP SỬ

### 1. THỞI GIAN TẬP SỬ

a. Thổi Gian Tấp Sử Của Nhung Nhân Viên Mối Dước Thuế Mướn Nhung Đã Cơ Kinh Nghiệm về Ngành May (Lường Khoán và Lường Giờ)

Thổi gian tập sự cho nhưng nhân viên nây dước qui dịnh lã 4 tuấn lế. Trong khoản thời gian nây dường sử có thể bị sa thấi về bất cử lý do gi.

Lường của những nhân viên có kinh nghiệm sắn sẽ dước qui dịnh bởi người Quắn dốc tuy theo kinh nghiệm có sắn của nhân viên nây. Nếư nhân viên nào dước thuế mưởn với giá lường thấp hòn giá qui dịnh trong khế ước của Nghiệp Doan, sẽ dước trả lường báng giá qui dịnh trong khế ước sau khi dường sử hoãn tất thỏi gian tập sử.

Nếu nhân viên nao bị sa thải trong võng 4 tuấn lễ của thổi gian tấp sử vi lý do công ty không có dữ công việc lãm cho họ, nếu dường sử dược thuế mườn lại trong võng 6 tháng, tiến lưỡng cửa họ sẽ băng tiên lưỡng lãnh trước khi bị sa thải.

Nhân viên bị sa thái trong thối gian tập sử và dước thuế muốn lại trong võng 6 tháng sẽ dước coi nhữ là nhân viên mối.

Nhung nhấn viên mỗi không có chấn trong Nghiệp Doãn, sau khi hoan tất thổi gian tập sử với sử chấp thuận của ban Giám-đốc, sẽ đước gọi gia nhập Nghiệp Đoãn.

b. Nhấn Viên Mối Được Thuế Mươn Mã Chúa Có Kinh Nghiếp Về Nganh May (Kế Cấ Nhân Viên Tập Sử)

Thổi gian tập sự cho nhưng nhân viên nấy dước qui dịnh lã 13 tuấn lễ. Trong khoản thổi gian nấy dưởng sự có thể bị sa thái vi bất cử lý do gi.

Tiến lương trong thỏi gian tập sử la \$3.75 một giỏ, hay bằng voi mức

lương tối thiếu qui dịnh bối chính phủ Liên-bang. Kế tu tuấn lệ thủ năm sau ngày nhận việc vã củ mối 4 tuấn tiếp theo do, duồng sử sẽ dước tăng lương nhủ sau:

Tuấn Le	Luding			
Ngãy nhân việc	\$3.75 mối giờ			
30 ngay	\$3.90 "			
60 ngày	\$4.10 "			
90 ngay	\$4.35 "			

cho dến khi dương sử lên dến mức lương tới thiếu qui dịnh trong ngãnh chuyển môn của họ. Người Quản-dốc có thể dựa theo quyết dịnh riêng, quyết dịnh rút ngắn thời gian tăng lưởng nếu nhân viên nao chung tổ có nhiều khẩ năng sản xuất. Như vậy nhân viên nao có nhiều khẩ năng sẽ dước tăng lưởng trong một thời gian ngắn hồn. Trong trường hộp nây người Quản -doc sẽ có chỉ thị riêng cho Phong Nhân Viên về quyết dịnh ngoại lệ kể trên.

Nhấn viên tập sử có thể gia nhập Nghiệp doan truốc khi hoan tất thỏi gian tập sử nếu có sử chấp thuận cửa Giam-dóc Nhân Viên.

Nếu nhấn viên tập sử bị sa thai vi thiếu công việc lam, hay vi lý do gi phải gian doạn thời gian tập sử, và duộc thuế mườn lại trong võng 6 tháng, tiến lưởng khi duộc mưởn lại sế bằng mức lưởng lắnh trước khi bị sa thái.

Nhân viên nao xin nghi việc trong thỏi gian tập sự, nếu duộc thuế muồn lại sẽ duộc coi nhu nhân viên mỏi.

### 2. LƯƠNG PHU TRỐI

Giổ làm việc dước ấn dịnh là 35 giỏ mối tuấn, chia dếu cho 5 ngay trong tuần. Tất cấ việc làm ngoài giổ ấn dịnh, sẽ dước tinh như giờ phụ trội và sẽ dước trả gấp rưởi tiến lường thường.

Nhân viên tập sự phải lam việc hết 5 ngay trong tuần thi mỏi duộc trá lưởng phụ trọi nếu lam việc thêm ngấy Thủ Bấy.

Lương phụ trội của nhân viên lam khoản sẽ duộc tính trên tổng số gió

lam việc, chia cho tổng số lương lanh trong tuần. Thi du: Lam 40 tiếng, lãnh duốc \$200 tổng cổng. \$200 chia cho 40 tiếng = \$5.00 môi giỏ. Luong phu trội = \$2.50 môi giố x 5 giớ lam phụ trội

### 3. LUONG NGAY NGHI LÉ

Nhân viên sẽ duốc trả lương trong ngay nghi lê sau khi bát dấu làm việc dước 30 ngày. Nhân viên sẽ dước trả lường trong những ngày lễ nhữ sau:

1 -NgayTet Duong Lich 2 -Ngay Washington

3 -Lê Phục Sinh 4 -Ngày Chiến Sĩ Trần Vong

5 -Le Lao-Dong 6 -Lê Tạ On

7 -Sau ngày Lê Ta Ôn

8 -Ngay Giang Sinh

9 -Ngay lam việc cuối cũng trước Last day before summer vacation ngày nghi hế
10-Ngày Ái Quốc Patriot Day

New Year's Day

Washington's Birth-Day

Good Friday Memorial Day Labor Day

Thanksgiving Day

Day after Thanksgiving Day

Christmas Day

Chú Y: Ngay lam việc cuối cũng trước ngay Giáng Sinh có thể dước doi lại ngãy sau ngay Giang Sinh, neu ngay Giang Sinh nham vao ngay thu nam trong tuán.

Nhân viên sẽ dước lãnh lường trong ngày lê, nếu dường sự bố lám ngay truốc và ngày sau ngày lê, ngoại tru khi sự văng mặt này cơ ly do chinh dang. Ngoại ra lương ngày lé cũng sẽ duộc tra cho nhân viên dang nghi phep hay bi sa thai vi ly do thiểu công việc lam, nếu nhân viên bi sa thai duoc goi vao lam việc lại trong vòng 3 tháng sau ngày lễ do.

Lương ngày lê cho nhung nhân viên lam tung giỏ sẽ dước trả căn cử theo tiên lường mối giỏ của ho. Trong trưởng hợp nhấn viên duộc gọi vào lam việc trong ngày le, dương sử sẽ dược trả lương gấp rười công thêm lường ngày le do.

### NGHI PHEP

Neu muốn duốc nghi phép nhân vien phải việt dòn xin nghi phép va nôp cho nguồi Quan-dốc tại háng.

- 1. a. Nhân viên não dang nghỉ bệnh và cơ giấy chủng nhận của bác sỉ, và muốn làm việc trở lại trong võng 6 tháng sau ngãy nghi, sẽ dước trở lại làm việc cũ nhủ trước khi di nghi bệnh. Nếu dưởng sử xin trở lại làm việc sau 6 tháng những dười 1 nam, thì cũng sẽ dước trở lại làm việc cũ của minh nếu có việc làm. Trong trường hợp không có việc làm, nhân viên nây cũng sẽ dước thuế mườn lại trong công việc khác cũng một số lưởng với công việc cũ. Nếu sau nây có công việc trong ngãnh cũ, dưởng sử sẽ dước quyên xin lại công việc cũ.
- b. Nhân viên não nghi phép trên một năm nhủng dười một năm rưởi, khi mườn trở lại lam việc thể sẽ dước chi dinh vào lam việc với bất cử việc gi có săn.
- 2. Phụ nữ mang thai hay bị dau ôm trong khi sinh nổ hoặc là sau khi sanh xong, sẽ duộc coi nhu trường hợp nghi việc vi bệnh hoạn nếu có giấy chùng nhận của bác si.
- 3. Nhân viên não có mang dược 6 tháng, dữ có bị dau ôm hay không di nửa, cũng sẽ dược xin nghi hộ sản, nêu có giấy chung nhân của bác sĩ là da có mang dược 6 tháng. Đông thời dương sử cũng có thể xin nghi hộ sản thêm 3 tháng nửa sau khi sanh xong. Đơn xin làm việc lại cửa những nhân viên nây sẽ dược cử xet theo diệu kiến 1. (a) kể trên.
- 4. Nhân viên não xin gia nhập quân đội hay được nghiệp doan để cử di công tác cũng sẽ được cấp giây nghi phép.
- 5. a. Bất củ thôi gian nghi phép nào cũng có thể xin gia-han thêm den 180 ngày nêu có ly do chính dáng.
- b. Công ty sẽ không tử chối dỡn xin gia hạn nghi phép nếu có lý do chính dáng.
- 6. Nhân viên nào xin nghi phép theo dung diêu khoản qui dịnh ở doạn
  (1), (2), (3), (4), va (5) kế trên deu duộc quyến xin làm việc lại nhủ da
  qui dịnh trong diếu 1. Nhân viên não xin nghi phép vi ly do kế ở doạn

(4) va (5) sẽ dước quyên xin trở về lam lai việc củ của minh.

### GIA DINH CO TANG

Trong tương hợp gia dinh có tang và nếu nhân viên dã lam việc duộc 1 năm hay hỏn, sẽ dước trả lưởng tối da là 3 ngày nêu có tang cha me, anh chị em, vớ chống, hay con cai. Đường sử sẽ dước trả 2 ngày lưởng nếu có tang cha me vỏ, cha me chống, hay là có tang ông ba. Tiến lưởng sẽ dước tinh giống nhủ lưởng ngày lễ.

### THOI GIAN CHO ĐỘI

Nhân viên lam khoản vấn dước trả lường giỏ dấy dữ nếu phải chỗ vi mấy móc bị hữ v..v.. hỏn 15 phút. Thổi gian chỗ đội sửa máy phải đước ghi vào thể và phải đước Giám thị của đường sử chấp thuận.

### BOI THÂM ĐOĀN (Jury Duty)

Nhân viên sẽ duốc trả lương nếu dước để cử lãm Bối Thẩm (Jury) trong toà án. Nhân viên lành lưởng thưởng sẽ dước trả thêm phân sai biết giữa lường Bối Thẩm vã lường thưởng. Nhân viên lám khoán sẽ dước trả thêm phân sai biết giữa lưởng Bối Thẩm vã lưởng giớ trung bính của họ lắnh tại hằng.

## DI LAM TRÊ GIÔ

Giỏ làm việc của nhân viên sẽ duốc tinh dung theo số giỏ ghi vào thể nhân viên. Nhân viên nào dên làm việc trế giờ liên tiếp sẽ duốc dùa lên Giám thị giải quyết.

### Read and practice.







These aren't YOUR gloves.
These are MY gloves











2. book



3. pencils



4. mittens



5. raincoat



6. earrings



7. sweater

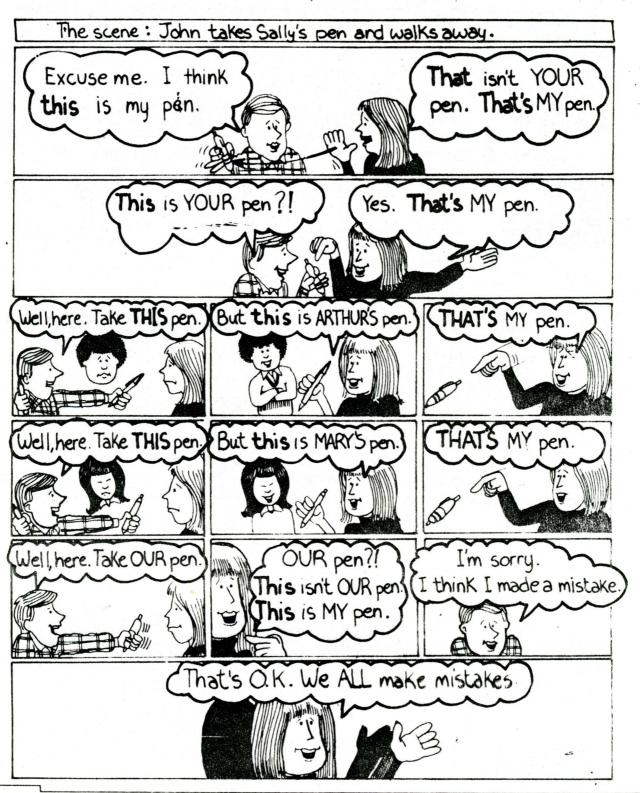


8. boots

### CLASSROOM DRAMA

Act this out, using names of students in your class.

### This/That



### CLASSROOM DRAMA

Act this out, using names of students in your class.

### These/Those



### ON YOUR OW

Practice these conversations.

### LOST AND FOUND



- A. Is THIS your umbrella?
- B. No, it isn't.
- A. Are you sure?
- B. Yes, I'm sure.
  THAT umbrella is brown, and MY umbrella is black.



- A. Are THESE your boots?
- B. No, they aren't.
- A. Are you sure?
- B. Yes, I'm sure. THOSE boots are dirty, and MY boots are clean.

# Make up conversations, using colors and other adjectives you know.



1. watch



4. gloves



2. glasses



5. little boy



3. pocketbook



6.

### Week 2: Piecework--How Rates Are Set and How to Figure Your Earnings.

### Vocabulary

piecework incentive pay capable tickets make a rate gumsheet piece rate turn on stick to build speed bundle quota rated on difficulty out of work styles cab need more work base pay master an operation seniority keep a record of work

add on percentage great

NUMBER OF DOZENS X PIECE RATE = PIECERATE EARNINGS X ADD-ON PERCENTAGE =

TOTAL EARNINGS

Grammar: conditional "if", "when".

Materials: sample tickets, gum sheet

### Chain Drill

- -When I'm capable, I'll start piecework.
- -When I start piece work. I'll make incentive pay.
- -When I do piecework, I'll build speed.
- -When I finish a bundle, I'll need more work.
- -When I get a bundle, I'll read the ticket.
- -When I finish the bundle, I'll put the ticket on the gumsheet.

DEPT.				DATE	FINISH:	DURS:		OTAL IUMBER OUPONS	
	Do Not F When	old Sheet		INSTRUCT  Paste one coupon in  Keep each lot or ki  Write the quantity of price in space at righ  Only coupons of and recorded will	each space, nd together, coupons and nt; then total, n sheet				
				POLD ON THIS LINE			,		
			*						
	, je			SINGER PRECEWORK CONTRO 3635 R:YER ROAD SCHIL PRINTED IN U	L SYSTEMS LER PARK, ILL.				

### Week 2 (continued) Finding Your Way Around the Factory

Review: prepositions and direction vocabulary from previous lessons.

### Vocabulary

department	designing	pattern making
tracing	cutting	cashier
stitching	payroll	finishing
labelling	packing	shipping
office	personnel	nurse
corner	go	turn
stairs	flight	hall
elevator	past	

Materials: tour factory, map of factory, blank maps students use for direction exercise. Then fill in.

### Dialogue

Huong: Please tell me how to get to the packing department.

Claire: Go straight past the lunchroom. Turn left. Go straight to the back. Turn left. You will see the stairs. Go down 2 flights. You will see the packing department.

Huong: Please say that again.

Claire: (same as above)

Huong: Thank you.

### Week 3: Medical Coverage--Health and Welfare Benefits

(refer to NORTHEAST DEPARTMENT ILGWU HEALTH AND WELFARE BOOKLET)

### Vocabulary

benefits covered not covered eligible payable not payable coverage terminated file a claim

appeal hospital benefits medical-surgical benefits deductable eyeglasses disability benefits

Grammar: If and When conditional Negative question.

Material: translation sheet from bilingual tutors.

Dialogue

Huong: Are you a permanent employee?

Mary: Yes, aren't you?

Huong: No not yet, I'm still in training.

Mary: When you are full-time permanent, you will get health

and welfare benefits.

Huong: That's good.

## Week 3 (continued) Review Union Practices (refer to "YOUR UNION" PP 49 a, b, c.)

### Vocabulary

represent entitled to a right

negotiate benefits file a complaint pension hold a meeting hospital plan

elect officials retirement seniority

member

Grammar: relative clause, anyone/someone, anybody/somebody.

Materials: visit from union chairperson, translation sheet from bilingual tutors.

### Dialogue

Huong: After I join the union, can I get benefits?

Mary: Anyone who is a member of the union can get benefits.

Huong: What benefits?

Mary: Health and welfare benefits.

Huong: After I join the union, do I get a hospital plan?

Mary: Anyone who is a member of the union is entitled to

hospital benefits coverage.

Huong: That sounds good.

### YOUR UNION

#### UNION DUES:

Union dues are \$11.00 per month. \$15.00 initiation fee is withheld from your pay the first month. The \$11.00 dues are deferred until the second month. At that time your first month's and your second month's dues are withheld. A total of \$22.00. Thereafter only your monthly dues of \$11.00 will be withheld unless you are in arrears.

Your union dues pay for the operation of the union. The functions of the ILGWU are many: The negotiating and enforcement of contracts; the processing of complaint, grievances and arbitrations; administering the services and benefits; organizing unorganized workers; providing education, legal assistance, and countless other services both large and small to every member.

### HOW THE UNION WORKS ON THE JOB:

Within today's production industry, "On the Job" problems are a common thing to every working person.

The type of work we are assigned to do; the method by which we are paid and how long we are on any particular job--All can have an important effect on our production and the amount of money we earn.

Added to these production concerns there exists in every ILGWU shop certain conditions of work. These deal with such things as the proper payment of craft minimums; the maintaining of piece-rate schedules; methods of distributing work, assignment to other jobs, proper allocation of overtime and so on.

#### YOUR UNION CHAIRPERSON: ---- ELAINE GALLO

To help make sure that these Union conditions are maintained and enforced through the work day, there is an elected chairperson in every ILGWU factory. The chairperson's responsibility is to be available to each member when advice or help is needed, and this includes taking up any complaints you might have directly with the employer. When you have a question or a complaint about anything connected with your working conditions or Union benefits, take it up with your chairperson.

#### SHOP COMMITTEE:

In this shop we have a price committee person whose responsibility is to take up any complaint concerning piece-rates. Each department usually has a steward to take care of complaints respective to their departments with back-up from the chairperson.

PRICE COMMITTEE PERSON:----- ROSE SARRO
CUTTING ROOM STEWARD:----- KAREN BANAKOS
MENS-FINISHING:----- NICKI EFSTATHIOU

### MEDICAL COVERAGE:

Six months after you become a Union member you are automatically covered by the Union Blue Cross-Blue Shield plan. Fifteen months for maternity coverage. If you are already covered under your spouses' plan, there are supplementary benefits that you are eligible for. This information is available in the yellow Health and Welfare booklet.

Once a year you may go to the Union Health Clinic in Fall River for a free physical and eye examination. Transportation is provided.

The Union does not pay for any dental work, but we do have a program through the Lowell Dental Clinic Whereas Union members pay a reduced rate.

#### OTHER BENEFITS:

Paid holidays (11) are as follows:

NEW YEARS DAY, WASHINGTON'S BIRTHDAY, GOOD FRIDAY, PATRIOTS DAY, MEMORIAL DAY, LAST DAY BEFORE VACATION, LABOR DAY, THANKSGIVING DAY and the DAY AFTER, CHRISTMAS DAY and the DAY BEFORE or AFTER.

Bereavement pay. After one year of employment you may have up to three days without loss of pay for Spouse, 'Child, Parent, Brother or Sister and two days for Grandparents, Father-in-Law or Mother-in-Law.

Jury duty is also paid for.

### OVERTIME:

Time and one-half overtime is paid for over thirty-five hours in a week. Overtime is paid for over seven hours in one day. Saturday work is also at time and one-half. Any paid vacation day that is worked is also paid at time and one-half in addition to the holiday pay. Sunday work is paid at double time.

#### UNION OFFICE:

The local &LGWU office is located at 33 Harrison Avenue, Boston, Mass. 02111. The telephone number is 426-9350. You are welcomed to call any time for any information you may need. Some of the people that are available to you for help are;

JOAN ANDREA--BLUE CROSS
ROSALIE COLORUSSO--MEDICAL FORMS
LISA G--INSURANCE and DRUG PRESCRIPTION CARDS
PRISCILLA--RETIREMENT

YOUR UNION BUSINESS AGENT: -----PEG BEVINS

To assist and guide the shop's own officers, there is assigned to your shop a Business Agent who is a representative from the local ILGWU district.

It is the Business Agent's responsibility to personally visit each Union shop frequently, where he or she can consult with the Chairperson and individual members in order to keep abreast of any problems in the shop.

#### KNOW YOUR BENEFITS:

In addition to your contract's established wage standards and conditions of work, there is an extensive Benefit and Health Care Program that you will become eligible for as a working member.

The contract between your employer and your Union makes possible a schedule for paid holidays and paid vacations which are among the best in the industry.

Another part of your collective agreement provides for extensive medical and disability coverage, a prescription drug program, eyeglass benefits and preventive medical care. In addition, the ILGWU National Retirement Fund maintains a pension plan that is jointly administered by Union-Employer Trustees and fully covered under the U.S. Government vesting rules.

PIECE-WORKERS.... HOW RATES ARE SET & HOW TO FIGURE YOUR EARNINGS:

Our contract calls for an "ADD-ON" PERCENTAGE on top of the basic piecerate earnings. This percentage figure varies according to the department and will increase along with contractual increases in craft minimums.

ILGWU contracts also provide a device for establishing minimum piecerate protection: Under this "RATES SHALL BE SET TO YIELD" clause, the employer is obligated to set rates so that the average piece-worker has an opportunity to earn over and above his or hers craft minimum.

At the end of the work day, a worker would figure her or his earnings thus:

NUMBER OF DOZENS x PIECE-RATE = PIEEE-RATE EARNINGS x ADD-ON PERCENTAGE = TOTAL EARNINGS

REMEMBER: Records are important -- make sure you keep a record of work you have done and be certain to keep a note of any time lost due to machine breakdowns, waiting for work or other loss of time.

If you have any problems figuring your earnings -- SEE YOUR CHAIRPERSON.

### MONTH 3, Week 4: GENERAL REVIEW

### Performance Evaluation - Accident At Work - Plant Close-Down - Lay-off - Termination

### I. PERFORMANCE EVALUATION

Lowell Lingerie has an informal performance evaluation system. The evaluation is conducted by the immediate supervisor. If you are a stitcher, your immediate supervisor is the floor lady.

### A. Good Worker

If you are a good stitcher, your immediate supervisor will tell you so. She will tell you how good your works are and how pleased Lowell Lingerie is to have you as an employee.

If you can sew fast and well you can be a piece-worker. If you are a piece-worker, you can figure your earnings by using this formula:

NUMBER OF DOZENS x PIECE RATE = PIECE RATE EARNINGS
PIECE RATE EARNINGS x ADD-ON PERCENTAGE = TOTAL EARNINGS

Make sure to keep a record of work you have done. Make sure to keep a record of any time lost due to machine breakdowns, waiting for work, or other loss of time. If you do not know how to figure out your earnings, see your Union Chairperson.

Your wage standards and condition of work are set in the Union contract. A Union contract is negotiated every three years. The Union Chairperson will tell employees when they receive a new wage rate.

#### B. Poor Worker

If you do not work very well, your immediate supervisor will tell you so. Do not feel bad if she tells you your work is not good enough. Ask her to show you how you can work better. Follow her suggestions. If you do not understand her instructions, ask her to show you again.

#### C. Worker with a problem

- 1. If you do poor work all the time
- 2. If you do not follow safety instructions,
- If you have poor conduct like fighting with your co-worker, taking things from the company or from your co-worker, etc.,
- 4. If you come to work late many times,
- 5. If you stay home and do not come to work many times,
- 6. If you have poor attitude,
- If you did not listen to and follow your supervisor's instructions many times,
- 8. If you are careless in your work,

### MONTH 3, Week 4 continued

You will receive an Employee Warning Notice which looks like this:

NAME	CLOCK NO.	DEPARTMENT	DATE
NATURE OF VIOLATION	ADDITION	AL EXPLANATION	<u> </u>
Substandard Work Safety Conduct Tardiness Absence Attitude Disobedience Carelessness			
Other - See Explanation Area  I have read this notice and understand it.  EMPLOYE	'S SIGNATURE		DATE
WARNED BY	APPROVED	BY	

Your immediate supervisor will talk to you and explain to you why she gave you an Employee Warning Notice. She will ask you to sign the warning notice and she will give this notice to the Production Manager.

If you receive the first warning notice, try not to do it again. Because if you receive a second warning notice, the Production Manager will talk to the Union Chairperson. After that you may be discharged. You cannot come to work at Lowell Lingerie any more.

### II. ACCIDENT AT WORK PROCEDURE

Your floor lady is a trained employee in first-aid. She knows what to do when there is an accident at work.

#### MONTH 3, Week 4 continued

If you cut your finger, you fall down, you hurt yourself etc..., you should call the floor lady immediately. No matter how light the accident may seem to you, you should report to the floor lady. She will take you to the First Aid Room. If you hurt more she will take you to the hospital.

If your needle is broken, try to find the broken part of the needle, it might be in your body. You might have to go to the hospital for an X-ray.

### III. PLANT CLOSE-DOWN

Lowell Lingerie closes down its plant twice a year. One time is before Christmas and the other time is at the beginning of July. When the plant is closed down, most employees do not work. If they are eligible for vacation pay, they may request and receive their vacation pay at this time.

### IV. LAY-OFF

When there is not enough work to do, usually it happens in January or February, some employees will be laid-off. Lowell Lingerie will ask some employees not to come to work for one, two or three weeks.

First the company will ask for volunteers. Some employees may want to be laid-off so that they can go visiting friends or relatives. Sometime they just want to get some of their personal works done at home like paint their house, fix their car, etc...

If there is not enough employees volunteer for the lay-off, the company will decide who is going to be laid off. This decision is based on seniority and make-up pay.

Do not get up-set if you are being laid-off. This lay-off is just a routine. For the past five years nobody was laid-off for more than three weeks and all laid-off employees are called back to work.

While you are being laid-off, you may be eligible for unemployment benefits. You should go to the Division of Employment Security and file a claim for unemployment benefits. The Division of Employment Security is located at 291 Summer Street in Lowell, Massachusetts.

A clerk at the Division of Employment Security will help you to fill out the claim form. He/she will tell you if you are eligible for benefits. If you are eligible, the clerk will tell you how much money you will get per week. He/she will also tell you the time and the day of the week you should come in to the Division of Employment Security to collect your check.

### MONTH 3, Week 4 continued

### V. TERMINATION

If for some personal reason, you do not like to work for Lowell Lingerie any more, you are asked to give a 2 week notice. This notice can be verbal, just tell your immediate supervisor that you will stop working for Lowell Lingerie in two weeks. You do not have to give a reason why you do not want to work for Lowell Lingerie. You can also give a written notice. Write a short note to tell the company that you will stop working in two weeks and bive this not to your immediate supervisor.

Lowell Lingerie needs a two week notice from you so that it can hire somebody else to replace you. It is not a good practice to leave a company without a notice.

You may want to talk it over with your immediate supervisor about taking a leave of absence before you decide to leave the company. If you take a leave of absence now, you may be able to come back and work for the company later on without loosing your seniority and your benefits.