Getting Social with Elected Officials









How Governors and State Legislators are Harnessing the Power of Social Media as a Form of Political Communication

Abigail Quackenboss, *Ripon College* 13 April 2015

Previous Research

- Being social counts
 - 40% of cell phone users
- Republicans more likely to repost
- □ 20% of all social media users

Voters' Motivations for Being Social

- Social utility
- Entertainment
- Information-seeking

Congressional Social Media

- Edelman study
 - 5 metrics
- Republicans on top of the Twitter game
- Staff views
 - □ Facebook
 - Twitter

Hypotheses

- Volume of tweets, posts, videos, and pictures
- Rates of active and passive engagement
- Policy category distribution
- Feedback to constituents

Methodology

- □ September 23 October 21, 2014
- 12 political accounts
- 18 subject categories
- Tracking
 - Number of posts
 - Passive and active engagement

Gubernatorial Twitter Summary

- Over 400 tweets
- Scott Walker's split Twitter uses
- Strengths and weaknesses
- #RepublicanAdvantage

Tweeting as @Gov





.@OrCulturalTrust Days of Culture starts today. Learn more about it and get your #thisisculture hashtag ready: fb.me/1x4b50FAA



I believe it is the right policy to ban air travel from countries that have been hit hardest by #Ebola. bit.ly/1qJUEDY



Peter Shumlin @GovPeterShumlin · Oct 11

#VT ranked most energy efficient in #USA! Proud of progress we've made working to ensure a #sustainable energy future bit.ly /1ux3kmb

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Gubernatorial Facebook Summary

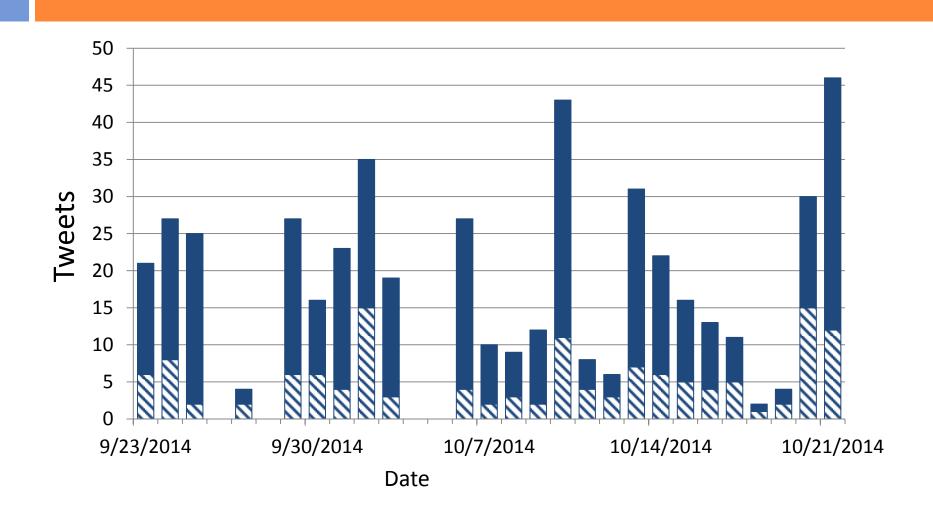
	Scott Walker	Rick Perry	John Kitzhaber	Peter Shumlin
Average Likes	1,537.91	12,306.32	152.83	54.16
Average Shares	155.63	938.86	14.22	8.11
Average Comments	141.98	871.82	18.83	6.21

- Inconsistencies
- Messaging

State Legislators and their Twitter

- Over 400 tweets
- □ Two distinct categories
- Policy emphasis (or lack thereof)
- #TurningTheTables

Case Study: @RepJorgensen



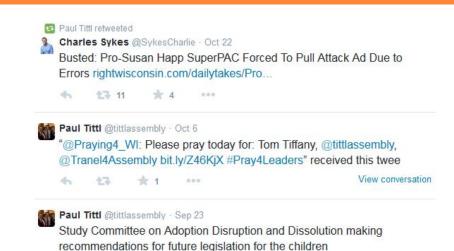
Twitter in the State Legislature

Instead of focusing on job creation,
Wisconsin Republicans worked to make it harder to vote.



Andy Jorgensen @RepJorgensen · Oct 12

Aaron Rodgers stuns dolphins with a #fakespike #Packers 27 Dolphins 24 #GreenbayPackers Win! #GoPackGo #nfl cbssports.com/nfl/eye-on-foo ...





View summary

Let's be (Facebook) friends!

- Consistency
- Engagement problems
- Comments are king

So what?

- Younger voters
- Assess current strategy
 - Amend as needed
- Neglecting voters

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