

# Improving EKG Monitoring on the Inpatient Psychiatric Unit

TAP TO GO **BACK TO** KIOSK MENU

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### Introduction/Problem

Patients with serious mental illness are at increased risk for metabolic syndrome and cardiovascular disease and have a higher relative risk of death from cardiovascular disease.

Many psychiatric medications, especially atypical antipsychotics, can cause or exacerbate cardiovascular and metabolic conditions by increasing the risk of weight gain, dyslipidemia, and insulin resistance. Additionally, many psychiatric medications can increase the risk for arrhythmias. Patients with SMI receive less screening and fewer preventive medical services compared with the general population. Studies report potential benefit in obtaining EKGs for the purpose of risk stratification and ongoing monitoring when prescribing these medications.

Problem #1: Screening EKGs on the inpatient psychiatric unit were inconsistently obtained and not readily available for review due to an unclear and convoluted process.

Problem #2: There was no standardized way to determine when to order screening EKGs on the inpatient psychiatric unit.

## Aim/Goal

AIM Statement #1: To improve the percentage of EKGs completed and available for review by MDs within 24 hours on Deaconess 4 to 85% before April 1st 2019.

AIM Statement #2: To improve the percentage of EKGs ordered for patients who may benefit from screening on admission to 90% by April 1st 2019.

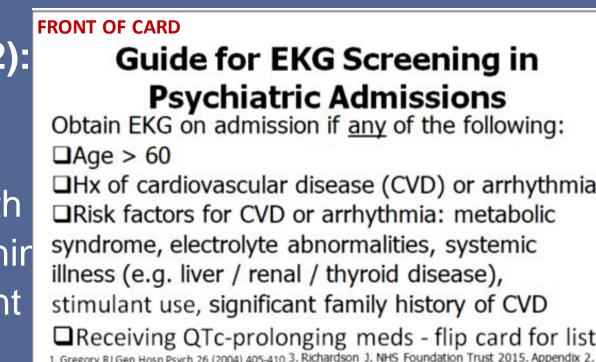
### The Team

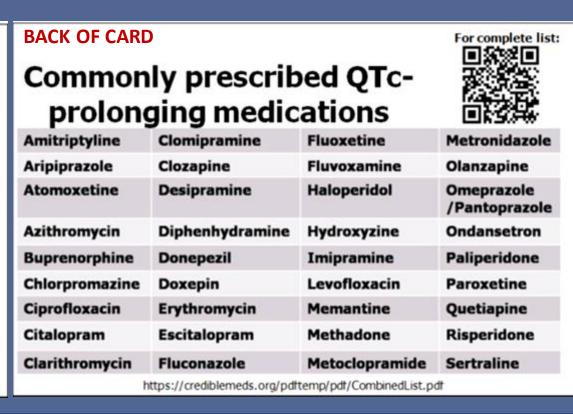
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- Samuel Sheffield, MD (Psychiatry Resident)
- Joonhee Cho, MD (Psychiatry Resident)
- Radu Iliescu, MD (Psychiatry Resident)
- Kari Phillips, RN,BSN (Deac 4 Unit Based Educator)
- Marianne Blander (EKG Clinical Manager)
- Leah Schweitzer, MD (Inpatient Psych Attending)
- Liliana Smurawska, MD (Inpatient Psych Attending)
- Rohn Friedman, MD (QI Project Supervisor)
- ➤ Elizabeth LaSalvia, MD (QI Project Supervisor)

Solicited input from Deac 4 staff and EKG clinical manager to understand the EKG recording process.

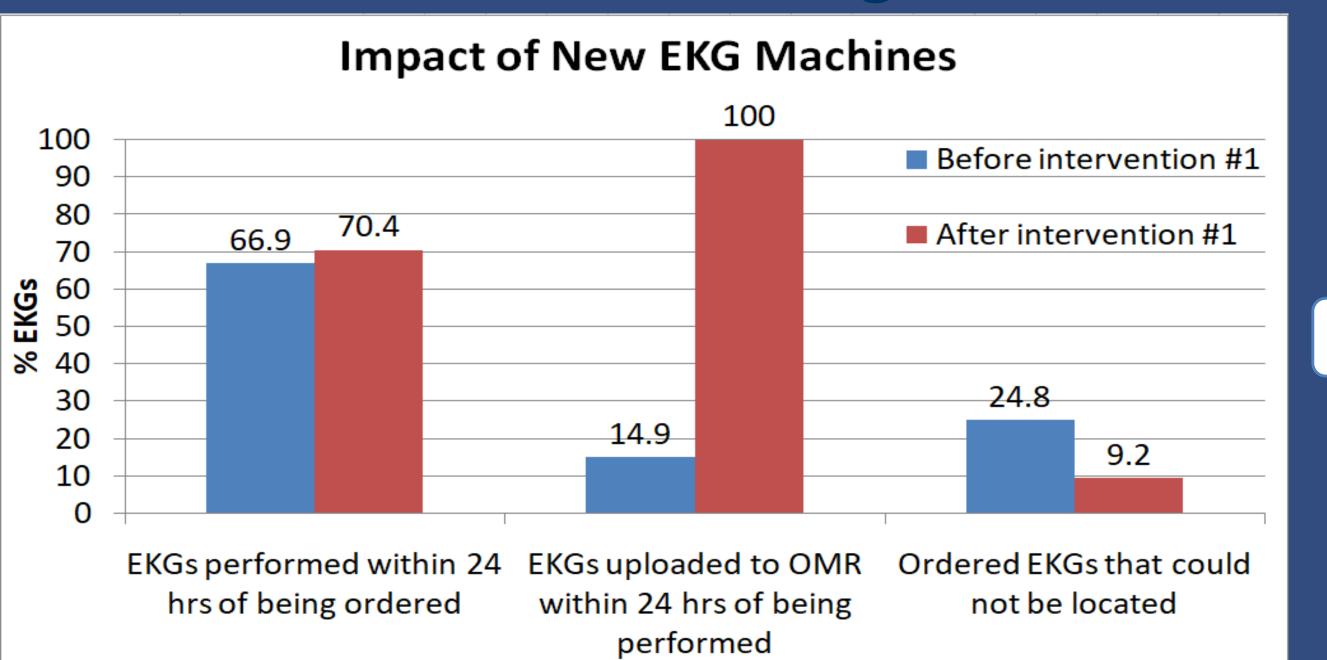
The Interventions

- > Intervention #1 (weeks 16-32): Determined that obtaining a Deac 4 EKG machine with automatic uploading of EKGs into OMR would be a high impact, attainable intervention – hospital-wide EKG machine renewal was already planned.
- Intervention #2 (weeks 24-32): reviewed the best available literature and developed EKG Guide Cards to assist with the decision of ordering screening EKGs on admission to inpatient psychiatric unit (Deac 4).





# Results/Progress to Date



Hyperlink to Process Map

Fig. 1 Effect of introducing machines with automatic EKG uploading on the rates of timely EKG completion, timely EKG uploading into OMR, and availability of EKGs for review. Hyperlink for Process Map

For more information, contact:

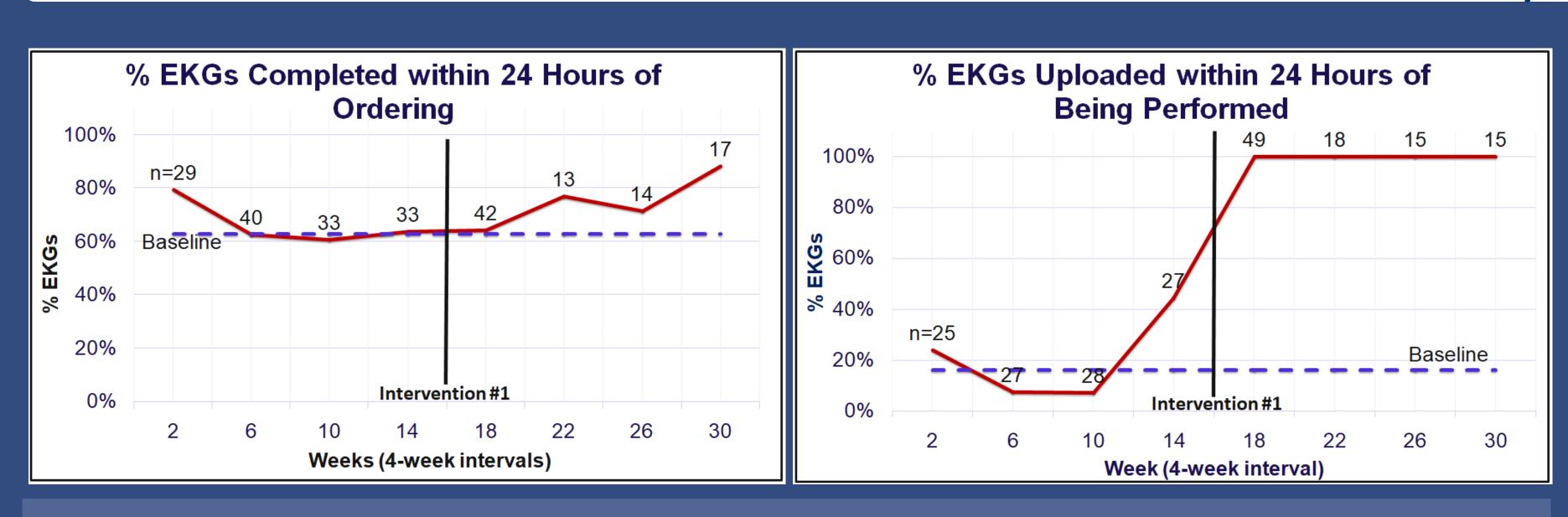
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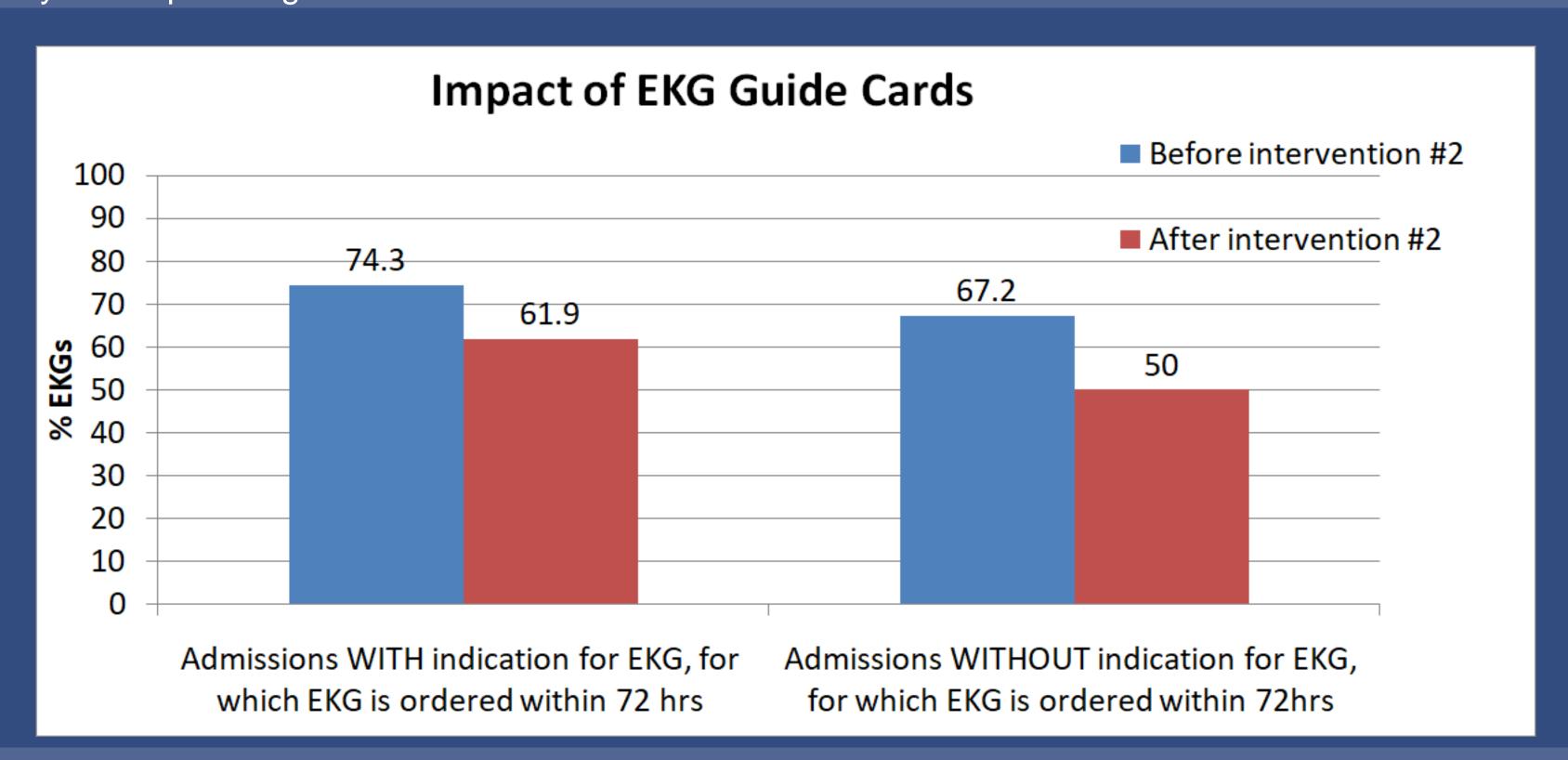


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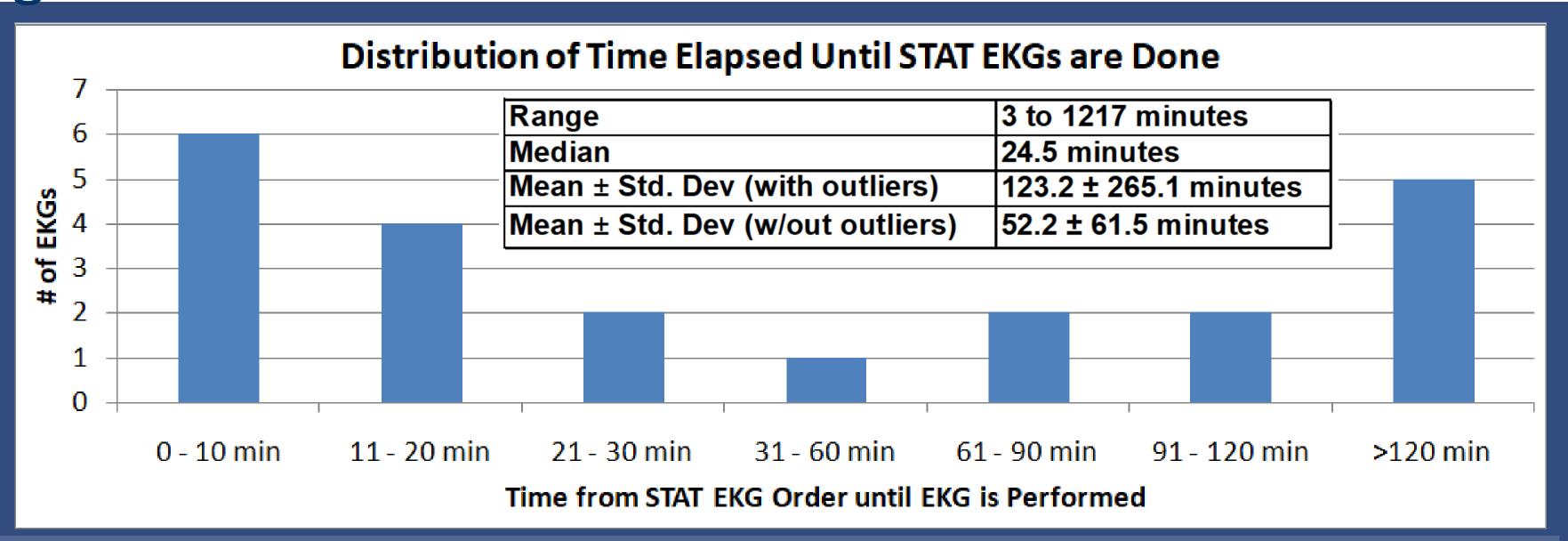
## More Results/Progress to Date



**Fig. 2** Run chart showing the effect of the new EKG machines on the rates of timely EKG completion and timely EKG uploading into OMR.



**Fig. 3** The effect of introducing EKG Guide Cards on patterns of EKG ordering for patients admitted to the inpatient psychiatric unit (Deac 4).



**Fig. 4** Time from order to completion for the 22 STAT EKGs ordered during the study period (Aug 20<sup>th</sup> 2018 – Mar 26<sup>th</sup> 2019) – only 3 STAT EKGs (not outliers) were obtained using old EKG machines

### Lessons Learned

- The new EKG machines (high impact intervention) were much more successful at improving patient care than the EKG Guide Cards (low-impact intervention).
- Working on this project led to detection of shortcomings in the process of obtaining STAT EKGs.

### Next Steps

- Will perform additional PDSA cycles to further improve the timely completion of EKGs on Deac 4 and to improve patterns of EKG ordering; higher-impact interventions will be considered (e.g. intervention in POE).
- Additional departments will be included in this ongoing QI work (e.g. Cardiology, Billing Department).
- Additional quality improvement work will be dedicated to decreasing time of obtaining STAT EKGs on Deac 4.

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