MEMORANDUM OF UNDERSTANDING (MOU)

Between

THE CANADIAN SECURITY INTELLIGENCE SERVICE (CSIS)

And

THE DEPARTMENT OF JUSTICE

(DOJ)

collectively referred to as the 'parties'

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SECTION 1. PREAMBLE

- 1.1 The Canadian Security Intelligence Service (CSIS) has an on-going requirement for legal services to support its strategic, operational, policy and program needs.
- 1.2 The Department of Justice (Justice) provides legal services to CSIS, on a full time basis to address requirements identified by CSIS.

SECTION 2. PURPOSE

- 2.1 The purpose of this MOU is to establish the governance, price and performance regimes that will guide the relationship between CSIS and Justice in respect of the demand for and provision of legal services. More specifically, this MOU sets out the following
 - a) scope;
 - b) roles and responsibilities of Justice and CSIS;
 - c) deliverables and expected results;
 - d) service standards and satisfaction measurement mechanisms;
 - e) planning and reporting processes;
 - f) fee structure and related price mechanisms;
 - g) invoicing and payment processes;
 - h) dispute resolution mechanism; and
 - i) general provisions for amendment, termination, contacts and signatories.

SECTION 3. SCOPE

3.1 This MOU

- includes the provision of legal advisory and litigation services by Justice to CSIS;
 and
- does not include the provision of legal services related to the prosecution of offences.

SECTION 4. ROLES AND RESPONSIBILITIES

4.1 The policy framework for the provision of legal services in the federal government is based on cooperation between Justice and federal departments and agencies in accordance with the roles and responsibilities described in the following provisions.

4.2 Roles and Responsibilities of Justice

- 4.2.1 In accordance with the Department of Justice Act, the Minister of Justice sees that the administration of public affairs is in accordance with the law and is responsible for ensuring the consistency and legality of legislative instruments. In addition, the Attorney General of Canada is required to provide legal advice to federal departments and agencies and has the regulation and conduct of all litigation for or against the Crown.
- 4.2.2 Justice provides legal services to the federal government through a national team of professionals that include legal counsel, paralegals and other employees who are either co-located with federal government departments and agencies, working in regional offices or in Justice Headquarters.

4.2.3 Justice is responsible for

- assigning work among its legal counsel, paralegals and other employees taking into account CSIS' priorities, the level of expertise required, the need to provide legal services in a cost-efficient manner, and Justice's responsibility for ensuring that legal services provided across the federal government are consistent, coordinated and aligned with federal government priorities;
- regulating and conducting litigation involving CSIS taking into account CSIS' objectives as well as Justice's responsibility to protect whole of government legal interests;
- subject to prior approval by CSIS where appropriate and in accordance with Justice policies, appointing private sector legal counsel to provide legal services to CSIS, supervising their work and verifying their accounts; and
- d) planning and managing the training, development and performance of its legal counsel, paralegals and other employees.
- 4.2.4 Through participation in discussions of senior management and operational committees, Justice counsel provides advice on strategic, operational, policy and program issues.

4.3 Roles and Responsibilities of CSIS

4.3.1 CSIS is responsible for seeing that program and policy decisions taken under its authority abide by the law and that the legal risks associated with the program and policy decisions taken under its authority are appropriately managed.

- 4.3.2 CSIS is responsible for the demand for legal services related to its program and policy decisions. Consequently, CSIS is responsible for paying the costs of legal services that are in excess of the relevant Justice A-base allocation, and for forecasting its demand and identifying its priorities for legal services in a timely manner.
- 4.3.3 To ensure sustainable funding over time, CSIS is responsible for ensuring that the cost of appropriate legal resources for new initiatives is either covered by its existing budgetary envelope or identified in Memoranda to Cabinet and Treasury Board Submissions.

4.4 Shared Roles and Responsibilities

4.4.1 Joint Planning

4.4.1.1 The overall-framework for managing and funding the demand for and provision of legal services is implemented through joint planning and forecasting discussions between CSIS and Justice.

4.4.2 Legal Risk Management

4.4.2.1 Justice and CSIS are jointly responsible for developing and implementing sound legal risk management processes and practices. CSIS is responsible for the appropriate management of the legal risks associated with its program and policy decisions; Justice is responsible for identifying and assessing the legal risk of CSIS' decisions and for providing support to CSIS in the management of those legal risks, including contributing to the development of contingency plans, when appropriate.

4.4.3 Dispute Prevention and Resolution

4.4.3.1 Justice works in cooperation with CSIS to effectively prevent and manage disputes and litigation involving the federal government.

4.4.4 Mega and Multi-Department Files

4.4.4.1 A mega file typically exhibits one or more of the following attributes: high complexity, high risk to the federal government, national scope or involving the research and management of a high volume of documents. In mega files and multi-department files, Justice and the relevant departments and agencies are responsible for reaching agreement on the funding regime that will be applicable to the costs of legal services and for establishing collaborative mechanisms to resolve issues and ensure the provision of timely and consistent positions to Justice.

SECTION 5. DELIVERABLES AND EXPECTED RESULTS

- 5.1 Justice delivers the following legal services to CSIS
 - legal advisory services, including providing legal opinions and risk analyses, preparing and reviewing legal documents, signalling legal trends and developments, and providing legal training and seminars to CSIS officers and employees; and
 - b) litigation services before all court levels and before administrative and inquiry bodies, domestically and internationally, including representing the federal government in the resolution of litigious or potentially litigious matters, gathering and challenging evidence in accordance with applicable rules of evidence, and developing legal positions and making submissions in order to preserve the interests of CSIS and those of the federal government as a whole;
- 5.2 As a result of the delivery of legal services by Justice to CSIS, the parties expect that the frequency and severity of legal problems that could prejudice the federal government's ability to meet its objectives will be reduced through
 - a) CSIS' enhanced understanding of the legal risks pertaining to its policies, programs and operations;
 - the effective representation of the federal government in litigious and potentially litigious matters; and
- 5.3 The parties' ability to effectively fulfill their respective mandate and achieve expected results is dependent on the extent to which both parties meet expectations set out in Annex A.1 and Annex A.2
 - 5.3.1 Annex A.1 and A.2 also include operational indicators that the parties have jointly developed to further define and promote a common understanding of the stated expectations and service standards.

SECTION 6. SERVICE STANDARDS AND SATISFACTION MEASUREMENT

- 6.1 Justice is committed to delivering high quality legal services as demonstrated by timeliness, responsiveness and usefulness in accordance with the service standards set out in Annex A.2.
- 6.2 Justice has adopted a standardized survey that measures satisfaction relative to service standards and provides an assessment of the quality of legal services provided. The survey is administered to federal government departments and agencies at least once every three years. Key findings from the survey in comparison with established benchmarks will be shared with CSIS in order to identify opportunities for service improvement.

6.3 In addition to gathering formal feedback through the survey, Justice and CSIS, on an ongoing basis, informally review and discuss the quality of legal services relative to the service standards and the operational indicators in order to identify opportunities for service improvement.

SECTION 7. PLANNING AND REPORTING

- 7.1 Based on the results of joint planning, Justice provides CSIS with a fiscal year forecast of payments to be made by CSIS to Justice. The results of these planning and forecasting discussions are attached in Annex B.
- 7.2 Justice maintains for CSIS quarterly reports that include the following information
 - a) utilization for the quarter (expressed in hours, FTEs or a combination of both) presented in a combination of hours by Service sectors and files, classification level, applicable rate and type of legal service provided;
 - any applicable recoverable percentage;
 - c) a summary of the year-to-date total amount recovered; and
 - d) adjusted forecasts of payments required and utilization to year end.
- 7.3 Any requirement by CSIS for a significant increase in the demand for legal services that exceeds levels previously forecast by the parties must be addressed between CSIS and lustice in order to provide for additional resources and financing. Requirements for additional legal services will be reflected in adjusted forecasts.
- 7.4 In the event that there is a significant reduction in the level of demand for legal services forecast and agreed to by CSIS, CSIS will give Justice written notice of no less than six months to ensure sufficient time to relocate affected personnel.

SECTION 8. FEE STRUCTURE AND PRICE MECHANISMS

8.1 Legal Services Rates

- 8.1.1 Legal services to federal government departments and agencies are funded through a hybrid funding model combining Justice A-base allocations and recoveries from departments and agencies. CSIS is responsible for paying for the cost of legal services in excess of Justice's A-base funding allocated to CSIS.
- 8.1.2 The rates used to recover the cost of providing legal services are approved each fiscal year by Treasury Board and are applied consistently across all federal government departments and agencies. The applicable rates are attached in Annex C.

8.2 Administrative and Technological Support

- 8.2.1 If the legal services rates do not include the cost of providing administrative and technological support to Justice employees co-located with CSIS, then CSIS pays these costs directly through their appropriation.
- 8.2.2 All administrative and technological support provided by CSIS to Justice employees, including IT connectivity and compatibility solutions, must meet the minimum requirements established by Justice. Annex D sets out support requirements.

8.3 Disbursements, Private Sector Legal Counsel and Extraordinary Expenses

8.3.1 Disbursements equal to, or higher than, the amount specified in Annex C, private sector legal counsel costs and other extraordinary expenses are not provided for in the legal services rates. Any such costs incurred in the provision of legal services to CSIS are paid by CSIS.

8.3.2 Disbursements

- 8.3.2.1 Disbursements are generally non-FTE related costs paid by Justice in the conduct of a particular file or initiative. These costs include: court fees, witness fees, cost of transcripts, interpretation, photocopying, printing, travel and on-line research.
- 8.3.2.2 Disbursements equal to or higher than the amount specified in Annex C and paid by Justice are recovered from CSIS at a minimum on a quarterly basis.

8.3.3 Private Sector Legal Counsel

- 8.3.3.1 The cost of any private sector legal counsel appointed by the Minister of Justice who acts as representatives of the Attorney General of Canada on matters involving CSIS is paid directly by CSIS.
- 8.3.3.2 Justice reviews private sector legal counsel's accounts for reasonableness and recommends to CSIS the amount to be paid.

SECTION 9. INVOICING AND PAYMENT

9.1 Upon completion of the forecast referred to in section 6.1 and attached in Annex B, CSIS provides the financial coding required by Justice to recover costs through Interdepartmental Settlements using the federal government's Standard Payment System. CSIS provides Justice with a single set of financial codes or, at most, one set per organizational unit lead by an Assistant Deputy Minister or equivalent.

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- 9.2 Justice invoices and recovers the cost of services provided to CSIS at a minimum on a quarterly basis.
- 9.3 CSIS reviews the invoices for errors and adjustments are made if required, as provided in the Treasury Board Policy on Interdepartmental Settlements and related instruments.

SECTION 10. DISPUTE RESOLUTION

- 10.1 Justice and CSIS are committed to working together to settle any dispute arising from this MOU through consultation and negotiation, in good faith, in a spirit of mutual cooperation and within a reasonable amount of time.
- 10.2 As a first step, the parties who are directly involved in a dispute attempt to resolve their concerns.
- 10.3 If the dispute is not resolved, the matter is brought to the attention of the contacts designated in Paragraph 11.4.1.
- 10.4 As a final recourse, the dispute may be brought to the attention of the Director of CSIS and the Deputy Minister, Department of Justice for resolution.
- 10.5 For greater certainty, the process for resolving disputes arising from this MOU in no way derogates from the principle that the ultimate and overriding responsibility for all legal issues resides with Justice.

SECTION 11. GENERAL PROVISIONS

11.1 Effective date

- 11.1.1 This MOU will commence on the date on which it is signed by the last of the parties and will remain in effect until March 31, 2016; and
- 11.1.2 This agreement revokes and replaces the agreement entered into by the Parties on June 28, 1992.

11.2 Amendments

- 11.2.1 Annex C will be updated as required to reflect changes to the Treasury Board approved rates. The other Annexes may be updated with the mutual written consent of the contacts for the management of this MOU designated in Paragraph 10.4.1.
- 11.2.2 Other parts of the MOU may be amended at any time with the mutual written consent of the signatories to the MOU identified in Paragraph 12.1.

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11.2.3 Justice and CSIS acknowledge that circumstances may arise, such as new federal government priorities or Treasury Board decisions that may require amendments to this MOU.

11.3 Termination

11.3.1 This MOU terminates on March 31, 2016 or with the mutual written consent of both parties.

11.4 Designated contacts

11.4.1 The following officials are designated as contacts for the management of this MOU:

For CSIS:

Assistant Director, Policy and Strategic Partnerships (ADP); and

For Dol:

Senior General Counsel and Director Justice Canada, CSIS (referred to as Assistant Director, Legal (ADL)

SECTION 12: LEGAL EFFECT

12.1 This MOU is an administrative understanding between the parties and is not intended to be legally binding or enforceable before the Courts.

In Witness Thereof, the parties hereto have executed this MOU the day and year indicated below.

Signed on behalf of DOJ

Myles Kinson William Partney
Deputy Minister

Dec. at 15

Date

Signed on behalf of CSIS

Richard B. Fadden

Director

Date

EXPECTATIONS FOR CSIS AND RELATED OPERATIONAL INDICATORS

-	Expectations	-	Operational Indicators
1)	CSIS seeks legal advice and provides complete information that is relevant to the request in a timely manner.	1a)	CSIS requests legal services as early as possible and, where possible, advises DLS that a service request is forthcoming.
		16)	At the time of making a request for legal services, CSIS identifies the date by which a Justice response is desired, includes all information relevant to the choice of the date and seeks Justice's input and agreement in respect of the date.
		1c)	CSIS contextualizes requests for services, at the time they are made, by providing relevant background information, relevant CSIS program, policy and strategic objectives relevant documents and other information.
		1d)	CSIS provides clear and concise requests for service.
		1e)	After a request is made, CSIS maintains engagement with DLS, which includes keeping Counsel up-to-date on all relevant matters.
141		1f)	At the operational level, CSIS provides an alternative, well-informed, point of contact person in advance of absences.
		1g)	CSIS returns Counsel phone calls and acknowledges Counsel email within 2 business days.

* Expectations	Operational indicators
CSIS sets priorities between competing demands.	3a) Where CSIS has made a number of requests which appear to result in competing priorities, CSIS discusses the order of priority with DLS.
	3b) CSIS makes a request for service to only one person in DLS.
	3c) In consultation with DLS, CSIS defines the request for services in a way that makes the best use of Justice and CSIS time and resources.
Po. A.	3d) In consultation with DLS, CSIS organizes meetings and negotiations in a way to make the best use of DLS and CSIS time and resources.
4) With regard to the conduct of litigation, CSIS provides timely and appropriate assistance and guidance in meeting legal and judicial timelines, including ensuring the availability of affiants/witnesses as required, participating in the drafting of legal documents as required and providing timely and clear positions.	
5) CSIS works with DLS to identify, assess and avoid or mitigate legal risks.	 5a) CSIS engages DLS in the development of CSIS' plans, priorities and reporting requirements. 5b) CSIS responds promptly to DLS requests for CSIS' engagement in order to jointly address the request for service.

ANNEX A.2

EXPECTATIONS FOR JUSTICE AND RELATED OPERATIONAL INDICATORS

Service Standards		Operational Indicators
DOJ provides legal services in either official language in accordance with applicable policies on language of work.	1a)	DOJ provides legal advisory and litigation services in the official language of work of the CSIS region or in the official language of CSIS' choice if in a bilingual region for purposes of language of work.
DOJ treats CSIS with courtesy and respect at all times.	2a)	DOJ demonstrates professionalism, civility and collegiality in dealing with CSIS.
DOJ responds in a timely manner to requests for legal services.	3a)	DOJ demonstrates flexibility in responding to CSIS priorities and, where necessary, DOJ discusses with CSIS how to satisfactorily address competing priorities.
	3b)	DOJ returns CSIS phone calls and acknowledges CSIS e-mails within 2 business days.
DOJ negotiates and meets mutually agreed upon deadlines.	4a)	If DOJ cannot meet a mutually agreed-upon deadline, DOJ advises CSIS accordingly and negotiates a new deadline with CSIS.
	4b)	In the provision of litigation services, timeframes are set bearing in mind deadlines imposed by the courts and tribunals.
	4c)	In the provision of legal advisory services, timeframes are set bearing in mind CSIS' target dates, the length and complexity of CSIS' initiative, and priorities of the federal government.
	4d)	DOJ provides informative progress reports and ongoing feedback.

1	Service Standards 🧀 .	Operational Indicators					
5)	DOJ provides clear and practical guidance on resolving legal issues.	5a)	DOJ provides the practical and solution- oriented legal services needed to resolve the federal government's legal issues, taking into account the government's and CSIS' programs, policies and strategic objectives, as well as Justice's mandated responsibility to protect whole of government legal interests.				
		5b)	DOJ ensures that Justice "speaks with one voice" when advice is provided and, in order to achieve this, DOJ coordinates advice within Justice as appropriate.				
		5c)	Before commencing work, DOJ ensures understanding of CSIS objectives, concerns and context of the request for service and identifies what other information might be required.				
		5d)	DOJ provides CSIS with clear, concise, legally sound advice in plain language which includes a summary where appropriate.				
		5e)	If further clarification of advice or an opinion is necessary, DOJ gives CSIS the clarification it needs.				
		5f)	In the event of an adverse decision on a litigation file, DOJ provides CSIS with a recommendation on whether to appeal or seek judicial review, taking into account CSIS strategic objectives and potential implications across the federal government.				
6) DOJ provides regular and informative progress reports or ongoing feedback in respect of CSIS requests for service.	6a)	CSIS is regularly kept apprised of the status of their requests for legal advisory and litigation services and files.				
		6b)	In the provision of litigation services, CSIS is kept apprised of the progress of CSIS litigation at the various steps of the proceedings, informed of the final outcome and provided a copy of any written reasons for decision.				

Service Standards	Operational indicators
 In the provision of legal advisory and litigation services, DOJ involves CSIS in the development of legal strategy and positions. 	7a) DOJ works with CSIS in reviewing and developing legal options and strategies taking into account the federal government's and CSIS' programs, policies and strategic objectives, as well as Justice's mandated responsibility to protect whole of government legal interests.
	7b) Where there is a disagreement on the option, approach and strategy to be adopted in litigation. DOJ ensures that the reasons in support of their position is clearly communicated and that meaningful exchanges take place, at the level(s) CSIS feels appropriate.
	7c) DOJ prepares Service witnesses thoroughly and in a timely fashion
DOJ will prevent and resolve legal disputes at the earliest opportunity.	8a) DOJ advises CSIS on whether to use dispute resolution practices to help resolve CSIS legal issues.
	8b) In the provision of litigation services, DOJ advises CSIS of any settlement offers and provides CSIS with their recommendation, and DOJ negotiates and concludes out of court settlements in accordance with CSIS' instructions.
9) DOJ will identify opportunities to implement policies and programs by administrative rather than legislative or regulatory means.	9a) In the provision of legislative services, DOJ provides advice and recommendations on options in terms of instrument choice.

If CSIS feels that DOJ is not meeting any of its service standards,

please contact the Director or Manager of the Unit or Office through which the service is provided, or another person designated for that purpose. The Director/Manager is responsible for ensuring that all service standards are met.

ANNEX B

PLANNING AND FORECASTING

2012-2013 Projected Calculated Costs and Extraordi	nary Expenses
CSIS	Total Projected Cost Incl. EBP
DLSU	5,851,626
Atlantic	0
Ontario	527,123
Quebec	327,243
Prairies	7,407
British Columbia (BC)	1,941
North	
Civil Litigation	702,680
Public Law	29,528
TOTAL	7,447,548
A-BASE	1,902,851
2012-2013 PROJECTED CSIS RECOVERIES	5,544,697
A-Base as a Percentage of Total Cost Recoveries as a Percentage of Total Cost	26% 74%
Billing Rate Set at % 74	

RATES

Annual Rates/Taux annuels 2011-12 (Pending TB Approval / En attente de

approbation du CT)				4579	40	Merry				
Corporate Obscoverted Rates/	Hea	Headquarters and Regional Rates/Taux de l'administration cantrele et des régions								
Paize corporatile rédoits		LA 00	LA IA	UA 2A	LA 28	LAZA	LA 38	LAX		
Direct Costs/Couts directs							753			
Direct Salary / Salare direct		55,598	88,454	131,495	145,438	156,435	184,909	212,187		
Support Salary/Salaire ou personnel de souben		23,572	23,572	23,572	23,572	73,572	3,512	25,572		
Supervisor/Supervision		11,724	11,724	11.724	11,724	11.724	11.724	11,724		
Direct Operating and Maintenance (USH) /Coults operationnels	1	14,907	14,907	14,907	14,907	14.907	14,907	14,90/		
Training/Formation	27	1.385	1,856	2,4/3	2,677	2,973	3,238	3.629		
Bar feel/Frais de barrollu	MONTH IN		2,008	2,008	2,000	2.008	2,008	2,008		
Indred Support Salary/Salaire du personnel de voutier, indrect	9000	6,976	8,976	8.975	A,976	8,476	8.976	8,976		
Indirect Support O&M/Couts appropriets de soutien indirect		6.927	6,927	5,927	6,92/	6,92/	6,927	6,927		
Bids-Yetai - Justice / Squartotal - Justice	5 P. C.	123,009	194,424	202,081	216,234	237,522	286,281	283,930		
EDP/RASE (18%)	TO SE	17,977	21,891	11 538	34,148	37,927	41,33	46,163		
Accommodator/Locaux	A POSTRAL	6,559	6,559	6.559	6,559	6,559	6,559	6,559		
Total Rates/Type & No.	1 Ayu 40	167,638	188,874	344,279	254,035	282,000	304,073	334,652		
Heavily Flatter/Time Hernifred		113.6	161	104.9	197.4	216.9	2353	239.0		
	ec-or	EC 02	60'03	£C-04	EC-05	EC-06	EC-0/	tcor		
Direct Costs/Cobts directs	1		2 4 2 0	200						
Direct Selary/Selare direct	55,197	62,510	68,533	75,773	87,643	39.077	114,392	124,233		
Support Costs/Coûts de souties	The second			The state of		l desi		I beta		
Support Salary/Salarre du personnel de soutien	8,419	8,419	8,419	8,419	8,419	8,419	8,419	8,415		
Supervision/Supervision	4,097	4,097	4,097	4,097	4,097	4,097	4.097	4.097		
Direct Operating and Maintenance (DBM) /Coûts opérationnes	5.233	5,233	5,233	5,233	5,233	5,233	5,233	5,233		
Training/Formation	1,053	1_158	1,246	1,348	1,521	1,682	1,901	2,043		
tridirect Support Salary/Salaire du personnel de soutien indirect	5,570	5.570	5,5/6	5,570	5,570	5,570	5,570	5.570		
Indirect Support OSM/Coits operationnels de soutien indirect	3,521	3,521	3,521	3,521	3,521	3,521	3,521	1.52		
Sub-Total - Justice / Sove-schill - Justice	13,000	90,500	96,719	103,961	115,204	127,500	143,133	153,111		
(BP/FASE (18%)	13.191	14.507	15,609	15.895	19,067	21,089	23,646	25.617		
Accommodation/Locaux	3,2/9	3,279	3,2/9	3,2/9	3,279	1,279	3,279	327		
Total Retai/Thus	19,000	100,294	115,607	124,138	138,550	151,967	170,258	183,011		
Heavy Ressy/Then harshed	76.4	43.3	90.0	15.3	108.6	110.9	131.0	140.0		

RATES

Annual Rates/Taux annuels 2011-12 (Pending TB Approval / En attente de l'approbation du CT)

Corporate Discounted Rates/	Hos	Hondquarters and Regional Bates/Tous de l'administration controls et des régions								
l'aux corperatifs réduits		(A-00	LA-IA	LA-ZA	U-28	LASA	C4-38	LA-XC		
Direct Cours/Coûts directs							1652			
Direct Salary/Salaire direct	-	55,598	16,454	131,495	145,438	166,435	164,909	212,187		
Support Salary/Salaire ou personnel de souten		23,572	23,572	23,572	23,572	23,572	23,572	23,572		
Swervsker/Swernsker		11,724	11,724	11,724	11,724	11.724	11.724	11,724		
Direct Operating and Maintenance (OSM) /Courts operationnels		14,907	14,907	14,907	14,907	14,907	14,907	14,907		
Training/formation	Po-	1,385	1,856	2473	2,672	2,973	3,238	3,629		
Bar less/fras de barreau	(S)		2,008	2,008	2,008	2,008	2,008	2,008		
Indirect Support Salary/Salare du personnel de souben indirect	100	8.976	8,916	8,976	8,976	8,9/6	8.976	8,976		
Indirect Support OBM/Colids operationnels de soutien indirect		6.927	6,927	6,927	6,927	6,927	6,927	6,927		
Sull-Yotal - Suntice / Sous-Brief - Suntice		123,000	100,424	302,082	216,224	257,523	284,261	203,930		
EBD/RASE (1894)		17,977	23,691	31,638	34,148	37,977	41,753	46,163		
Accommodation/Locaus	15-50 b	6.559	6,559	6,559	6,559	6,559	6.559	6,559		
Total Rates/Your	A COLUMN TO SERVICE	147,625	180,874	246,276	284,931	262,000	304,073	334,662		
Housely Sedan/Four housing	Dygu	113.6	146.3	104.4	197.4	216.9	233.0	259.0		
	T FC-01	FC-02	£C-03	FC-04	FC-05	BC 06	EC-07	EC-08		
Direct Costs/Coûts directs			THE CALL							
Direct Selary/Salarie direct	55,197	62,510	66,633	15,113	87,843	99,07/	114,397	124.233		
Support Coets/Colits de soutien			100					-		
Support Salary/Salare du personnel de soutien	8,419	5,419	6,419	11,419	6,419	8,419	8.419	9.419		
Supervision/Supervision	4,097	4,097	4,097	4,097	4,097	4,097	4,097	4.097		
Direct Operating and Maintenance (DBM) /Coûts operationnels	5,233	5,233	5,233	5,733	5,233	5,733	5,233	5.733		
Training/Formation	1,053	1,150	1,745	1,348	1,521	1,682	1,901	2,042		
Indirect Support Salary/Salare du personnel de souten indirect	5,570	5,570	5,5/0	5,570	5,570	5,570	5.570	5,570		
Indirect Support OBM/CoOts coersteonnels de souten indirect	3,521	1,521	3,521	3,521	3,521	191	1571	1.57		
Sub-Yotal - Justice / Sous-total - Justice	63,600	10,500	96,715	103,961	114,204	127,599	143,133	183,111		
FBP/RASE (18%)	13,191	14,507	15,609	16,895	19.067	21,089	23.846	25.61		
Accommodation/Locaux	1,279	3,279	3,279	3,279	3,279	3,279	3,279	3,275		
Total Rates/Toux	29,200	100,304	115,607	124.136	130,000	151,967	170,258	182,041		
Hearly Robos/These barrolless	76.6	83.3	14.3	98.5	106.6	114.9	131.0	340.6		

Disbursements below \$200 are included in the rates / Les débours inférieurs à 200 \$ sont pris en compte dans les taux

Annual Rates/Taux annuels 2011-12 (Pending TB Approval / En attente de

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Corporate Discounted Rates/	Legal Service Unit Rates/Taux des services juridiques									
Fases comporable reduits		U-00	LA-1A	LA ZA	LA-28	LA-3A	LA SE	LAIC		
Direct Costs/Colts directs						F-17-53-11	100			
Direct Salery/Seleke direct		55,598	88,454	131,495	145,438	166,435	184.909	212,169		
		- 0	*							
Support Salary/Salare du personnel de soutien			4	14	- *			140		
Supervision/Supervision			- 7	1						
Direct Operating and Maintenance (D&M) /Cours operationnels				100	7.5	200	10.4	23		
Training/Formation TO	196W	1.091	1,649	2,415	2,756	2,111	3.456	3,822		
Bar fees/Fran de harroau	Divily Fax	4.7	7,008	2,008	2,008	2,008	2,008	2,006		
Indirect Support Salary/Salaire du personnel de souden indirect	TENER OF	8,976	8,976	8,976	8,976	8,976	8,976	8,976		
Indirect Support C&M/Colles opérationnels de souven indirect	10	6.92/	6,927	5,927	6,927	6,927	6,927	6,927		
But-Yotel - Justice / Some-total - Justice	The second	72,892	104,854	161,621	156,106	187,457	206,276	2372,930		
EDP/RASE (18%)	U FD CS	11,623	17,532	25,285	27,795	31,574	34,899	79,909		
Accommodation/Localite		110	THE WAY		- 1	- 1				
Total Rates (Took	1/2013	84,215	125,583	177,106	193,000	210,031	244,176	273,720		
Housely Codes/Tour houseless	1	64.8	-	136.2	149.2	190.5	UNIL	110.0		
		COST,	87,5%	100						
	FC-01	EC-02	£C.03	EC 04	EC 05	£C-06	EC-07	Ha		
Olivect Coets/Coéts directs				Marie -		FE 100 FE		The same		
Olract Salary/Salaire direct	55,197	62,510	68,633	75,773	87,843	99,077	114,392	124,230		
Support Costs/CoOts de soutien										
Support Salary/Salaire du personnel de soutien		•		775	*			-		
Supervision/Supervision		-		112	-					
Direct Operating and Maintenance (OBM) /Coûts operationnels		*	*				*	-		
Training/Formation.	1,083	1,229	1.351	1,494	1,735	1,960	2,266	2.46		
Extract Support Salary/Salake du personnel de souten indrect	5.570	5.570	5,570	5.570	5,570	5.570	5.570	5,57		
Indirect Support CBM/Collis operationness de soutien indirect	3,521	3.521	3,521	3,571	3.571	3,521	3.521	3.52		
Sub-Yoled - Justice / Same-total - Justical	64,371	72,830	79,475	86,388	96,669	110,130	125,740	135,78		
[ID] RASE (18%).	10.938	12,254	13,357	14,642	16,814	14,836	21,593	23,36		
Accommodatos/Linckly	1900									
Total Butter/There	76.300	88,084	92410	101,005	115.483	129,966	147,348	189,15		

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Les comes contragglés dans les coltre de soutien et pour les tocave représentant des coltre fourne par le mistable client

Annual Rates/Taux annuels 2011-12 (Pending TB Approval / En attente de l'approbation du CT)

Corporate Discounted Rates	Toronte Regional Office Rates - Counsels/Taux du Buresu régional de Toronto - Conseils								
Taux corporatifs rédults (%)		LAGT	LA-1TA	LA-ZTA	LA-278	LA-3TA	LA-17B	LA-SIE	
Direct Costs/Coûts directs	140						196		
Direct Salary/Salaire direct		55,598	95,188	141,982	165,856	181,067	195,410	202,490	
Support Salany/Salane du personnel de voucier		23.572	23,572	23.572	23,572	23,572	23,571	23,572	
Supervison/Supervision		11.724	11,724	11.724	11,724	11,724	11,724	11.724	
Orect Operating and Maintenance (USM) / Cours operationnels		14,907	14,907	14,907	14,907	14,907	14,907	14.902	
Training/Formation	MARK THE	1.385	1,856	2,473	2,672	2,973	3,238	3.629	
itar fees/t-rest de barresu			2,008	2.008	2,008	2,008	2,008	3,004	
Indirect Support Salary/Salare du personnel de souten indirect	300	B,976	8,976	8,976	4.976	6.976	8,976	8,976	
Indirect Support D&MTCoUts opérationnels de souben indirect		6.927	6.927	6,947	6,927	5,927	6,927	6.927	
Sub-Total - Justice / Scot-table - Justice 18	ST .	123,009	244,139	214,580	234,442	252,154	266,792	274,283	
EBP/RASE (18%)		17,977	25,103	13,086	37,623	40,561	43,143	44,417	
Accommodation/Localin	- San 18	6,559	6,359	6,559	6,559	6,559	6,559	6,554	
Potal Rabas/Trate	1000	147,425	199,820	150,014	28L024	200,274	315,484	325,309	
Mosely Rules/Trace forming?		113.4	LEL4	196.2	214.2	230.2	362.4	294.2	
		1.51	1			-	1100		
Direct Coats/Codes directs	10-38	FC-02	6C-03	FC-04	FC-05	£C 06	EC-07	£0-06	
Direct Salary/Salaire direct	55,197	67,510	68,633	75,771	67,643	99,077	114,397	124,233	
Support Costs/Coûts de soutien									
Support Salary/Salaire du personnel de soutien	8,419	8,419	8,419	8,419	8,419	8,419	8,419	8415	
Supervision/Supervision	4,097	4.097	4.097	4.097	4,097	4,097	4,097	4.09	
Dimit Operating and Maintenance (D&M) /Coûts correct counds	5,233	5,233	5,233	5,233	5,233	5,213	5,233	5 23	
Framing/Formation	1,053	1.158	1,246	1,348	1,521	1,682	1,901	2,04	
Indirect Support Salary/Salare du persuivei de voulen andrect	5,570	5,570	5,570	5.570	5,570	5,520	5,570	5.570	
Indirect Support OBM/Covids operationnels de soution, incirect	3,521	3.521	3,521	3,521	3,521	3,521	3,521	3.52	
State-Total - Jupiles / Reservated - Justine	63,600	90,500	96,758	103,661	116,304	227,509	143,133	153,11	
COPPRASE (LATE)	13,191	14,507	15.609	16,895	19,067	21,089	23.046	25.61	
Accommocation/Licale	3,279	3.279	1,279	3,279	3,279	3,229	1,279	1,279	
Total Refee/Teex	99,560	100,294	115,607	134,136	136,650	121,007.	175,258	102,01	
Hearty Walter/Young Incredings	76.6	63.3	84.0	95.5	104.6	114.9	131.0	240	

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