Inpatient Stroke Stat Process Improvement

TAP TO GO BACK
TO KIOSK MENU

Suzanne Joyner, MSN, RN Nursing Director Neuroscience and Surgical Critical Care

Introduction/Problem

Inpatient Stroke STAT policy CP-61 was created in March 2017, in review of cases where t-PA was indicated areas for improvement were identified; specifically around communication, IV access, bed placement and safe administration.

<u>2018</u>:

198 total activations (139 West / 59 East)

3 t-PA administrations

No Thrombectomy cases

38 activations (27 West / 11 East) thru 3/14/19

2 t-PA administrations

3 Thrombectomy cases

Aim/Goal

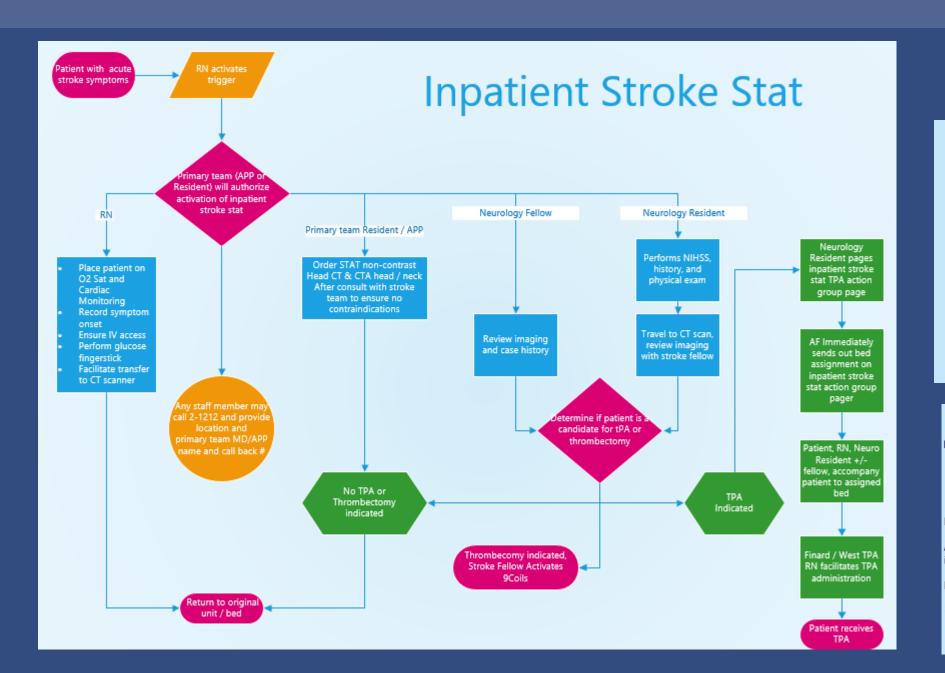
Prevent patient harm due to a *delay in t-PA administration (time is brain) and / or an error in the administration of the t-PA* which is a high risk, low frequency drug that requires a safe and protocolled approach for administration. The process must be functional on both East and West campuses and applicable in all inpatient practice areas.

The Team

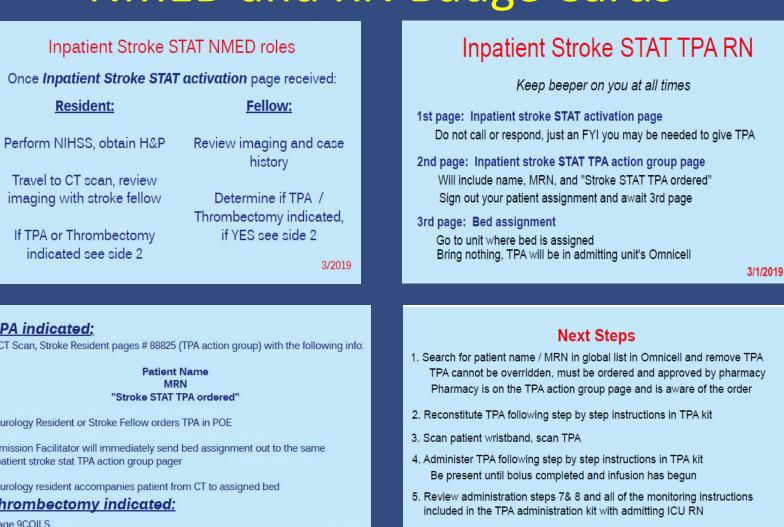
- Natalya Asipenko, PharmD, BCPS, BCCCP, Clinical Pharmacist IV Neurocritical Care
- Joanna Anderson, BSN, RN, CNRN, CCRN Unit Based Educator NSICU / SICU
- > Jacqueline Bentick, RN, Clinical Advisor Neuroscience and Surgical Critical Care
- Michael J. Carr MSN, ACNP-BC, GNP-BC, Clinical Manager Division of Neurosurgery
- Michael Cocchi, MD, Director Critical Care Quality
- Maureen Cunniffe, MSN, RN, Manager Staffing Office and Venous Access Team
- > Jacqueline FitzGerald, RN, MICU/SICU East (Finard ICU)
- Mary Grzybinski, MSN, RN, Assistant Nursing Director PACU West
- Lisa Hird, MSN, RN, Nursing Director Interventional Cardiology
- > Susan Holland, EdD, MSN, RN, Nursing Director MICU/SICU East (Finard ICU)
- Suzanne Joyner, MSN, RN, Nursing Director Neuroscience and Surgical Critical Care
- > Vasileios-Arsenios Lioutas, MD, Department of Neurology, Division of Cerebrovascular Diseases
- > Sandra Sanchez, MSN, RN, Nursing Director Bed Management and Transfer Center
- > Lauren Sullivan, BSN, RN, CNRN, SCRN Unit Based Educator Neuroscience Intermediate Care Unit
- > Jillian Tellier, BSN, RN, Clinical Program Coordinator Comprehensive Stroke

The Interventions

- Addition of the following to the *Inpatient Stroke Stat Activation Page*: Admissions Facilitator, West Campus t-PA RN, Finard ICU RN (via the code STEMI pager), Venous Access team East and West Campus, Jillian Tellier CSC Program Coordinator
- Creation of a West Campus t-PA RN Pager. Identifies one RN responsible for the administration of t-PA on the West Campus 24/7. East Campus all inpatient stroke stat patients requiring t-PA would go to Finard ICU, RN notified via code STEMI pager
- Creation of a t-PA Action Group Virtual Page and Process: Admissions Facilitator, West t-PA RN, Finard ICU RN, Neurology Pharmacist, Neurology West and East Consult, Stroke Neurology Fellow Purpose: Direct communication to key providers of t-PA order, immediate bed assignment, expeditious pharmacy order approval, and activation of RN to assist with t-PA administration.
- Process Improvements went live March 4, 2019



NMED and RN Badge Cards



Next Steps

- Compare pre / post intervention data showing time TPA ordered to time TPA administered
- > Case review to continue to look for ways to improve the process
- Update NMED badge cards and Neurology team members once action group page is automated through POE

For more information, contact:

Suzanne Joyner, MSN, RN sjoyner@BIDMC.harvard.edu