Add-On Team

A Faculty Hour Team

I. Background

Unscheduled cases that unexpectedly require surgery and must be added on to the OR schedule represent both a high priority and a dilemma to the OR care team. How should cases of varying levels of urgency and emergency be classified and handled while continuing to provide optimal care to all surgical patients? How can the needs of urgent, complex surgical patients be met, particularly when resources are constrained on nights and weekends? How can a communication system be instituted to serve all team members in a timely and reliable way? This team will benchmark other institutions that have re-designed perioperative flow and test best ways to improve access, safety, and efficiency as well as clinician satisfaction regarding add-on cases at BIDMC.

GOALS:

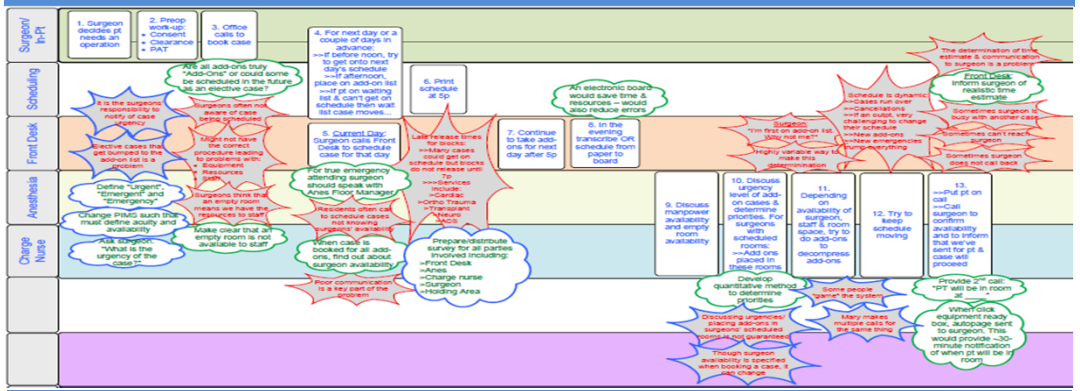
1. Develop and implement a priority-based system to define the order of cases. Concerns include:
   - When booked?
   - Urgency?
2. Make resources evident and ensure that they are communicated early
3. Optimize matching of resources and expectations
4. Improve the communication system between the anesthesia floor manager, front desk, surgeon and resident

Project Team

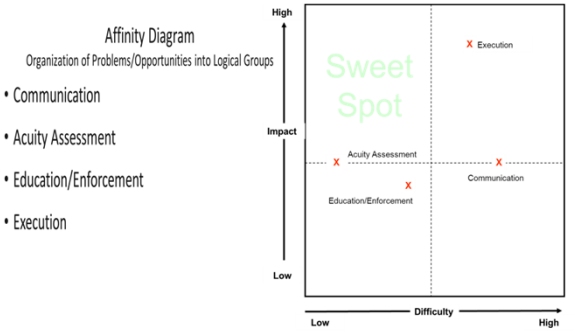
Mary Austin	Alok Gupta, MD (Co-Leader)	Verna Rettagliati	Jason Wakakuwa, MD (Co-leader)
Seema Chowdhury, MD	Stephanie Jones, MD	Edward Rodriguez, MD	
Jane Cody	Pete Panzica, MD	Dottie Sarno	
Jonathan Critchlow, MD	Beth Person (Co-Leader)	Ross Simon (Facilitator)	

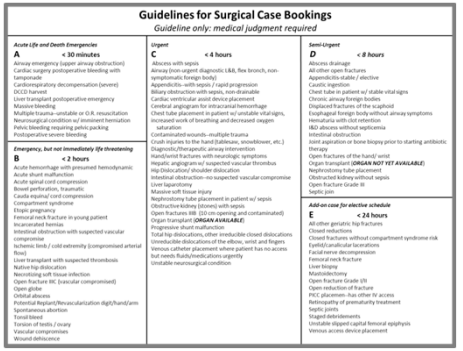
Sponsor: Richard Whyte, MD

II. Current Condition

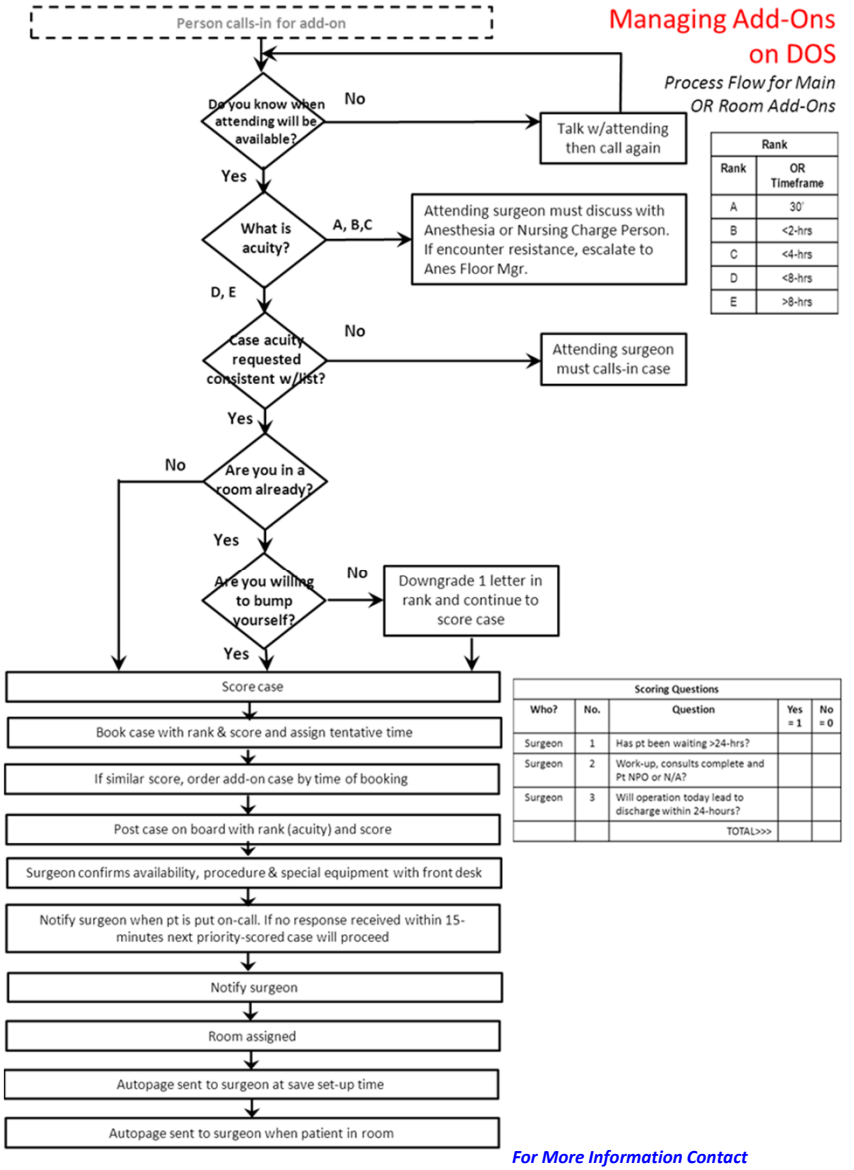


III. Analysis





IV. Solution



Managing Add-Ons on DOS

Process Flow for Main OR Room Add-Ons

Rank	
Rank	OR Timeframe
A	30'
B	<2-hrs
C	<4-hrs
D	<8-hrs
E	>8-hrs

Scoring Questions				
Who?	No.	Question	Yes = 1	No = 0
Surgeon	1	Has pt been waiting >24-hrs?		
Surgeon	2	Work-up, consults complete and Pt NPO or N/A?		
Surgeon	3	Will operation today lead to discharge within 24-hours?		
		TOTAL>>>		

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