AMESBURY PUBLIC LIBRARY S.O.A.R. EXERCISE SUMMARY RESULTS REPORT 2022

| TRUSTEES AND FRIENDS OF THE LIBRARY BOARDS | STAFF |
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| STRENGTHS - TOP 3 (in descending order) | STRENGTHS - TOP 3 (in descending order) |
| 1 Convenient, Centrally Located Building | Adaptable, Flexible, Highly Invested Staff has a Lot of Heart (great customer service, cares about their work) |
| 2 Welcoming, Friendly, Creative, and Flexible Staff | 2 Unique Collections Meet Community's Needs and Reflect the Wider World (diverse content/voices) |
| 3 Variety of Programs, Esp. Children's | 3 Centralized, Downtown Location |
| OPPORTUNITIES - TOP 3 (in descending order) | OPPORTUNITIES - TOP 3 (in descending order) |
| 1 Interest in a New/Expanded Building and Footprint | 1 Need for More Accessible Space, Furniture, and Fixtures |
| 2 Need for Enhanced Physical Accessibility | 2 Need for Community Meeting Space |
| 3 Need for Electrical Upgrades to Accommodate New/Evolving Technology/Devices (Wi-Fi/connectivity) | 3 Need for More, Upgraded Technology (internal operations, patron use/borrowing) |
| ASPIRATIONS - TOP 3 (in descending order) | ASPIRATIONS - TOP 3 (in descending order) |
| An Expanded, Renovated, Historic Library Building in the Current Location Meets All Needs | 1 New, Accessible Building Accommodates Diverse Space Needs |
| Beautiful, Fully Accessible, Welcoming Library Building Offers Enough Space to Meet All Needs | 2 Sufficient Staffing Level Enables Library to Meet its Goals |
| Community Views the Library as an Important Local Resource; Library is Relevant to All | Be a Place of Technology; Meet Diverse Tech Needs (publicly accessible computers, color printing, etc.) |
| RESULTS - TOP 3 (in alpha order) | RESULTS - TOP 3 (in alpha order) |
| 1 Increased # Program Attendees Virtual and In-Person (x3) | 1 Increased # "YES" Responses to Patron Requests |
| 2 Increased Town Funding/Library Budget (x2) | 2 Increased # & \$ Donations to Library Trust |
| 3 Increased # Community Partnerships | 3 Increased # & \$ Grants Received |
| | R. EXERCISE INPUT |
| ADDITIONAL STRENGTHS | ADDITIONAL STRENGTHS |
| 1 N/A - No additional opportunities contributed | 1 Local history and special collections |
| | The Collections - High quality and diverse for a small library |
| | 3 Collaboration with community organizations |
| | 4 Strong relationship with the public schools |
| ADDITIONAL OPPORTUNITIES | ADDITIONAL OPPORTUNITIES |
| 1 N/A - No additional opportunities contributed | 1 Connection point for social services |
| ADDITIONAL ASPIRATIONS | ADDITIONAL ASPIRATIONS |
| 1 N/A - No additional opportunities contributed | 1 Building and grounds serve as an inspiration and educational tool |

^{*} The Trustees, Friends of the APL board members, and Staff SOAR exercise participants brainstormed a list of results (metrics) independently as a follow-up activity to each group's real-time session. Their results are not ranked or prioritized. Their results are sorted and listed alphabetically. See the RESULTS page of the full results report for the full list.