

# SUN

Suffolk University News

## A Message From the President

The past few months have been extremely productive and gratifying as the University marks new milestones and takes on new challenges. I have never felt more fulfilled as a University leader than I do seeing the tremendous momentum, enthusiasm and team spirit at work everywhere I go.

I have seen once again the deep appreciation for Suffolk's rich tradition through the Frost Society and Founder's Day luncheons and the annual Dean's Reception. Through alumni events in Boston, New York and Rhode Island I was able to meet with successful professionals who have a continued interest in the growth in our programs and our campus. And University officials were on hand to celebrate the beginning of the new academic year at convocations at our Dakar and Madrid campuses.

The Advancement team is expanding our alumni and fundraising base, and in the New Year they will be launching important internal and external pre-campaign strategies.

Continued on page 2

#### **INSIDE**

News	
DNC News	2
Campus Cruiser	4
Mail Services Profile	5
NESADSU Anniversary	7
Dean's Reception	8
Dakar Campus	14
Cafe Staff Profile	15
Potpourri	12
<b>Faculty Focus</b>	13
Human Resources	13

#### Making the Dean's List



From left, Carol Maggio and Coach Jim Nelson, both of Athletics, and Carol's sister, Sister Suzanne Fondini relaxing at the Dean's Reception. See page 8-11 for more photos. (Photo by John Gillooly)

#### Web Policy Addressed in Light of Dramatic Upsurge in Use

A Web Policy Task Force has been convened to review and update the University's Web Policy Guidelines, established in 1996 by the Administrative Council.

Since these guidelines were established, the University's use of the Web has burgeoned as it has become a popular means of communication.

Now there are about 33,000 Web pages relating to Suffolk University, according to Web Services Manager Anne Macdonald. Of those, 20,000 are maintained on the www.suffolk.edu Web server. The remainder are on law.suffolk.edu, sawyer.suffolk.edu and cas.suffolk.edu.

The Suffolk Web site has experienced about a 25 percent increase in usage each year since 1999, said Macdonald.

While there are few statistics available from before that time, Macdonald was told there were no more than 80 people coming to the Web site each month, fewer than 1,000 per year. "Most of those early users were probably from inside the University, as home use of the Internet was just beginning," she said.

\*\*Continued on page 4\*\*

#### A Message From the Editor



Dear Readers,

There is much to celebrate as we approach the holiday season. Efforts to advance the mission of increased internal communication are evident all over campus. Great achieve-

ments are being realized as we investigate new technology and programs for the Web. The formation of the Strategic Planning Committee was announced last month, and other committees are poised to look at a range of campus issues.

The efforts of these teams meeting all over campus today to address issues of communication and message will fundamentally define who we are in the future. Never before has there been so much intellectual effort put to work at Suffolk to ensure that Gleason Archer's mission of opportunity will be extended to many future generations.

Sometimes our message gets out through the efforts of individual members of the Suffolk family whose enthusiasm about the University is contagious. We met one such person — Anthony Voto — when reporting about our Mail Services Department. Those of you who don't already know our mail maven may meet him in this issue of the SUN.

When Suffolk students and others need a bit of nurturing, they can find nourishment for both body and soul in the Donahue Cafeteria, where Gabriella Castellucci, Nina Petrillo and Maria Simons hold court each weekday. This issue of the SUN profiles these special women who look upon the Suffolk community as family.

And look for friends' faces in our photo section from the Dean's Reception at the Museum of Fine Arts.

The SUN will set during semester break but will come out again in late January. We look forward to hearing from you with news for that issue.

Rosemarie E. Sansone **Executive Editor** 

#### Washington Center Picks Suffolk for DNC Academic Program

The Washington Center for Internships and Academic Seminars will bring as many as 200 students to Boston for a two-week academic program to coincide with the Democratic National Convention in July 2004. Suffolk University will play host to the students and up to 30 faculty and staff.

The Washington Center has presented programs offering an in-depth look at the U.S. political process at both Democratic and Republican national conventions since 1984. The Center's program combines classroom seminars and guest lectures with volunteer fieldwork, in cooperation with party officials, candidates, the media, political consultants and host cities.

The Washington Center chose Suffolk University because of its facilities and its location at the center of state and local government and its proximity to the Fleet Center. The C. Walsh Theatre, classrooms and residence hall rooms will be made available to the Washington Center students.

Suffolk faculty have been invited to work with The Washington Center in developing programming relevant to the students' interest in government.

In addition, the Law School's Adams Gallery will feature an exhibit titled, "All Politics is Local." The exhibit draws its name from the wisdom of the late House Speaker Thomas P. "Tip" O'Neill, and it will touch upon his legacy, along with those of the late Congressman John Joseph Moakley and other Massachusetts political legends. Photos, oral histories, artifacts and documents will tell the story behind O'Neill's political truism.

The University also has invited convention delegates and others to visit the campus to get a firsthand look at Suffolk's outstanding academic programs. Access to function rooms, classrooms, conference rooms, the 400-seat C. Walsh Theatre and other facilities also may be made available.

Watch the SUN for continuing updates on Suffolk's involvement with the Convention. •

#### **President's Message**

Continued from page 1

At the same time there are many new initiatives occurring on campus. The strategic planning committee is forming sub-committees to assess and investigate important areas, including planned growth, technology, communication and community building, diversity/internationalization, quality and assessment. I encourage anyone interested to participate in this process, as these committees ultimately will shape the University's future.

David J. Sargent President

#### The Suffolk University News

The Office of Public Affairs

One Beacon Street Boston, MA 02108 www.suffolk.edu/SUN

(617) 573-8447 sun@suffolk.edu

Executive Editor Rosemarie E. Sansone

Design Susan Witt Stephens, Creative Services

Managing Editor/Layout Heather E. Clark Send us your stories! We want to hear from you!

Staff Writers Karen DeCilio Tony Ferullo

#### Adams Gallery features 'El Congresista: Joe Moakley en El Salvador'

El Congresista: Joe Moakley en El Salvador focuses on the civil war in El Salvador and its impact on the Salvadoran people through photos and documents drawn from the John Joseph Moakley Archive and other sources. The exhibit explores the late congressman's growing involvement with Salvadoran refugees and citizens as he fought to improve immigration conditions and led a Congressional investigation into the murders of six Jesuit priests and two women at the University of Central America in San Salvador. When his probe revealed that the murders had been directed from the upper levels of the Salvadoran armed forces, Congress cut off military funding. Moakley's efforts led directly to a U.N. peace accord and democratic elections in El Salvador. The exhibit shows Moakley's efforts to bolster democracy in a country wasted by U.S.-supported civil war and tells about conditions in today's El Salvador.

The exhibit runs through Feb. 29, 2004, at the Adams Gallery in Sargent Hall, 120 Tremont St. The gallery is open 10 a.m. to 6 p.m. daily.

Hand-crafted leather artwork presented to Congressman Moakley by the Salvadoran Community in Washington. The lettering reads: "To Congressman Joe Moakley, for his love of the Salvadoran people and his persistent fight for human rights in El Salvador."



#### **Brochure to Document University's Public Involvement**

Generosity is a sometimes overlooked attribute of Suffolk University's community of scholars but one that is being brought to light as the Office of Public Affairs compiles a brochure detailing the benefits that flow out from the campus to the public.

The brochure will detail the activities of students involved in service learning, pro bono services offered by University departments, cultural activities supported and led by the University, and Suffolk's involvement in civic affairs.

Feature stories and photos will give a more in-depth view of endeavors such as Suffolk's participation in the JumpStart tutoring and mentoring program, a nation-wide service program that matches college students with preschool children from low-income/at-risk areas. Public Affairs also is learning about some of the outstanding community service efforts made at a personal level, such as coaching sports teams, advocating for interest groups or serving on committees.

The effort of Management Professor C. Gopinath of SSOM is but one example of how Suffolk people put their skills to work for others. He is director of a non-profit organization in the United States that raises funds to support charitable causes in India. One project he supports helps "street children" by moving them off the street into orphanages. Among the organization's other efforts are providing scholarships to poor children and supporting a home for seniors.

#### **Campus Cruiser Debuts at Law School**

The Law School rolled out Campus Cruiser October 15, and within 48 hours, 100 students had entered the portal, according to Law School Registrar Lorraine Cove.

Campus Cruiser is a Web-based portal developed to promote interaction among all members of the law school community – faculty, students and staff. It provides a secure environment in which all the members of the Law School Community can receive and exchange information, said Cove. The Registrar's Office manages Campus Cruiser for the Law School.

Students, faculty and staff can access an integrated campus and academic calendar and class calendars; receive e-mail and announcements that are student specific by group, classes, clubs, offices and committees; manage personal e-mail, tasks, appointments and calendars; view breaking news and law school news; and sync portal information to palm pilots. When entering Campus Cruiser using a single log-in, faculty may also access faculty Web services; schedules, class rosters and advisees and enter grades. Students may access student Web services, class schedules and grades; register for classes; get information on financial aid and tuition; and request transcripts without exiting Campus Cruiser. Students will be pre-registering for next semester's classes through the portal. To avoid confusion, the law school OASIS link to Web services will be removed.

Committee members from across campus met for 18 months to discuss and plan how Campus Cruiser would be used at Suffolk. For the past three months, Law School stakeholders

have worked intensively and extensively to customize Campus Cruiser to the Law School's needs.

"It's been a lot of work and a lot of hours, but we're pleased with the way it turned out," said Cove, who said the portal benefits everyone and has great potential as a communication and collaboration tool for all constituents within the law school community.

She said Campus Cruiser is dynamic, constantly changing to meet the needs of the community and not static like Web pages. "We are also rethinking our office business practices and our office Web pages," she said.

All law school administrators may e-mail or send announcements to particular categories of students, such as first-years or students in concentrations. Faculty members may post messages, announcements, send e-mails, share files and links to a group of students, such as advisees. Students may also communicate with each other as members of a club, specific group and within classes. There is a directory of members within the portal available to other members of the portal, and students can file a non-disclosure to "opt out" of the directory.

"It will make everybody's lives easier, in that Campus Cruiser adds an element to campus life that was not previously available," said Cove.

For a look at the Law School's Campus Cruiser portal, go to: http://prod.campus cruiser.com/suffolk-law

#### Suffolk Web Site's Top Draws

Home Page
Sawyer Library
SAIL
NESADSU
Human Resources
CAS
Athletics
Undergraduate Admission
Virtual Tour
Office of Public Affairs
Programs

Graduate Admission E-mail

Campus Calendar Student Services

Student Activities

#### Web Strategy

Continued from page 1

However, by 2000 there were 367,217 total visitors to the University Web site at www.suffolk.edu. They viewed Suffolk pages more than 4.6 million times.

Through September of this year, 438,166 visitors had viewed pages nearly 7 million times. Additional visitors would have gone directly to the CAS, Law School or SSOM sites.

The Web Policy Task Force includes representatives from MIS, CAS, SSOM Advancement and the Law School, chaired by University Media Services Director Midge Wilcke and Macdonald. The group's proposed Web policy guidelines will be reviewed by the Administrative Council before they are finalized.

The revamped guidelines will set the stage for a Web Strategy Group to coordinate University-wide Web sites so that all sites will display pages that are identifiable as representing Suffolk University, while serving the specific needs and goals of individual schools, departments, programs and offices.

The Law School already is in the midst of a project to revise and redesign its Web site. The revamping will update the site's navigation and design to make it easier to find information as well as promote news, events, administrative departments and significant accomplishments of faculty on the front page.

#### Mail Manager is a Man with a Mission

hen Anthony Voto travels, he brings along pencils engraved with the Suffolk University name and finds excuses to hand them out to young people, serving as an ambassador for his alma mater.

His unbridled enthusiasm also accompanies him to work every day, where he strives to make the University's operations more efficient and to save money as the award-winning manager of Suffolk University's Mail Services Department.

"Anthony is always thinking of ways to streamline the process and save the school some money," said Gail Ellis, dean of Law School Admission. Voto set up an addressing system for her department that can print 9,000 envelopes per hour.

Voto and his staff of six, all of whom have or are working on degrees — some of them advanced — move more mail than some small-town post offices. They handle 1 million pieces of incoming mail and nearly 1 million pieces of outgoing mail yearly, primarily for the Admission, Enrollment and Advancement departments.

Voto also employs as many as 40 work-study students each semester, supplemented by city youth during the summer and adults with significant learning disabilities through an internship program with Middlesex Community College. The department is staffed Monday through Saturday to keep up with the U.S. Postal Service.

Turn to page 6 for tips on

working with Mail Services.

Voto began working in Mail Services as a workstudy student in 1984. He graduated from

Suffolk in 1990 and began rising up the departmental ladder. Realizing the possibilities in the department, Voto uses incentives and a positive environment to encourage his work-study students.

"I honestly have a mission in keeping with what the University is all about: to provide education that keeps students here and offers them an opportunity to lead productive lives and give back to society," said Voto. "It may not be a glamorous job, but I encourage people to stay in the business, because there's always work."

Voto said that all inter-office mail that comes into his office in the morning is delivered the same day. The system employed for memos is a bit more complicated. Generally Mail Services receives about 500 copies of memos



Mail Services pros, from left, Tahira Delaine, Diana Gonzalez, Anthony Voto and Dennis Bryson in the Sawyer Mail Services Center. Kevin Austin, Joanne Rand and Johanny Mejia were attending to business elsewhere.

going to the entire University. Because the number and distribution of employees changes constantly, some departments, particularly academic departments with adjunct

faculty, are asked to make sufficient photocopies of the memo so that there will be a copy for everybody. This does not always happen. Hence, complaints.

But Voto is eager to receive feedback from those who use Suffolk's mail system.

"The departments that use our services most successfully are the ones that ask questions," said Voto, who takes the concept of service very seriously.

He is particularly interested in saving money for individual departments — and the

#### **Mail Services**

Continued from page 5

University. His staff can help design mail pieces that are economical within the strict parameters set by the Post Office.

"The astute mailers send us a notice with a sample of the piece they're mailing, including return cards or envelopes," he said. "We try to get a discount on everything we send out, through the post office or distributors." For example, a mailing to Europe would be shipped through a distributor, then posted at local rates in the destination country.

Watching Suffolk's mail gives Voto a keen sense of the University's evolution. When he first joined Mail Services, three to four pounds of mail went overseas each week. Now he's sending thousands of pounds of international mail each year. And he's handled everything from a coconut someone sent back from a Hawaiian vacation to live mice for a science lab.

Over the years, Voto's leadership has won a number of awards for the department and for him personally. He was elected secretary of the Association of College &

University Mail Services in July, and the often-imitated Mail Services Web site has won several industry awards.

"We try to get a discount on everything we send out, through the post office or distributors."

-Anthony Voto, Mail Services

But his office walls are not adorned with the symbols of his success. Instead, there is a series of photos

from his travels. No matter what country or state he visits, he tours mail facilities to glean new ideas and brings back snapshots of himself posing next to mailboxes — from the Eiffel Tower mailbox to Disney's Mickey Mailbox, where he posed with his 9-year-old son.

#### **Make the Most of Mail Services**

To make the most efficient use of the Mail Services Department, Anthony Voto recommends the following:

- Let them know if it's an emergency; they won't let you down.
- Use the mail for marketing in a new way: A message, Web site address or insignia can be printed to the left of the postage meter mark.
- Plan your mailings according to the mail pickup times posted in your building. If your last pickup is at 3 p.m., and you deposit your mail at 3:30, it won't enter the system until it's picked up the next morning. If you miss the last posted pickup, walk the mail to one of the Mail Services offices, located in the Law School, Sawyer Building and 41 Temple Street.
- Use the Department's award-winning Web site www.suffolk.edu/mailservices to plan for fast, efficient and cost-effective mailings.
- Sort labeled inter-office mail by academic division for faster delivery.
- If mailing to Washington, D.C., allow an extra day or two, because security has been high there since the anthrax scare.
- The slowest place to mail a letter is in a mail box. Take it to the Post Office or to Mail Services. They use the Post Office's business mail services, which are faster.

#### **Murray Wins Gold in Barcelona**

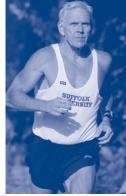


Photo by John Gillooly

Suffolk cross country coach Don Murray won two gold medals in the 2003 World Police and Fire Games in Barcelona, Spain, setting a new record for his age group.

Murray, a former police officer, took home a gold

medal in the 3,000-meter Steeplechase, with a new record of 16.25 (sixteen minutes, 25 seconds). He also claimed gold in the 800-meter run.

Competing on the same track as the 1992 Olympians, Murray claimed nine medals in nine events, including the 400 meters, 1,500 meters, 5,000 meters, 5,000-meter race walking, 10,000-meter cross country and 10,000-meters on the track. He claimed the bronze in his only field event, the long jump.

He was the oldest competitor at age 69 and competed in more events than any other contender.

"I trained for it, and it worked out," Murray said. "It was the biggest crowd ever, with over 10,500 participants from 45 countries. The King of Spain even addressed the crowd at the games."

The World Police and Fire Games are held every two years and will be in Quebec, Canada, in 2005. Murray will compete in next year's Law Enforcement Games in Las Vegas, Nevada.

#### **NESADSU Celebrates 80th Anniversary**

ears ago, Bill Davis said that the New England School of Art & Design at Suffolk University (NESADSU) was "the best kept secret in Boston."

That statement may have been true back then, but it's not anymore. Now celebrating its 80th anniversary, NESADSU is well known by everyone for its various programs designed to meet the educational and professional requirements of people within the local area and beyond.

A unit of the College of Arts and Sciences, NESADSU provides its students with an



From left, NESADSU's Sara Chadwick and Bill Davis. (Photo by John Gillooly)

intensive art and design education while preparing its graduates to be creative and responsible members of a global society.

According to Davis, Chairman of NESADSU, the 1996 merger between the New England School of Art & Design (NESAD) and Suffolk University satisfied the needs of both institutions, resulting in a stronger whole and creating a dynamic educational presence in the city of Boston.

"NESADSU achieved the financial stability it had long sought, as well as access to liberal arts studies and a range of student services," said Davis. "Suffolk, meanwhile, gained an established and well-regarded art department with 80 years' experience in providing practical and personalized education to generations of aspiring artists and designers."

Davis explained that a Masters Degree Program in Interior Design is now being offered at NESADSU, and plans are currently under way for a similar program in Graphic Design. He also pointed out that the number of students attending the school is at an all-time high.

"Due in large part to the merger, enrollment at NESADSU has skyrocketed to over 400 students," said Davis. "Our rapid growth has made the acquisition of additional space necessary, and, since the merger, our facilities have expanded from 18,000 square feet to 33,000 square feet."

The New England School of Art (NESA) was founded in 1923 in order to provide programs for students wishing to enter the professional world of art and design. In 1936, the school relo-

cated to 186 Massachusetts Avenue, and then to 257 Commonwealth Avenue in 1941. At that time, there were 16 instructors, 239 students and a tuition fee of \$225 per semester.

Following a few more moves, the school relocated to 28 Newbury Street in Boston's Back Bay in 1975 and was renamed the New England School of Art & Design (NESAD), more accurately reflecting the range and scope of the institution. In March of 1996, NESAD merged with Suffolk, thus becoming the New England School of Art & Design at Suffolk University (NESADSU).

Today, thanks to the continued growth of the school's wide range of programs, NESADSU occupies the entire second floor, as well as much of the basement, at 75 Arlington Street. This particular space, renovated to meet the needs of the school and its students, includes air-conditioned studios for foundation, graphic design, interior design and fine arts classes.

It also has a gallery to display the exhibition of work created both inside and outside the school community; an arts library (electronically tied to the Sawyer School of Management Library); and faculty and administrative offices.

"The merger with Suffolk has enabled us to do things that we wouldn't be able to do as an independent school," said Sara Chadwick, Director of Administrative Services at NESADSU. "Many of our people feel a very strong connection to NESADSU, both in their personal and professional lives. And every year our numbers continue to grow, as well as our reputation."

## On view at New England School of Art & Design's Gallery 28

Photo-based digital images by Leigh Clark through Dec. 2.

"Different Strokes: Boston Painters David Moore, Martin Mugar and David Palmer" will be shown at the gallery from December 5 through January 6, 2004.

"Stitches: A Fiber Arts Collaboration," an exhibit co-curated with Newbury College Art Gallery, runs from January 12 through February 7, 2003.

Gallery 28 at 75 Arlington St. is open 9 a.m. to 9 p.m. Monday through Friday 12 p.m. to 5 p.m., Saturday and Sunday.

## The Annual D



Bob DiGuardia and his wife, Mary, applaud during the awards ceremony.

### November 1, 2003

The Dean's Reception is an annual event that brings the University community together for a social evening that traditionally marks the opening of the academic year. It also is a time to formally recognize the service of individuals employed at the University for ten or more years. Included here are photos from the event, focusing on those who were honored for 30 years of service to the University.

#### **Honoring 30 Years**

R. Lisle Baker, Professor of Law

**Gerard Clark**, Professor of Law & Faculty Adviser of Internship Program **Karen DeCilio**, Media Coordinator, Office of Public Affairs

**Robert DiGuardia**, Director of Administrative Computing, Management Information Systems

Valerie Epps, Professor of Law & Director of the International Law Concentration

Nancy Fine, Managing Associate Director of Undergraduate Admission

Continues on facing page...



Karen DeCilio with Frank Flannery.



Lisle Baker, reacting to one of Ken Greenberg's jokes.



Gerald Clark smiles for the crowd.

# ean's Reception

#### Fine Arts Museum



Associate Dean Peter Sartwell.



Susan Scott, 2nd from right, celebrates with friends.

Associate Dean Bernard Keenan and Dean.

#### **Honoring Thirty Years**

Continued from previous page

Bernard Keenan, Jr., Associate Dean & Professor of Law Joseph McCarthy, Professor of Education & Human Services Judy Minardi, Director of Human Resources

Bernard Ortwein, Professor of Law & Director of Foreign Summer **Programs** 

Peter Sartwell, Associate Dean & Associate Professor of Education & **Human Services** 

Susan Scott, Senior Programmer Analyst, Management Information

R. Arthur Winters, Associate Professor of Education & Human Services



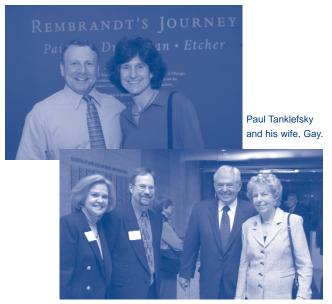
her award from Frank Flannery.



Professor Joseph MCcarthy, right.

## Che Annual D

### November 1, 2003 •



From left, Anne and Gregory Peterson, President and Shirley Sargent, enjoying the evening.

#### **Honoring 20 Years**

Nizamettin Aydin, Marketing

Peter Caputo, English

Paula Degloria, Management Information Systems

Loraine Depeiza, Undergraduate Admission

Jonathan Frank, Information Systems & Operations Management

Lisa Keaney, Advancement

Mary Lally, College Registrar

Myra Lerman, Dean's Office, Sawyer School of Management

Geraldine Manning, Sociology

Andrea McEachern, Law School Clinical Programs

Shahruz Mohtadi-Haghigh, Economics

John Pagliarulo, University Police

Peter Porcello, Management Information Systems

Robert Rosenthal, Communication & Journalism

Charles Rounds, Jr., Law School

Paul Tanklefsky, Career Services/Coop Education

Midge Wilcke, University Media Services



# ean's Reception

#### Museum of Fine Arts



Employees from the Sawyer School of Management.

#### **Honoring 10 Years**

James Angelini, Accounting Marie Ashe, Law School

Susan Atherton, Dean's Office, Sawyer School of Management

Richard Beinecke, Public Management

Carolyn Boyes-Watson, Sociology

Rosanna Cavallaro, Law School

Kelly Deluca, College Registrar

Michael Duggan, Enrollment Research & Planning

Judith Entin, Graduate Admission

Julie Ann Hogan, Law Library

Sharon Lenzie, Dean's Office, College of Arts and Sciences

Marie Matava, Public Management

Stephen McJohn, Law School

Robyn McLaughlin, Finance

Dawn Marie Medina, Student Accounts/Bursar

Iris Melendez, Undergraduate Admission

Helen O'Brien, Dean's Office, Sawyer School of Management

Jennifer Ricciardi, College Financial Aid

Daniel Rothstein, Right Question Project

Linda Sandstrom Simard, Law School

Gail Sergenian, Accounting

C. Richard Torrisi, Dean's Office, Sawyer School of Management

Keri Tuite. Advancement





Dawn Marie Medina and Frank Flannery.



Jennifer Ricciardi with husband, Frank.



Sharon Lenzie, second from right, with family.

#### **Potpourri**

Wedding bells have been ringing in Facilities Management recently! Best wishes go out to **Brian McDermott**, who married Crystal Burghardt on May 24, and to **Brian Foster** and Erin O'Brien, who were also married that day. And on Aug. 2 **Brian Adams** tied the knot with Julie Hertko ... At a program sponsored by the law firm of Perkins, Elmer and



Beth Bower

Cohen in Boston,
Andrew
Beckerman-Rodau,
Law School, spoke
on choosing
between protecting
technology via
patent law or via
trade secret law ...
Beth Bower, the
Moakley archivist,
was voted a Fellow
of the Massachusetts

Historical Society... Victoria Dodd of the Law School is serving her last year of a three-year term on the Committee on Sections and the Annual Meeting of The Association of American Law Schools. This group oversees the work of 80 specialty sections and plans the annual meeting of the 8,000-member law professor group ... Audrey Goldstein, of NESADSU, is included in the exhibition "Fiber Arts, contemporary fiber based work," which runs through the month of November at the Concord Art Association ... Cecy Gutierrez, Juvenile Justice Center, is a founding member of Fundacion Ritmo Guanaco, "For the Love of Life," an organization that provides support to special needs children in El Salvador ... Jonathan Haughton of Economics was the keynote speaker for the 2003 Fall Conference of the Economic Developer's Council of Colorado (EDCC). He spoke on "Running to Stay Fit: The Challenge of Continuing Colorado's Competitiveness." ... Alison Kelly Hawke and Sanjiv Jaggia of Economics passed the 2003 CFA (Chartered Financial Analyst) Level III exam... Nina Huntemann, Communication and Journalism, spoke at Clark University on the cultural impact of video games. She produced and directed the educational video, "Game Over: Gender, Race and

Violence in Video Games"... Gail Meyers Lavin of the Cape Cod 2+2 program, was elected to the board of directors of the Cape Cod Community College Educational Foundation and serves on the public relations and business donors/major gifts committees. She is also treasurer of the Geraldine F. Lavin Memorial Scholarship Fund, corresponding secretary of the Cape & Islands Democratic Council and vice-chair of the Orleans Democratic Town Committee ... Doris Lewis, Chemistry, has been named the 2004 Henry A. Hill Awardee for outstanding service to the northeastern section of the American Chemical Society ... Dan McHugh of Student Activities served as the Suffolk Planning Team member of the 3rd annual Intercollegiate Leadership Summit ... Margaret McNamara of Institutional Advancement performed in the play I Enjoy Being a Girl on Sept. 25 at the 2003 New Works Festival in Newburyport. She also co-chaired the corporate, foundation and government grants track of the Association of Fundraising Professionals' 2003 conference on Oct. 21 ... Law Professors Bernard Ortwein and Stephen Hicks joined members of the University of Lund, Sweden, law faculty in Hanoi, Vietnam, earlier this month to deliver a seminar on "Case Methods in Modern Legal Teaching" to a select group of



Bernard Ortwein

teachers and judges from Hanoi Law University and the Law University in Ho Chi Minh City ... Wesley Savick, Theatre, adapted and directed Eugene Ionesco's *Rhinoceros*, which has been selected as a semi-finalist in the production

competition of the Kennedy
Center/American College Theatre Festival
... Kristin Sarkisian, President's Office,
was on hand to meet Candace Bushnell,
author of *Sex and the City*, 4 Blondes, and
Trading Up at a book signing at the
Brookline Booksmith ... The Student
Services Division recognized Curtis

**Hoover** of Residence Life and Summer Programs, **Elaine Schwager** of Athletics and **Katy Young** of Student Activities for



From left, Candace Bushnell and Kristin Sarkisian.

their outstanding levels of service to their department, the Student Services Division and the University community at the 13th annual Student Services Recognition Dinner ... Randall Thurston of NESADSU has a

show, "Twins," at the Cynthia Von Buhler Gallery in Manhattan until Nov. 30. He also has "The Alphabet as Art" at the University of Massachusetts at Lowell from Nov. 7-15 ... SSOM's Rich Torrisi and Susan Atherton served as event coordinators for the meeting of the Association of Northeast Business Deans held in New Seabury on Oct. 2-3. This is the first time Suffolk has hosted the event ... Congratulations to Mary Jane Walker of Finance and her husband, John, on the birth of their third son, Charlie, on Sept. 23 ... Sandra Ward, Humanities and Modern Languages, is a veteran journalist who provides features about life and culture in the United States to a network of private radio stations in the German state of Bavaria. Recent topics included the Schwarzenegger campaign and the FIFA Women's World Cup ... Debra Weisberg, NESADSU, has an installation, "(Sub) Surface" in the grand staircase of the DeCordova Museum and Sculpture Park in Lincoln. The exhibition runs through Jan. 2004. ... •

#### **New Faces At Suffolk**

Please welcome our newest employees!

Matthew Abrams, Undergraduate
Admission
David Berube, Law Library
Emma Cabrera, Law Library
Netsanet Defabachew, Ballotti Learning

William Delaney, Athletics Roy Falby, Law Library Jennifer Grady, University Police Courtney Joy, Second Language Services Elange Luc, University Police Heather Caitlin Lynch, Ballotti Learning Center

Nadia Parejo, University Police Paula Sack, Ballotti Learning Center Jenna Scaccia, CAS Dean's Office Barbara Wendland, Financial Aid-Colleges

Michael Whitbread, Ballotti Learning Center •

## Tips on Accessing Your On-line Pay Statement

The Payroll Office has received calls from employees who are having problems accessing their on-line pay statements.

Please remember that the old site (www.paystatements.adp.com) closed down on Oct. 27. You must now register to see pay statements via the new site: www.ipay.adp.com.

The most common problems are:
• **Browser**: Use Internet Explorer only (version 5 or higher).

- The Ipay registration pass code is: suffolk-ipay
- •User Name: your user name is the first letter of your first name, followed by your entire last name, followed by @suffolk. Please note the user name is not your e-mail address; do not add '.edu' to the end of your user name. Also there are no spaces in your user name.
- Your password is case sensitive. Please remember this when creating your password and accessing the site in the future.

Please call the Payroll Office at ext. 8412 if you need further assistance in accessing your pay statement.

#### **Faculty Focus**

Lynne D. Dahlborg, Education and Human Services, published an article, "Revisiting Paralegal Faculty Meetings: Building Team Work and Providing Professional Development," in *The Paralegal Educator*.

Celeste Kostopulos-Cooperman, Humanities and Modern Languages, published, At the Threshold of Memory/Selected and New Poems by Marjorie Agosin (White Pine Press, NY), a bilingual critical anthology on the renowned Chilean poet and human rights activist, Marjorie Agosin.

Eugene Rodin, Physics, co-authored "Hydrogen Fuel Cell: Energy Alternative for Transportation." The paper was presented at a conference sponsored by the Air and Waste Management Association in San Diego.

Andrew Beckerman-Rodau, Law School. His article, "Prior Restraints and Intellectual Property: The Clash Between Intellectual Property and the First Amendment from an Economic Perspective," 12 Fordham Intel.Prop. Media & Ent. L.J. 1 (2001) was cited and quoted in a major California Supreme Court decision, DVD Copy Control Association, Inc. v. Bunner, 31 Cal. 4th 864 (CA. Sup.Ct.2003). The case involved the interrelationship between trade secret law and the First Amendment. This article

was also selected for reprinting in the 2003-2004 edition of the *First Amendment Law Handbook* (West Publishing).

Lisa Shatz, Electrical and Computer Engineering, will publish a paper, "Indirect Boundary Element Method for Unsteady Linearized Flow over Prolate and Oblate Spheroids and Hemispheroidal Protuberances," in the January 2004, Vol. 44 issue, of *The International Journal for Numerical Methods in Fluids*.

Jay Julian Rosellini, Humanities and Modern Languages, published "The Right Thinking: Attempts to Revive the Conservative Revolution in the Berlin Republic. Why Weimer? Questioning the Legacy of Weimar from Goethe to 1999." McGill European Studies 5. Ed. Peter M. Daly, Hans Walter Frischkopf, Trudis E. Goldsmith-Reber, and Horst Richter. New York: Peter Lang, 2003, 297-312. He also published an article in German about the "culture wars" in contemporary Austria, "Jelineks Haider: Anmerkungen zur literarischen Populismus-Kritik." Text und Kontext (Copenhagen) Vol. 25.1-2 (2003), 125-138.

#### **Annual Holiday Family Party**

Human Resources will be hosting its annual Holiday Party for Employees and their Children (ages 0-12), on Sunday, December 7, 2 p.m.-4 p.m. in the Regan Gymnasium. Bring the family for some festive fun!

#### Correction

In the October issue of the SUN, Jay Julian Rosellini was listed as a KUDOS nominee from the History Department. Professor Rosellini teaches in the Department of Humanities and Modern Languages.

#### **Shaw Sets Goals for Dakar Assignment**

ew Shaw, the newly appointed executive director of Suffolk University's Dakar campus in Senegal, West Africa, is feeling on top of the world.

"This is going to be an amazing experience for me, both personally and professionally," said Shaw, an assistant professor in

the Accounting Department at Suffolk. "I can't wait to get started."

Shaw, who officially begins his new position in January, has visited Suffolk's Dakar campus six times since it opened in 1999, almost exclusively to teach.



Lew Shaw with Senegalese student

Earlier this month

Shaw was in Senegal for the student convocation. The Suffolk contingent joining Shaw for the celebration of the new academic year included Vice President of Enrollment and International Programs Marguerite J. Dennis, international consultant Jim Sintros and Associate Professor of Management and Senegal campus Interim Executive Director Pierre du Jardin.

"It was a wonderful and festive ceremony attended by many Senegalese dignitaries," said Shaw, who has been on the faculty at Suffolk for eight years. "Our first year in Dakar, we only had about seven or eight students. Today, we have 300 degree-seeking and ELI (English Language Institute) students representing 29 African countries. We've come a long way over the years, and the school continues to grow and prosper."

Following the convocation ceremony, a stunning Suffolk-Dakar soccer field, built over the summer, was dedicated before a large and delighted audience. The Senegalese Minister of Sports kicked out the first ball. A game between the Suffolk-Dakar soccer team and a squad comprised of Senegalese television personalities followed.

"Soccer is taken very seriously in Senegal," said Shaw. "A few years ago, when Senegal beat France in the World Cup, people celebrated like it was like a national holiday."

Shaw has a number of goals for Dakar. "I would like to increase enrollment, both in our Dakar BSBA program and our English Language Institute," he said. "I also would like to increase our study-abroad programs and develop our corporate education programs."

When talking about the students in Senegal, Shaw's face lights up. "The students are fantastic," he said. "Their educational backgrounds are very sound, and they're extremely motivated.

They want to learn as much as they can and then go back to their countries and apply what they've learned."

Shaw, 56, began his career at Suffolk's Sawyer School of Management in 1996 as an adjunct faculty member. He was named assistant professor of accounting in 1999 and teaches at the undergraduate and graduate levels in Boston, Senegal and online. He will teach two accounting courses in Dakar. Shaw received his bachelor's degree from New Hampshire College, his master's in finance degree from Bentley College and his PhD from Durham University Business School in England.

Shaw also serves as adviser to the highly successful Beta Alpha Psi Accounting Honor Society. He oversaw the Volunteer Income Tax Assistance Program and has been an adviser and mentor with the Jobs for Youth program. Off campus, he is a master SCUBA diving instructor and played in the Cambridge Symphony Orchestra for 10 years.

Shaw is now preparing himself for a new and interesting challenge.

"I'm looking forward to working at Suffolk's Senegal campus," he said. "The students have few opportunities over there, so it feels good to be in the position of helping them to change their lives."



Students in Dakar, Senegal. (Photo by Lew Shaw)

#### Sisterly Trio Lends Nurturing Air to Donahue Cafeteria



abriella Castellucci, Nina Petrillo and Maria Simons may not be related, but they act like they are – particularly when working in the Donahue Building cafeteria.

For these three delightful, personable and spirited Sodexho USA employees, Suffolk University has been an integral part of their lives for many years. It is a place where they have grown into an unheralded and united trio, a place where they share personal feelings and boisterous laughs, a place where they feel comfortable and relaxed.

"Suffolk is our home, our life," said Simons, an entertaining 75-year-old who calls everyone "Honey" and has been working at Suffolk for 35 years. "I love everybody here and everybody loves me."

"We're like a family," added Castellucci, 59, who has been a familiar face in the Suffolk café for 22 years. "I like working at Suffolk very much because everyone is so friendly."

"It's like we're a team," said Petrillo, 55, who has worked at Suffolk for 10 years. "We take care of each other."

Simons and Castellucci live in Revere, while Petrillo, formerly of Revere, resides in Stoneham. Each of them commutes to Suffolk via public transportation. Castellucci and Simons meet at Beachmont Station in Revere and hop on the Blue Line together for the short ride to Boston. They all work Monday thru Friday from 7:00 a.m. to 2:30 p.m. and they normally arrive one-half hour before their shift begins.

In the morning, Castellucci can be found preparing salads, Petrillo running the cash register and Simons in front of the grill. "Maria's Special" (one egg, sausage and cheese on a bagel, toast or English muffin) is the number one choice on the menu.

"Everyone comes here for Maria's breakfast," said Castellucci. "If she's not here, no one shows up."

Throughout the day, the interaction between these three passionate women is lively and spontaneous. They play off each other in perfect rhythm, like characters in a sitcom. "We're not quiet," laughed Petrillo, whose daughter's godmother is Castellucci. "We have a great time and a lot of fun."

While they all have loved ones at home, Simons, Castellucci and Petrillo have been known to treat

everyone in the Suffolk community (students, faculty, administrators and staff) as their extended family. They roll out the welcome mat for all visitors, making them feel important and appreciated.



From left, Maria Simons, Nina Petrillo and Gabriella Castellucci of the Donahue Cafeteria staff. (Photo by John Gillooly)

When you order a cheeseburger and fries from one of these ladies, you'll also get a bright smile and, on occasion, a bit of advice.

"I have a tremendous amount of respect and admiration for these gracious, upbeat and hardworking women," said Christine Perry, Assistant Dean of Enrollment Management at Suffolk. "It's clear they enjoy their work, and their enthusiasm is infectious. Suffolk is lucky to have them."

"They have bubbly personalities and they genuinely care about people," said Tom Fuller, General Manager of Sodexho USA, which employs about 75 people in the various cafeterias on campus. "They have a wonderful rapport with everyone, and the students even talk with them about family matters."

According to Fuller, if Castellucci, Petrillo or Simons is out sick, everyone is concerned about how they're doing and when they're coming back. This is what happens when you have three people, natural experts in the area of customer service, working as one. "We all get along," said Simons. "It's like we're sisters."

#### **Dealing with Hoax E-mail**

Recently many users have received e-mail warnings about viruses, which turn out to be hoaxes. All over the world, the number of "hoax" e-mails entering e-mailboxes is increasing, wasting useful time and resources.

To prevent hoaxes from spreading at Suffolk University, the Network Services Group (NSG) asks that e-mail users not forward any virus warnings of any kind to anyone other than the Network Services Group at nsg@suffolk.edu. It doesn't matter if the virus warnings have come from an antivirus vendor or been confirmed by any large computer company. All virus warnings should be sent to nsg@suffolk.edu alone. It is the NSG's job to send all virus-related warnings if appropriate, and a virus warning that comes from any other source should be ignored.

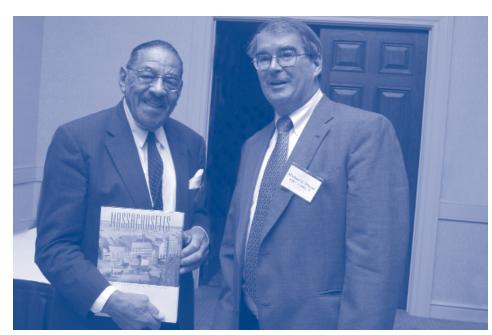
## New Schedule for Computer Downtime

Friday-afternoon computer system shutdowns are a thing of the past, as MIS has rescheduled system maintenance to the first Monday of each month between 6 and 8 a.m. System maintenance, which involves hardware/software upgrades and patches, previously had been scheduled for Friday afternoons. The new schedule was chosen after consultation with the University administration.

MIS and the University Strategic Planning Technology Committee are also is considering standardizing University Internet access on a single browser.

"Since Microsoft has won the browser war, we are seeing application developers rolling out Web applications only supported using Internet Explorer," said Fuad Yatim, director of the Network Services Group. The payroll office has been developing applications that are better supported with Internet Explorer than with the Netscape browser, he said.

#### **Frost Society Luncheon Success**



Frank Morris, JD'57, left, and Mike Dwyer, Assistant Treasurer, share a laugh at the annual Frost Society luncheon in October. (Photo by John Gillooly)

The Office of Gift & Estate Planning held the annual Frost Society Luncheon October 1 at the Omni Parker House to honor employees, alumni and friends who are members of The Frost Society. Guest Speakers at the luncheon included President Sargent, Professor Robert Allison, Associate Professor of History and University Archivist, and Ann Peterson, Senior Director of Development.

The Frost Society was created to thank those who have reached beyond their own lives to assure the gift of educational opportunity to future generations of Suffolk students through planned gifts to the University. •

#### **Facilities Management is Online**

The Facilities Management Office (formerly Physical Plant), is pleased to announce the unveiling of its new Web site. The site provides the Suffolk Community with a more convenient method for transmission of work requests than the paper system. Each electronically submitted work request is received by the Service Response Center and will be followed up with an acknowledgement to the originator. The acknowledgement will include a reference number for inquiries regarding the request.

Considering the huge amount of paper requests received each day, the new electronic system is much more ecologically friendly. "This will streamline our system of work-related requests dramatically," said Joe Kennedy, Director of Facilities Planning.

Visit the new site at www.suffolk.edu/facilities.