Beth Israel Lahey Health 🔀 **Beth Israel Deaconess Medical Center**

> Ross Simon, BA; Preeti Mehrotra, MD, MPH; Elizabeth Blaeser, MS, CIC; Ashley Boulanger, BS; Elizabeth Carvelli, DNP, RN; Susan Crafts, MS, RN; Nancy Doraiswami, RN, BSN, CGRN, CRCST, CFER; Kate Deary, DNP, APRN-BC; Fae Esparza; Kervin Faustin, CBSPD, CFER; Pat Folcarelli, RN, MA, PhD; Sarah Fostello, BA, RDCS; Veronica Kelly, MSN, RVT; Aleah King, RN, CIC; Jeff Lamson, RN, BSN, CEN; Mary LaSalvia, MD; Thomas Malboeuf, Cer. A.T.; Jamie McGloin; Deb McKinnon, Danelle Henry Obas, CPSPD; Ed Plant, BS, CE, CBET; Amanda Poirier, AIA; Rob Seeley, CSP; Jane Sellica, RN, BSN, CCR, CNIV; Ellen Volpe; Cynthia Wagner, MS, CCC-SLP, BCS-S; Matt Wheeler, MS, CCE

Introduction/Problem

To ensure reliable, safe, high quality care in all areas using high level disinfectant, this team made certain that we comply with The Joint Commission, Infection Control, and the AAMI 2017 standards. We harmonized these practices across the medical center.

Goals/Performance

- 1. Conducted **17 gap analyses** of areas using HLD across the medical center and at off-sites. Corrected discrepancies identified.
- 2. Determined equipment inventory
- 3. Determined **chemical inventory**
- 4. Standardized logs for OPA & Trophon
- 5. Observed & communicated compliance with **Personal Protective Equipment [PPE]** standards
- 6. Reviewed/corrected instrument storage containers/cabinets
- 7. Updated the Infection Control Policy, supporting workflows provided by Instructions for Use (IFU)

The Team

Name	Title / Department	Name	Title / Department
Ashley Boulanger, BS	Rehab Aide / Voice, Speech & Swallowing	Thomas Malboeuf, Cer. A.T	Clinical Manager / Anesthesia
Elizabeth Blaeser, MS, CIC	Infection Control Practitioner / Infection Control	Jamie McGloin	IC Co-Op
Elizabeth Carvelli, DNP, RN	Nursing Director / West Procedural Center	Deb McKinnon	Practice Manager / ENT
Susan Crafts, MS, RN	L&D Specialist / Labor & Delivery	Dreat: Makestre MD MDU	
Kate Deary, DNP, APRN-BC	Director of Clinical Operations / ENT	Preeti Mehrotra MD, MPH (Co-Leader)	Associate Hospital Epidemiologist, Infection Control/Hospital Epidemiology
Nancy Doraiswami, RN, BSN, CGRN, CRCST, CFER	Director / Central Processing Department	Danelle Henry Obas, CBSPD, CST	CPD Educator / CPD
Fae Esparza	Manager / Practice Operations, Surgical Specialties	Ed Plant, BS, CE, CBET	Anesthesia Technical Director / Anesthesia
Kervin Faustin, CBSPD, CFER	CPD Tech III / CPD	Amanda Poirier, AIA	Sr. Project Manager / Facilities
Pat Folcarelli, RN, PhD (Sponsor)	Vice President / Healthcare Quality	Rob Seeley, CSP	Sr. Safety Officer / Environmental Health & Safety
Sarah Fostello, BA, RDCS	Clinical Manager / Echo Lab	Jane Sellica,	Nurse / Surgical Specialties
Veronica Kelly, MSN, RN	Nursing Director / GI	RN, BSN, CNOR, CNIV	Nulse / Surgical Specialities
Bernie Kennedy, BS, RDMS, RVT	Technical Director for Ultrasound/Vascular Lab / Radiology	Ross Simon, BA (Co-Leader & Facilitator)	Sr. Quality Engineer / Health Care Quality
Aleah King, RN, CIC	Infection Control Practitioner / Infection Control	Ellen Volpe	Director / Ambulatory Operations
Jeff Lamson, RN, BSN, CEN	Clinical Manager / ED	Cynthia Wagner , MS, CCC-SLP, BCS-S	Manager / Voice, Speech & Swallowing
Mary LaSalvia, MD	Medical Director / Ambulatory Operations	Matt Wheeler, MS, CCE	Director / Clinical Engineering

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High Level Disinfection









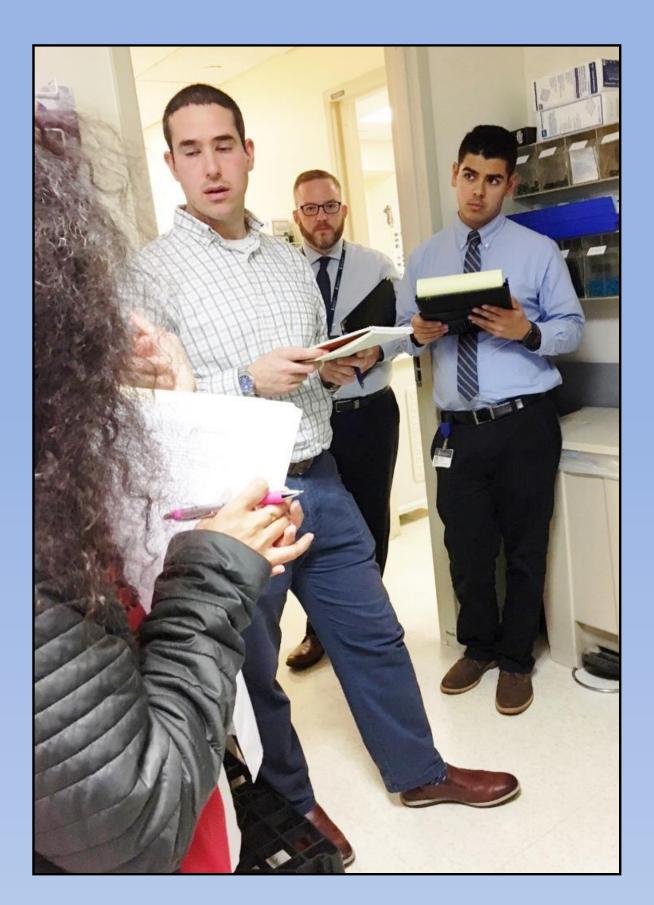






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Analysis



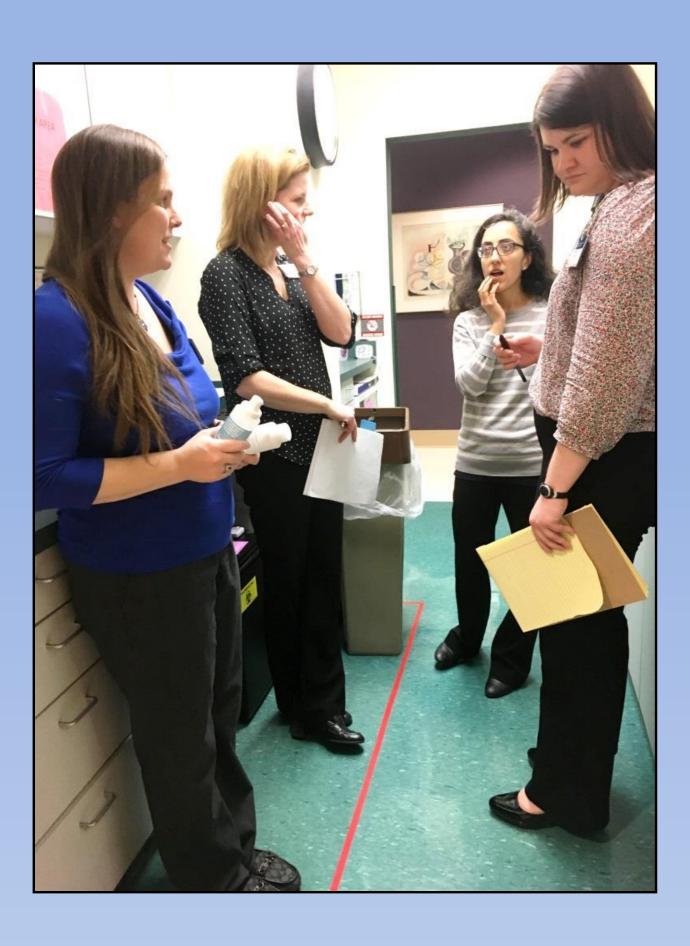
Audit Team Performing Gap Analyses

Shared Best Practices

- Transport containers, bags & sheaths
- Data access & storage
- Access to Instructions for Use
- Data collection logs
- Keeping dirty instruments moist
- Calibrated Infrared thermometers
- Dirty sharps transport containers
- Lint-free cloths
- Floor elevators
- One glove policy to prevent contamination to door knobs, elevator button, etc.
- Pre-cleaning pads

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High Level Disinfection



Best Practices Identified and Shared

- Observation is key
- People don't know what they don't know
- Take ACTION when you see something out of compliance
- Anesthesia)

- 1. PPE Auditing set-up a process to periodically audit
- 2. Set manual competency compliance
- 3. Patient/Scope Tracking where necessary, transition from paper to electronic
- same way
- 6. Perform one or more FMEAs (Failure Mode and Effects Analysis) to proactively identify areas of vulnerability and take action to minimize the risks
- 7. Have all GI reprocessors in 2019 certified to IAHCSMM

Education

Facilitated Trophon Training 2/26/19 Nanosonics, Inc. 26 Employees Educated 2:00 - 3:30p

Lessons Learned

• Don't take anything for granted

• Some areas do more than what's required, providing best practices (i.e.: electronic recordkeeping by

• This team provides a forum for sharing best practices

Next Steps

Meet the following goals in the next phase of work (HLD Phase II Team)

4. Preventive Maintenance – establish consistency in labeling, use the same technology managed the

5. Implement use of disposable buttons for areas in addition to GI

For more information, contact:

