

Ready Set Go! Baby isn't going to wait!

The Problem

Labor & Delivery is a busy unit delivering nearly 5000 babies annually. There are 13 LDRs and 3 ORs which turnover frequently and rapidly with little time to prepare for the next patient. Issues with missing equipment and furniture kept re-occurring delaying patient care.

- Infant warmers not prepared for precipitous deliveries
- L&D unit will benefit from a standardized process in the set-up of LDRs & ORs.
- Patient care will be optimal without delays
- IOM Dimensions of Quality Care will be addressed: Effectiveness, Efficiency, Timeliness and Patient Centered -ness

Aim/Goal

All LDRs and ORs will have a standardized set up of equipment and supplies placed in the appropriate designated location by December 1, 2014. This will enable efficiency in room turnover and readiness.

The Team

Tracey Pollard BSN, RNC, C-EFM- Labor & Delivery; Susan Crafts MSN, RNC-OB- Labor & Delivery; Julie Price- Practice Administrator- Labor & Delivery; Ellen Gallery CST – Labor & Delivery; Arnette Chung ST- Labor & Delivery
Resource Nurses Labor & Delivery

The Interventions

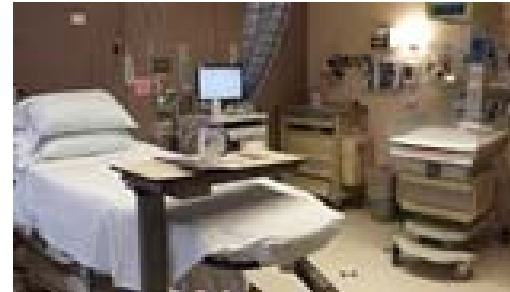
- Create list of essential equipment and furniture for each room
- Map standard location for each
- Create checklist of supplies for staff to use as a guide in stocking
- Missing equipment or furniture will be reported to Resource
- DMS People measure
- Educational sessions for staff stocking rooms
- Emails, huddles and reference book utilized
- Information will be part of orientation program

Lessons Learned

There was an extended amount of time spent coming to an agreement among staff on what standard equipment, furniture and supplies should be. Some staff do not stock according to the list and will not accept change which can be frustrating for other staff.

Check lists and expectations help to hold staff accountable. Lists can be used as handoff at change of shift.

LDR with standard furniture



Armboard with wedge on top and step stool underneath



Fetal Monitor with Parts
LDR Trash/Linen

LDR Trash/Linen



Results/Progress to Date

Room turnover is more efficient and timely ensuring no delay in patient care. Maps of LDR and OR furniture are posted.

Next Steps/What Should Happen Next

- Reinforcing information on competency day
- Staff completing all inclusive scavenger hunt
- Room audits with immediate feedback
- Use “what’s wrong with this room” in-services

