# Exploring Vulnerability—Opportunities for Mindfulness and Reflection for Nurses Practicing in an Intensive Care Unit

TAP TO GO BACK TO KIOSK MENU

Christine Joyce, BSN, RN, Jacqueline FitzGerald, BSN, RN, and Susan Holland EdD, MSN, RN

## Introduction/Problem

Merriam-Webster (2018) defined vulnerable as "capable of being physically or emotionally wounded" and "open to attack or damage.

Patients and their loved ones are vulnerable, often having little control over the illness or injury that brought them to the hospital while placing their trust in in healthcare providers who they have just met. Nurses may benefit from having the opportunity to discover their own vulnerability as caregivers in the hospital through the process of reflection.

The Code of Ethics for Nurses with Interpretive Statements of the American Nurses Association (ANA) states that "the nurse owes the same duties to self as to others, including the responsibility to preserve integrity and safety, to maintain competence, and to continue personal and professional growth" (ANA, 2015).

Nurses are susceptible to burnout and compassion fatigue, often not being able to recognize it in themselves, however there are interventions that may help prevent it.

#### References

American Nurses Association (2015). Code of Ethics for Nurses, with Interpretive Statements, Silver Spring, MD: American Nurses Association, Nursebooks.org, publishers. Merriam-Webster Dictionary (2018). Retrieved from: https://www.merriam-webster.com/ dictionary/vulnerable

## Aim/Goal

To describe several strategies to promote mindfulness and reflection for ICU nurses that compels them to explore their own vulnerability as caregivers.

To measure the effectiveness of interventions

### The Team

- MICU/ SICU (Finard ICU) Nurses, Patient Care Technicians and Unit Coordinators
- Ann Anderson, BSN, RN, CCRN, Unit Based Educator
- Annie Banks, LICSW, Psychosocial support and Bereavement Programs
- Jessica D'Angio, M.Div., BCC, Department of Spiritual Care and Education
- Julie Knopp, NP, Associate Director, Inpatient Palliative Care Team
- Wendy McHugh, MS, RN, Clinical Nurse Ethicist
- Volunteer Services (Pet Therapy and Reiki Program)

### The Interventions

Interdisciplinary palliative care rounds

Staff pet therapy sessions

Formal debriefing after a traumatic event | Staff therapy cart

Staff herbal tea cart

Nursing ethics sessions

Staff reiki sessions

Continuous quality improvement- sharing moments of excellence





(left) Pet Therapy Volunteers and Pet Therapy Dog Cosmo (right) Staff in the MICU/SICU East (Finard ICU) decompress with the Staff Therapy Cart provided by Chaplaincy Services

## Progress to Date

- > 2018 Employee Survey Concern: "The amount of job stress I feel is reasonable" Score: 3.15 (out of 5), lower score than overall hospital average
- > 12 month average RN turnover: 4%

#### Future

2019 Employee Survey Results, RN Turnover, additional interventions and nursing research

For more information, contact:

**Christine Joyce, BSN, RN**